Fiscal Year: 2009-2010

Hispanic/Latino:

Quarter: 3

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Christina Fritschi AAA Contact Phone: 707-442-3763 AAA Contact Email: servicesdire@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels Provider Contact Phone: 707-407-4133 Provider Contact Email: msamuels@lsnc.net

554

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter: 59

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 24 60-64: Two or More Races: 27 70 65-74: Caucasian: 25 75-84: African American: 85+: 9 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 85 Asian Indian: **CLIENT GENDER** Cambodian: 30 Male: Chinese: 55 Female: Filipino: 0 85 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: 30 Frail/Disabled: Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 35 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 0 Other Asian/Pacific Islander: 0 Rural: 44 Race Unknown/Some Other Race: 0 Greatest Economic Need (Minority): 1 Client Declined to Provide Information: 11 Greatest Economic Need (Non-Minority): 16 85 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

3

Fiscal Year: 2009-2010

Quarter: 3

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Christina Fritschi AAA Contact Phone: 707-442-3763 AAA Contact Email: servicesdire@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels Provider Contact Phone: 707-407-4133 Provider Contact Email: msamuels@lsnc.net

Provider Contact Name: <i>Marvin Samuels</i>	Pro	ovider Contact Phone: 707- 4	107-4133	Provider Contact Email:	msam
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR d by Case Closing Code &		l
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	ı
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	7	2	1	0	
A2. Contracts/Warranties:	1	2	0	0	
A3. Other Consumer/Finance:	1	0	0	0	
EMPLOYMENT		•			
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY		<u> </u>			
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	10	8	0	0	
C2. Conservatorship:	1	1	0	0	
C3. Other Family:	2	2	0	0	
HEALTH/COMMUNITY BASED CARE		·			_
D1. Medi-Cal/Medicaid:	8	1	1	0	
D2. Medicare:	1	0	0	0	
D3. Other Health/Community Based Care:	0	1	0	0	
HOUSING					_
E1. Landlord-Tenant (Subsidized or Private Housing):	7	4	1	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0	
E3. Other Housing:	1	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	4	1	1	0	_
F2. Supplemental Security Income (SSI):	4	0	0	0	
F3. Pensions/Retiree Benefits:	1	1	0	0	
F4. Other Income Maintenance:	0	0	0	0	
		•			

Fiscal Year: 2009-2010

02/16/2010

Quarter: 3

Quarter: 3						
PSA: 1 AAA Name: Area 1						
AAA Contact Name: Christina Fritschi		AAA Contact Phone			AAA Contact Email: ser	vicesdire@a1aa.org
Provider Name: Legal Services of N			•	(ies): Humboldt,		
Provider Contact Name: Marvin Samu	iels	Provider Contact Pl	none: 707-407-4	133	Provider Contact Email:	msamuels@lsnc.net
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0		0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0		0	0	0	
G3. Other Individual Rights:	1		1	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	30		20	4	0	
H2. Advance Health Care Directives (AF	ICD): 6		4	1	0	
H3. Financial Powers of Attorney:	0		0	0	0	
H4. Other Miscellaneous:	0		1	0	0	
TOTAL CASES OPENED IN QU	JARTER: 85	TOTAL CA	SES CLOSED I	N QUARTER BY C	ASE CLOSED CODE	
	,	TOTAL COU	JNSEL TO	TAL LIMITED	TOTAL LEGAL REPRESENTATION	
			50	9	0	
TOTAL ESTIMATED CASE W	ORK HOURS SPENT:	193		,		
	<u>'</u>					
C	UTREACH/COMMUNIT	TY EDUCATION AC	CTIVITIES DATA	1		
TOTAL # OF CREC	AL OUTDEACH ACTIV	ITIES IN THE SHA	DTED.	0		
	AL OUTREACH ACTIV		l l	0		
TOTAL ESTIMATED # OF SPECIAL OU	TREACH ACTIVITY HO	DURS IN THE QUA	RIER:	0		
INFORMATIO	N ON COMMUNITY LE	GAL EDUCATION	PROGRAMS/A	CTIVITIES		
Date Location T (If Applicable)	opic		Targeted Audio	ence	Est # of Est. Participants Hours	
	NAP: Supplemental Nut Program for elders and p lisabilities		seniors		40 2	
01/29/2010 Y	our right to a fair hearin	ng	seniors		40 2	
,,	Vhat LSNC offers inform ubstantive "interest" ite		seniors		50 2	
02/08/2010	SI does not count prope	erty you can't sell	seniors		40 2	
la la	SI: Treatment of \$ as in resource another: An e SA Program Operations	xample from the	Seniors		40 2	

Speedier SSI/SSDI; CalWorks/TANF; Medi-

Cal; Blue Cross; and more

Fiscal Year: 2009-2010

Quarter: 3

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Christina Fritschi AAA Contact Phone: 707-442-3763 AAA Contact Email: servicesdire@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels Provider Contact Phone: 707-407-4133 Provider Contact Email: msamuels@lsnc.net

02/22/2010	Social Security excluded income, MH case, how to locate us, how to access us	seniors	40	
02/22/2010	Information re SSI income; Mhome Park; Supportive Services; Maalox; Banks & Social Security; Drugs; Ear candles - Del Norte/Humboldt	seniors	40	
03/02/2010	CMSP	Seniors	102	
03/05/2010	How seniors can be served (issues)	seniors	75	
03/15/2010	How to reach us and CLE CMSP, Medi-Cal and other	Seniors	90	
03/15/2010	re: nursing homes	seniors	80	
03/17/2010	Law day services	Seniors	5	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 26

Fiscal Year: 2009-2010

Quarter: 3

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel AAA Contact Phone: 530-842-1687 AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California County(ies): Shasta, Siskiyou, Lassen, Modoc, Tri

Provider Contact Name: Cathy Ferrell Provider Contact Phone: 530-241-3565 Provider Contact Email: cferrell@Isnc.net

1053

Total Unduplicated Client Count for Quarter: 171

Total Cases Closed in Quarter: 212

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 38 60-64: Two or More Races: 75 139 65-74: Caucasian: 48 75-84: African American: 85+: 10 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 171 Asian Indian: **CLIENT GENDER** Cambodian: 110 Male: Chinese: 61 Female: Filipino: 0 171 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** Korean: Frail/Disabled: Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 80 0 Guamanian: Institutionalized: 1 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 5 0 Samoan: Limited English: Other Asian/Pacific Islander: 0 95 Rural: Race Unknown/Some Other Race: 6 Greatest Economic Need (Minority): 10 Client Declined to Provide Information: 18 Greatest Economic Need (Non-Minority): 79 171 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 5 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel AAA Contact Phone: 530-842-1687 AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California County(ies): Shasta, Siskiyou, Lassen, Modoc, Tri

Provider Contact Name: Cathy Ferrell Provider Contact Phone: 530-241-3565 Provider Contact Email: cferrell@Isnc.net

Provider Contact Name: Cathy Ferrell	Provid	ler Contact Phone: 530-24	41-3565	Provider Contact Email: (
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR by Case Closing Code &		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	25	14	2	0	
A2. Contracts/Warranties:	14	15	0	0	
A3. Other Consumer/Finance:	14	10	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	30	14	3	0	
C2. Conservatorship:	0	8	1	0	
C3. Other Family:	8	5	1	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	1	1	0	0	
D2. Medicare:	6	5	0	0	
D3. Other Health/Community Based Care:	5	2	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	35	25	2	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	8	1	0	
E3. Other Housing:	17	10	2	0	
INCOME MAINTENANCE					
F1. Social Security:	1	1	0	0	
F2. Supplemental Security Income (SSI):	2	1	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	2	1	0	0	

Fiscal Year: 2009-2010

AAA Contact				Contact Phone: 530-842		AAA Contact Email: teri@psa2.org		
	er Name: Legal Services of r Contact Name: Cathy Ferr			Co der Contact Phone: <i>530-2</i>		asta, Siskiyou, Lassen, Modoc, Tri Provider Contact Email: cferrell@lsnc.n		
NDIVIDUAL RI	<u> </u>		11011	201 001114011 110110. 000 2	47 0000	Trovidor Contact Email.	Olericii Giorio.ii	
	nigration/Naturalization:		0	0	0	0		
G2. Elde	er Abuse/Neglect/Exploitation	: 🗀	5	1	3	0		
G3. Oth	er Individual Rights:		9	7	1	0		
IISCELLANEC	ous							
H1. Esta	ate Planning/Wills/Trusts:		45	27	8	0		
H2. Adv	ance Health Care Directives (AHCD):	28	6	15	0		
H3. Fina	ancial Powers of Attorney:		0	0	0	0		
H4. Oth	er Miscellaneous:		8	8	0	0		
	TOTAL CASES OPENED IN	QUARTER:	270	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE		
		·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
				170	41	1		
	TOTAL ESTIMATED CASE	WORK HOURS SP	ENT:	624				
		OUTREACH/COMI	MUNITY E	DUCATION ACTIVITIES D	DATA			
		INFORMATION	ON SPECIA	AL OUTREACH ACTIVITI	ES			
Date	Location (If Applicable)	Type of Outreach A	ctivity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached		
1/4/10	Shasta Lake City	Esplaination of serv	vices	Seniors		32 1		

		INFORMATION ON SPECIAL O	UTREACH ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		st. ours
1/4/10	Shasta Lake City	Esplaination of services	Seniors	32	
1/12/10	Alturas Senior Center	Esplaination of services	Seniors	37	
1/13/10	Westwood Senior Center	Esplaination of services	Seniors	15	
1/26/10	Anderson Frontier Center	Esplaination of services	Seniors	35	
2/9/10	Alturas	Esplaination of services	Seniors	28	
2/10/10	Tulelake	Esplaination of services	Seniors	9	
3/2/10	Happy Camp	Esplaination of services	Seniors	11	
3/3/10	Ft. Jones/Greenview	Esplaination of services	Seniors	8	
3/15/10	Bieber	Esplaination of services	Seniors	6	
3/15/10	Alturas	Esplaination of services	Seniors	37	

Fiscal Year: 2009-2010

Quarter: 3

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel AAA Contact Phone: 530-842-1687 AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California County(ies): Shasta, Siskiyou, Lassen, Modoc, Tri

Provider Contact Name: Cathy Ferrell Provider Contact Phone: 530-241-3565 Provider Contact Email: cferrell@Isnc.net

3/22/10	Anderson Frontier Center	Esplaination of services	Seniors	37	1
3/26/10	Redding SSNP	Esplaination of services	Seniors	53	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

Fiscal Year: 2009-2010

Quarter: 3

PSA: 3 AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: meneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Evanne O'Donnell or Barbara Se Provider Contact Phone: (530) 345-9491 Provider Contact Email: eodonnell@LSNC.net or b

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

1402

169

151

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 35 60-64: Two or More Races: 74 65-74: 148 Caucasian: 47 75-84: African American: 85+: 13 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 169 Asian Indian: **CLIENT GENDER** Cambodian: 96 Male: Chinese: 73 Female: Filipino: 0 169 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** Korean: Frail/Disabled: 169 Laotian: Homebound: 93 0 Vietnamese: Lives Alone: 0 0 Guamanian: Institutionalized: 98 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 0 Other Asian/Pacific Islander: 109 Rural: Race Unknown/Some Other Race: 14 Greatest Economic Need (Minority): 12 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 90 169 Total: Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** 14 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 3 AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: meneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Evanne O'Donnell or Barbara Se Provider Contact Phone: (530) 345-9491 Provider Contact Email: eodonnell@LSNC.net or b

	Provider Contact Name: Evanne O'Donnell o	or Barbara Se	Provide	er Contact Phone: (530)	345-9491	Provider Contact Email:	eodonnell@LSI
	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)			ES CLOSED IN QUAR ed by Case Closing Code &		
				Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
C	ONSUMER/FINANCE		_				
	A1. Bankruptcy/Debt Collection:	12		15	4	3	
	A2. Contracts/Warranties:	9		4	2	0	
	A3. Other Consumer/Finance:	24		1	2	0	
E	MPLOYMENT						
	B1. Discrimination:	0		0	0	0	
	B2. Other Employment:	0		0	0	0	•
F	AMILY					-	
	C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0		0	0	0	
	C2. Conservatorship:	2		2	0	0	
	C3. Other Family:	7		1	7	0	
Н	EALTH/COMMUNITY BASED CARE						
	D1. Medi-Cal/Medicaid:	14	Į	5	5	1	
	D2. Medicare:	2		2	0	0	
	D3. Other Health/Community Based Care:	6		2	1	0	
Н	OUSING					-	
	E1. Landlord-Tenant (Subsidized or Private Housing):	22		4	7	2	
	E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15		9	9	2	
	E3. Other Housing:	1		0	1	0	
IN	ICOME MAINTENANCE						
	F1. Social Security:	8	Į	2	2	2	
	F2. Supplemental Security Income (SSI):	9		9	2	2	
	F3. Pensions/Retiree Benefits:	0		0	0	0	
	F4. Other Income Maintenance:	5		3	1	2	

Fiscal Year: 2009-2010

Quarter: 3

	ame: <i>Mary Neumar</i>	าท	AAA	Contact Phone: 530-898	-5961	AAA Contact Email: me	eneumann@csuchico.edu
Provider	Name: Legal Service	ces of Northern Cal	ifornia	Co	unty(ies): Butte, Coli	usa, Glenn, Plumas, To	eham
Provider (Contact Name: <i>Evani</i>	ne O'Donnell or Ba	rbara Se Prov	vider Contact Phone: (530)	345-9491	Provider Contact Email	: eodonnell@LSNC.net or
IVIDUAL RIG	HTS						
G1. Immi	gration/Naturalization:	: [0	0	0	0	
G2. Elder	Abuse/Neglect/Exploit	tation:	0	0	0	0	
G3. Other	Individual Rights:		3	1	1	0	
CELLANEOU	JS	_					_
H1. Estate	e Planning/Wills/Trusts	s:	17	15	3	0	
H2. Advar	nce Health Care Direct	tives (AHCD):	5	2	3	0	
H3. Finan	cial Powers of Attorne	ey:	7	4	5	0	
H4. Other	Miscellaneous:		1	1	0	0	
TC	OTAL CASES OPENE	D IN QUARTER:	169	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE	
		,		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND ADVICE	ADD. SERVICES	REPRESENTATION	_
				82	55	14	
Т	OTAL ESTIMATED C	CASE WORK HOUR	S SPENT:	1391			
				.00.			
		OUTREACH/		EDUCATION ACTIVITIES I	DATA		1
			COMMUNITY E	EDUCATION ACTIVITIES []
Date	Location	INFORMA	COMMUNITY E	EDUCATION ACTIVITIES D	IES	Fet # of Fet]
Date	Location (If Applicable)		COMMUNITY E	EDUCATION ACTIVITIES D		Est # of Est. People Hours	
	(If Applicable)	INFORMATE Type of Outre	COMMUNITY E	EDUCATION ACTIVITIES DE CIAL OUTREACH ACTIVIT Groups Ta Outreach	IES argeted By		
1/19/10		INFORMA	COMMUNITY E	EDUCATION ACTIVITIES DE CIAL OUTREACH ACTIVIT	IES argeted By	People Hours	
	(If Applicable)	INFORMATE Type of Outre	COMMUNITY E	EDUCATION ACTIVITIES DE CIAL OUTREACH ACTIVIT Groups Ta Outreach	IES argeted By	People Hours Reached	
1/19/10	(If Applicable) All Counties	Type of Outre	COMMUNITY E	CIAL OUTREACH ACTIVITIES E Groups Ta Outreach Seniors/P	IES argeted By	People Hours Reached 0 4	
1/19/10 2/5/10	(If Applicable) All Counties Tehama	INFORMAT Type of Outre IHSS Issues Resources	COMMUNITY E	CIAL OUTREACH ACTIVITIES IT Groups Tag Outreach Seniors/P Providers	IES argeted By rovers	People Hours Reached 0 4 2 0.5	
1/19/10 2/5/10 3/24/10	(If Applicable) All Counties Tehama Tehama All Counties	INFORMAT Type of Outre IHSS Issues Resources ESCC Mtg Foster Grand	COMMUNITY E	Seniors/P Providers Seniors/P Seniors/P	rovers	People Reached Hours 0 4 2 0.5 0 3.5	
1/19/10 2/5/10 3/24/10 3/25/10	(If Applicable) All Counties Tehama Tehama All Counties TOTAL # OF	INFORMAT Type of Outre IHSS Issues Resources ESCC Mtg Foster Grand	community E	Seniors/P Providers Seniors/P Seniors/P Providers Seniors/P	rovers roviders	People Reached Hours 0 4 2 0.5 0 3.5	
1/19/10 2/5/10 3/24/10 3/25/10	(If Applicable) All Counties Tehama Tehama All Counties TOTAL # OF	INFORMAT Type of Outre IHSS Issues Resources ESCC Mtg Foster Grand	community E	Seniors/P Providers Seniors/P Seniors/P	rovers	People Reached Hours 0 4 2 0.5 0 3.5	
1/19/10 2/5/10 3/24/10 3/25/10	(If Applicable) All Counties Tehama Tehama All Counties TOTAL # OF	INFORMAT Type of Outre IHSS Issues Resources ESCC Mtg Foster Grand F SPECIAL OUTREACH AND	community E	Seniors/P Providers Seniors/P Seniors/P Providers Seniors/P	rovers roviders 4 11	People Reached Hours 0 4 2 0.5 0 3.5	
1/19/10 2/5/10 3/24/10 3/25/10	(If Applicable) All Counties Tehama Tehama All Counties TOTAL # OF	INFORMAT Type of Outre IHSS Issues Resources ESCC Mtg Foster Grand F SPECIAL OUTREACH AND	community E	Seniors/P Providers Seniors/P Seniors/P Providers Seniors/P Seniors/P Seniors/P	rovers roviders 4 11 MS/ACTIVITIES	People Reached Hours 0 4 2 0.5 0 3.5	

Fiscal Year: 2009-2010

Quarter: 3

PSA: 3 AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: meneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Evanne O'Donnell or Barbara Se Provider Contact Phone: (530) 345-9491 Provider Contact Email: eodonnell@LSNC.net or b

1/27/10	Tehama	Conservatorship Info	Providers	0	0.5
2/3/10	Plumas	Elder Abuse	Seniors/Providers	15	
3/25/10	Glenn	Elder Abuse	Seniors/Providers	10	
2/26/10	Tehama	Medi-Cal, Medicare, Part D	Seniors/Providers	11	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Name: Jane Stan AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530-662-1065 Provider Contact Email: amever@lsnc.net

County(ies): Yolo

186

Total Unduplicated Client Count for Quarter: 47

Total Cases Closed in Quarter: 69

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 21 Two or More Races: 65-74: 17 28 Caucasian: 6 75-84: African American: 1 85+: 3 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 47 Asian Indian: **CLIENT GENDER** Cambodian: 19 Male: Chinese: 28 Female: Filipino: 0 47 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: 27 Frail/Disabled: Laotian: Homebound: 1 0 Vietnamese: Lives Alone: 18 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 3 0 Samoan: Limited English: 6 Other Asian/Pacific Islander: 0 10 Rural: Race Unknown/Some Other Race: 17 Greatest Economic Need (Minority): 16 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 18 47 Total: Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** 18 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Name: Jane Stan AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

- Tovider Contact Name. Alysa meyer		Tovider Contact i Hone. 530-0	102-1003	1 TOVIGET CONTACT ETHAII. a.
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		ES CLOSED IN QUAR ed by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE	_			
A1. Bankruptcy/Debt Collection:	22	9	8	0
A2. Contracts/Warranties:	1	0	2	0
A3. Other Consumer/Finance:	2	1	0	0
EMPLOYMENT		· 		·
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	0	0	0
FAMILY		<u> </u>		
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	1	0
HEALTH/COMMUNITY BASED CARE		·		
D1. Medi-Cal/Medicaid:	2	1	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	1	1	0
HOUSING		·		
E1. Landlord-Tenant (Subsidized or Private Housing):	15	9	7	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	1	1
E3. Other Housing:	3	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	2	1	0
F2. Supplemental Security Income (SSI):	7	3	2	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	3	1	0	1

Fiscal Year: 2009-2010

Quarter: 3

-,								
PSA: 4	AAA Name:	Area 4 Agency o	n Aging					
AAA Contact Na	me: Jane Stan		AAA	Contact Phone	e:		AAA Contact Ema	ail:
Provider N	Name: Legal Service	es of Northern C	alifornia		Co	unty(ies): Yolo		
Provider C	ontact Name: Alysa I	Meyer	Prov	ider Contact P	hone: 530-6	662-1065	Provider Contact	Email: ameyer@lsnc.net
INDIVIDUAL RIGH	HTS							
G1. Immig	ration/Naturalization:		0		0	0		0
G2. Elder A	Abuse/Neglect/Exploita	ntion:	2		2	0		0
G3. Other	Individual Rights:		1		1	0		0
MISCELLANEOU	S							
H1. Estate	Planning/Wills/Trusts:		3		2	2		0
H2. Advand	ce Health Care Directiv	es (AHCD):	3		2	1		0
H3. Financi	ial Powers of Attorney	:	0		0	0		0
H4. Other	Miscellaneous:		0		0	0		0
TO	TAL CASES OPENED	IN QUARTER:	77	TOTAL CA	SES CLOS	ED IN QUARTER BY (CASE CLOSED CO	DDE
		'		TOTAL CO AND AD		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATIO	N
					39	27		3
то	OTAL ESTIMATED CA	ASE WORK HOU	RS SPENT:	179			,	
			I/COMMUNITY E		TIVITIES F	DATA		
		INFORM	ATION ON SPEC	IAL OUTREAC	H ACTIVITI	IES		
Date	Location (If Applicable)	Type of Out	reach Activity		Groups Ta Outreach	argeted By	Est # of Est. People Hou Reached	
2/17/2010	Woodland	Presentation Services	n to staff at Victim	n/Witness	Abuse/vul by Victim/	Inerable seniors served /Witness	7	1
2/20/2010	Woodland	Consumer F community	Rights pamphlets t event	to seniors at	Seniors w	ith consumer debt	100	1
TOTAL EST	TOTAL # OF		EACH ACTIVITIE			2		
	INFOR	MATION ON CO	MMUNITY LEGA	L EDUCATION	PROGRAM	IS/ACTIVITIES		
Date	Location (If Applicable)	Topic			Targeted A	Audience	Est # of Est Participants Hou	
3/9/2010	Woodland	Food Stamp	Workshop		Low incon	ne seniors	15	2
3/10/2010	Winters	Debt Defen	se Workshop		Low incon	ne seniors	50	2

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

Fiscal Year: 2009-2010

Quarter: 3

AAA Name: Area 4 Agency on Aging PSA: 4

AAA Contact Name: Jane Stan AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Yuba & Sutter

Provider Contact Name: Yuba Sutter Legal Center Provider Contact Phone: 530-742-8289 Provider Contact Email: yslegal@syix.com

> 48 Total Unduplicated Client Count for Quarter: Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS

383

	IN CASES OPEN	IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	9	Two or More Races:	0
65-74:	23	Caucasian:	46
75-84:	11	African American:	2
85+:	5	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	48	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	23	Chinese:	0
Female:	25	Filipino:	0
Total:	48	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	10	Laotian:	0
Homebound:	0	Vietnamese:	0
Lives Alone:	26	Guamanian:	0
Institutionalized:	0	Hawaijan:	
Suspected Victim of Elder Abuse/Exploitation:	1	Samoan:	
Limited English:	0	Other Asian/Pacific Islander:	
Rural:	21	Race Unknown/Some Other Race:	0
Greatest Economic Need (Minority):	0	Client Declined to Provide Information:	
Greatest Economic Need (Non-Minority):	15	Total:	48
Greatest Economic Need (Minority Status Unknow	/n): 0	i otai.	40
CLIENT ETHNICITY	•		
Hispanic/Latino:	0		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Yuba & Sutter

Provider Contact Name: Yuba Sutter Legal Center Provider Contact Phone: 530-742-8289 Provider Contact Email: yslegal@syix.com

CASES CLOSED IN QUARTER	Provider Contact Name: Yuba Sutter Legal Cer	nter Pro	vider Contact Phone: 530-74	42-8289	Provider Contact Email: ysle
Counsel and Advice (CA) Counsel and Advice (CA) Representation (LR)	CASES OPENED IN QUARTER		CASE	ES CLOSED IN QUAR	TER
Advice (CA) Services (LAS) Representation (LR)	(Total Cases Opened by Legal Problem Code)		(Total Cases Closed	by Case Closing Code &	Legal Problem Code)
A1. Bankruptcy/Debt Collection: 13 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0					
A2. Contracts/Warranties:	CONSUMER/FINANCE				
A3. Other Consumer/Finance: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	A1. Bankruptcy/Debt Collection:	13	0	1	0
### B1. Discrimination: ### B1. Discrimination: ### B2. Other Employment: ### C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: ### C2. Conservatorship: ### C2. Conservatorship: ### C3. Other Family: ### D0.	A2. Contracts/Warranties:	2	0	0	0
B1. Discrimination: 0 0 0 0 0 0 0 0 0	A3. Other Consumer/Finance:	0	0	0	0
B2. Other Employment: 0 0 0 0 0 0 0 0 0	EMPLOYMENT				
C1. Divorce/Custody/Visitation/Support/	B1. Discrimination:	0	0	0	0
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: C3. Other Family: C4. Conservatorship: C5. Other Family: C6. Other Family: C7. Other Family: C8. Other Health/Community Based Care: C9. Other Health/Community Based	B2. Other Employment:	0	0	0	0
Grandparents Rights: C2. Conservatorship: C3. Other Family: D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: D3. Other Health/Community Based Care: D4. Medicare: D5. Medicare: D6. Medicare: D7. Medicare: D8. Other Health/Community Based Care: D8. Other Health/Community Based Care: D9. Other Health/Community Based Care: D9. Other Health/Community Based Care: D9. Other Health/Community Based Care: C9. Other Housing: C9.	FAMILY				
C3. Other Family: D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: D4. Medicare: D5. O		0	0	0	0
D1. Medi-Cal/Medicaid:	C2. Conservatorship:	0	0	0	0
D1. Medi-Cal/Medicaid: 5 0 4 0 D2. Medicare: 1 0 0 0 D3. Other Health/Community Based Care: 0 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 2 0 0 0 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 6 0 0 0 0 E3. Other Housing: 1 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 7 0 2 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0	C3. Other Family:	0	0	0	0
D2. Medicare: 1 0 0 0 D3. Other Health/Community Based Care: 0 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 2 0 0 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 6 0 0 0 E3. Other Housing: 1 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 7 0 2 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0 0	HEALTH/COMMUNITY BASED CARE				·
D3. Other Health/Community Based Care: D	D1. Medi-Cal/Medicaid:	5	0	4	0
## HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	D2. Medicare:	1	0	0	0
E1. Landlord-Tenant (Subsidized or Private Housing): 2 0 0 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 6 0 0 0 E3. Other Housing: 1 0 0 0 INCOME MAINTENANCE F1. Social Security: 7 0 2 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0 0	D3. Other Health/Community Based Care:	0	0	0	0
Private Housing): 6 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 6 E3. Other Housing: 1 INCOME MAINTENANCE 7 F1. Social Security: 7 F2. Supplemental Security Income (SSI): 0 F3. Pensions/Retiree Benefits: 0	HOUSING				
Foreclosure/Reverse Mortgages: E3. Other Housing: INCOME MAINTENANCE F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: F5. Supplemental Security Income (SSI): F6. Supplemental Security Income (SSI): F7. Supplemental Security Income (SSI): F8. Pensions/Retiree Benefits: F8. Supplemental Security Income (SSI): F8. Pensions/Retiree Benefits:		2	0	0	0
F1. Social Security: 7 0 2 0 F2. Supplemental Security Income (SSI): 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0		6	0	0	0
F1. Social Security: 7 0 2 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0	E3. Other Housing:	1	0	0	0
F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0	INCOME MAINTENANCE				
F3. Pensions/Retiree Benefits: 0 0 0 0	F1. Social Security:	7	0	2	0
	F2. Supplemental Security Income (SSI):	0	0	0	0
F4. Other Income Maintenance: 1 0 0 0	F3. Pensions/Retiree Benefits:	0	0	0	0
	F4. Other Income Maintenance:	1	0	0	0

Fiscal Year: 2009-2010

	rte	

A Contact N	lame: Jane Stan		AAA	Contact Phone:	A	AA Contact E	Email:
Provider	Name: Yuba Sutter Lega	al Center		County(ies	s): Yuba & Sutte	er	
Provider	Contact Name: Yuba Sutte	er Legal Center	Prov	ider Contact Phone: 530-742-8289	P	rovider Conta	act Email: <i>yslegal</i> @s <i>yix.</i>
VIDUAL RIG	SHTS						
G1. Immi	igration/Naturalization:		0	0	0		0
G2. Elder	Abuse/Neglect/Exploitation	:	0	0	0		0
G3. Other	r Individual Rights:		1	0	0		0
ELLANEO	US						
H1. Estat	e Planning/Wills/Trusts:		5	0	0		0
H2. Adva	nce Health Care Directives (AHCD):	9	0	0		0
H3. Finar	ncial Powers of Attorney:		3	0	0		0
H4. Other	r Miscellaneous:		0	0	0		0
TO	OTAL CASES OPENED IN	QUARTER:	56	TOTAL CASES CLOSED IN Q	UARTER BY CAS	SE CLOSED	CODE
		-			L LIMITED	TOTAL LEGA	
						EPRESENTAT	
				0	7		0
1	TOTAL ESTIMATED CASE	WORK HOURS	SPENT:	383			
		OUTREACH/CO	MMUNITY E	DUCATION ACTIVITIES DATA			
	TOTAL # OF SPE	CIAL OUTREAC	H ACTIVITIE	S IN THE QUARTER:	0		
TOTAL ES	STIMATED # OF SPECIAL	OUTREACH ACT	IVITY HOUR	S IN THE QUARTER:	0		
	INFORMAT	TION ON COMMU	NITY LEGAL	EDUCATION PROGRAMS/ACTI	VITIES		
Date	Location (If Applicable)	Topic		Targeted Audienc		Est # of Participants	Est. Hours
1/21/10	Peach Tree Country Club	YSLC		seniors		4	2.5
1/27/10	YC Senior Center	Earth Quake Pre	paredness	seniors		25	3.5
	Yuba County Government Center	Moblie Home Re	sidency Law	seniors		14	12
1/27/10		Tenants Rights		seniors		3	2.25
1/27/10 2/11/10	CRLA	Teriants Rights					
	CRLA YC Senior Center	Credit Card Law	S	seniors		30	1.5

24

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 551-2144 Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

2687

386

479

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 120 Two or More Races: 65-74: 229 158 Caucasian: 84 72 75-84: African American: 85+: 24 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 386 Asian Indian: **CLIENT GENDER** Cambodian: 137 Male: Chinese: 249 Female: 2 Filipino: 386 Total: Japanese: **OTHER CLIENT CHARACTERISTICS** 2 Korean: Frail/Disabled: 208 Laotian: 0 Homebound: 1 0 Vietnamese: Lives Alone: 202 0 Guamanian: Institutionalized: 11 Hawaiian: 2 Suspected Victim of Elder Abuse/Exploitation: 11 0 Samoan: Limited English: 26 Other Asian/Pacific Islander: 8 8 Rural: Race Unknown/Some Other Race: 38 Greatest Economic Need (Minority): 112 Client Declined to Provide Information: 19 Greatest Economic Need (Non-Minority): 142 386 Total: 15 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 39 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 551-2144 Provider Contact Email: rbaca@lsnc.net

Provider Contact Name: Rachel Baca	Pro	vider Contact Phone: 551-2	144	Provider Contact Email: <i>rbaca</i>
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	34	28	2	0
A2. Contracts/Warranties:	17	9	2	1
A3. Other Consumer/Finance:	17	13	6	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	5	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	31	21	4	1
C2. Conservatorship:	2	1	0	0
C3. Other Family:	5	1	4	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	42	28	11	2
D2. Medicare:	38	23	13	1
D3. Other Health/Community Based Care:	31	18	10	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	84	58	15	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	56	33	5	5
E3. Other Housing:	9	6	2	1
INCOME MAINTENANCE				
F1. Social Security:	11	8	5	0
F2. Supplemental Security Income (SSI):	12	7	1	0
F3. Pensions/Retiree Benefits:	6	5	2	3
F4. Other Income Maintenance:	35	14	16	2

Fiscal Year: 2009-2010

A: 4	AAA Name: Area	a 4 Agency on	Aging						
	ne: <i>Jane Stan</i>			Contact Phone	e:		AAA Conta	act Email:	
Provider N	ame: Sacramento Seni	Sacramento Senior Legal Services			County(ies): Sacramento				
Provider Contact Name: Rachel Baca		Provi	der Contact Ph	none: <i>551-2</i>	144	Provider C	Provider Contact Email: rbaca@lsnc.ne		
VIDUAL RIGH	TS								
G1. Immigra	ation/Naturalization:		1		0	1		0	
G2. Elder Al	buse/Neglect/Exploitation	: [9		5	2		0	
G3. Other Ir	ndividual Rights:		23		17	3		0	
CELLANEOUS	3	_							
H1. Estate F	Planning/Wills/Trusts:	Γ	35		29	4		1	
H2. Advance	e Health Care Directives (AHCD):	11		10	1		0	
H3. Financia	al Powers of Attorney:		11		9	(0	
H4. Other M	liscellaneous:		1		1	(0	
тот	AL CASES OPENED IN	QUARTER:	525	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOS	SED CODE	
				TOTAL COL	JNSEL	TOTAL LIMITED	TOTAL I	EGAL	
				AND AD	/TCF	ADD CEDVACEC	DEDDECEN	IT A TTO A I	
				AND AD		ADD. SERVICES	REPRESEN		
					VICE 349	ADD. SERVICES		TATION 20	
то	TAL ESTIMATED CASE	WORK HOUR	S SPENT:	2367					
то	TAL ESTIMATED CASE		S SPENT:	2367	349	110			
то	TAL ESTIMATED CASE	OUTREACH/		2367 DUCATION AC	349	110			
TO Date	TAL ESTIMATED CASE Location	OUTREACH/	COMMUNITY EL	2367 DUCATION AC	349 CTIVITIES C H ACTIVITI Groups Ta	110	Est # of	20 Est.	
		OUTREACH/	COMMUNITY EL	2367 DUCATION AC	349 CTIVITIES C	DATA ES		Est. Hours	
Date	Location (If Applicable)	OUTREACH/ INFORMA Type of Outre	COMMUNITY ELECTION ON SPECIAL PROPERTY OF THE PROPERTY OF T	2367 DUCATION AC	349 CTIVITIES E H ACTIVITI Groups Ta Outreach	DATA ES argeted By	Est # of People Reached	Est. Hours	
Date 1/21/2010	Location	OUTREACH/ INFORMA Type of Outre	COMMUNITY EL	2367 DUCATION AC	349 CTIVITIES E H ACTIVITI Groups Ta Outreach	DATA ES argeted By oster grandparents an	Est # of People Reached	Est. Hours	
Date	Location (If Applicable)	INFORMA Type of Outro Foster Grand Individual in-	COMMUNITY ELECTION ON SPECIA each Activity Parent & SNAP P Person appointm	2367 DUCATION AC AL OUTREAC	349 CTIVITIES E H ACTIVITI Groups Ta Outreach Seniors, F	DATA ES argeted By oster grandparents an	Est # of People Reached	Est. Hours	
Date 1/21/2010 2/16/2010	Location (If Applicable) DHA Office Cordova Senior Center	INFORMA Type of Outro Foster Grand Individual in- Cordova Cen	COMMUNITY ELECTION ON SPECIA each Activity Parent & SNAP P Person appointment	2367 DUCATION AC AL OUTREAC Presentation ments at	349 CTIVITIES C H ACTIVITI Groups Ta Outreach Seniors, F low incom Seniors	DATA ES argeted By oster grandparents are	Est # of People Reached	Est. Hours	
Date 1/21/2010 2/16/2010	Location (If Applicable) DHA Office Cordova Senior Center	INFORMA Type of Outro Foster Grand Individual in- Cordova Cen Opportunity approved ho	Parent & SNAP Poerson appointment to meet w/lender using counselors	2367 DUCATION AC AL OUTREAC Presentation Pents at	349 CTIVITIES C H ACTIVITI Groups Ta Outreach Seniors, F low incom Seniors	DATA ES argeted By oster grandparents an	Est # of People Reached	Est. Hours	
Date 1/21/2010 2/16/2010 2/26/2010&	Location (If Applicable) DHA Office Cordova Senior Center Sacramento Convention Center	INFORMA Type of Outro Foster Grand Individual in- Cordova Cen Opportunity approved ho options to av	Person appointment to meet w/lender using counselors od foreclosure	2367 DUCATION AC AL OUTREAC Presentation ments at s or HUD to discuss	Groups Ta Outreach Seniors, F Iow incom Seniors Seniors, h	DATA ES argeted By oster grandparents are	Est # of People Reached	Est. Hours 92 9 2 4 10 14	
Date 1/21/2010 2/16/2010	Location (If Applicable) DHA Office Cordova Senior Center Sacramento	INFORMA Type of Outro Foster Grand Individual in- Cordova Cen Opportunity approved ho options to av	Person appointment to meet w/lender using counselors oid foreclosure person appointment appointment to meet w/lender using counselors oid foreclosure person appointment appoi	2367 DUCATION AC AL OUTREAC Presentation ments at s or HUD to discuss	349 CTIVITIES C H ACTIVITI Groups Ta Outreach Seniors, F low incom Seniors	DATA ES argeted By oster grandparents are	Est # of People Reached	Est. Hours	

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 551-2144 Provider Contact Email: rbaca@Isnc.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hou
1/26/2010	Asian Community Center Park City	Cuts to Public Benefits	Seniors	2
1/28/2010	Hart Senior Center	Cuts to Public Benefits	Seniors	5
2/25/2010	Hart Senior Center	SNAP Presentation	Seniors	15
3/5/2010	Talk at Folsom Public Library	SLH overview	Seniors	25
3/17/2010	George Sims Community Center	SLH information table	Seniors, & Care givers	50
3/25/2010	Hart Senior Center	Reverse Mortgages	Seniors	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 28

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: JStan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker Provider Contact Phone: 530.823.7560 ext. 106 Provider Contact Email: Whitaker@lsnc.net

163

167

766

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 44 60-64: Two or More Races: 159 65-74: 61 Caucasian: 38 75-84: African American: 85+: 20 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 163 Asian Indian: **CLIENT GENDER** Cambodian: 50 Male: Chinese: 113 Female: Filipino: 1 163 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 68 Laotian: Homebound: 15 0 Vietnamese: Lives Alone: 100 0 Guamanian: 5 Institutionalized: Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 14 0 Samoan: Limited English: Other Asian/Pacific Islander: 0 116 Rural: Race Unknown/Some Other Race: 0 Greatest Economic Need (Minority): 1 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 58 163 Total:

2

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: JStan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker Provider Contact Phone: 530.823.7560 ext. 106 Provider Contact Email: Whitaker@Isnc.net

Provider Contact Name: W.H. Whitaker	P	rovider Contact Phone: 530.8	23.7560 ext. 106	Provider Contact Email: W
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				_
A1. Bankruptcy/Debt Collection:	25	25	0	0
A2. Contracts/Warranties:	4	4	0	0
A3. Other Consumer/Finance:	9	12	0	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	4	3	0	0
C3. Other Family:	1	3	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	5	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	5	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	29	27	0	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	14	0	0
E3. Other Housing:	4	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	6	0	2

Fiscal Year: 2009-2010

1/26/2010

Auburn Office

Quarter: 3

A: 4 A Contact Name:	AAA Name: Area 4		ΔΔΔ (Contact Phone: 916-48	6-1876	AAA Contact I	Email: JStan@a4aa.c
	ne: Legal Services of N	Northern Califo			ounty(ies): <i>Nevada, F</i>		
	act Name: W.H. Whitake			der Contact Phone: 530.			act Email: Whitaker@
		о і	1 10110	201 COMACT HONE. 200.	020.7000 CXt. 700	T TO VIGOT COTIC	aot Email: Wintaker
/IDUAL RIGHTS	on/Naturalization:		0	0	0		0
•	se/Neglect/Exploitation:	J.	0	0	· [-		0
	ividual Rights:	ļ	3	2			0
ELLANEOUS	ividual Rights.		3]2	<u> </u>		O
	nning/Wills/Trusts:		34	35	0		0
	Health Care Directives (Al	HCD):	10	8			0
	Powers of Attorney:	´ <u> </u>	0	0			0
H4. Other Mise	•		2	2			1
	L CASES OPENED IN Q	LIADTED.	163		SED IN QUARTER BY		CODE
IOTAL	L CASES OPENED IN Q	OARTER.	103	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEG	
				AND ADVICE	ADD. SERVICES	REPRESENTA	
					ADD. SERVICES	REPRESENTA	
TOTA	AL ESTIMATED CASE W	ORK HOURS S	PENT:	AND ADVICE	ADD. SERVICES	REPRESENTA	TION
TOTA				AND ADVICE 161 703	ADD. SERVICES 0	REPRESENTA	TION
ТОТА				AND ADVICE 161	ADD. SERVICES 0	REPRESENTA	TION
TOTA	C	OUTREACH/CO	MMUNITY ED	AND ADVICE 161 703	ADD. SERVICES 0	REPRESENTA	TION
	C	OUTREACH/CO	MMUNITY ED	AND ADVICE 161 703 DUCATION ACTIVITIES SIN THE QUARTER:	ADD. SERVICES 0 DATA	REPRESENTA	TION
	TOTAL # OF SPEC ATED # OF SPECIAL OU	OUTREACH/CO IAL OUTREACH JTREACH ACTI	MMUNITY ED	AND ADVICE 161 703 DUCATION ACTIVITIES S IN THE QUARTER: S IN THE QUARTER:	DATA 0 0	REPRESENTA	TION
TOTAL ESTIMA	TOTAL # OF SPEC ATED # OF SPECIAL OU INFORMATIO	OUTREACH/CO IAL OUTREACH JTREACH ACTI ON ON COMMU	MMUNITY ED	AND ADVICE 161 703 DUCATION ACTIVITIES S IN THE QUARTER: S IN THE QUARTER: EDUCATION PROGRA	DATA O MS/ACTIVITIES	REPRESENTA	TION 6
TOTAL ESTIMA	TOTAL # OF SPEC ATED # OF SPECIAL OU INFORMATIO	OUTREACH/CO IAL OUTREACH JTREACH ACTI	MMUNITY ED	AND ADVICE 161 703 DUCATION ACTIVITIES S IN THE QUARTER: S IN THE QUARTER: EDUCATION PROGRA	DATA 0 0	REPRESENTA	TION 6
TOTAL ESTIMA Date L	TOTAL # OF SPEC ATED # OF SPECIAL OU INFORMATIO ocation T f Applicable)	OUTREACH/CO IAL OUTREACH JTREACH ACTI ON ON COMMU	MMUNITY ED	AND ADVICE 161 703 DUCATION ACTIVITIES IN THE QUARTER: IN THE QUARTER: EDUCATION PROGRA Targeted	DATA O MS/ACTIVITIES	Est # of Participants	TION 6
Date L [1/11/2010]	TOTAL # OF SPEC ATED # OF SPECIAL OU INFORMATIO Occation T f Applicable) Nevada City Office [L Rocklin PD]	DUTREACH/CO IAL OUTREACH JTREACH ACTI ON ON COMMU	H ACTIVITIES VITY HOURS	AND ADVICE 161 703 DUCATION ACTIVITIES S IN THE QUARTER: S IN THE QUARTER: Targeted Nevada 0	DATA O O MS/ACTIVITIES I Audience	Est # of Participants	Est. Hours
Date L (IIII/2010 N 1/05/2010 R	TOTAL # OF SPEC ATED # OF SPECIAL OU INFORMATIO Occation T f Applicable) Nevada City Office [L Rocklin PD]	DUTREACH/CO IAL OUTREACH JTREACH ACTI ON ON COMMU Topic SNC Services Elder Abuse train	H ACTIVITIES VITY HOURS	AND ADVICE 161 703 DUCATION ACTIVITIES S IN THE QUARTER: S IN THE QUARTER: EDUCATION PROGRA Targeted Nevada (In the quarter) Nevada (In the quarter) Nevada (In the quarter)	ADD. SERVICES O DATA O O MS/ACTIVITIES I Audience County Senior Providers	Est # of Participants	Est. Hours
Date L (IIII) 1/11/2010 R 1/05/2010 A	TOTAL # OF SPEC ATED # OF SPECIAL OU INFORMATIO ocation f Applicable) Nevada City Office Rocklin PD Luburn Office	DUTREACH/CO IAL OUTREACH JTREACH ACTI ON ON COMMU Topic SNC Services Elder Abuse train Training	H ACTIVITIES VITY HOURS NITY LEGAL	AND ADVICE 161 703 DUCATION ACTIVITIES S IN THE QUARTER: S IN THE QUARTER: EDUCATION PROGRA Targeted Nevada (In the quarter) Nevada (In the quarter) Nevada (In the quarter)	ADD. SERVICES O DATA O O MS/ACTIVITIES I Audience County Senior Providers of Elder Abuse	Est # of Participants 18 20	Est. Hours 4 3
Date L (# 1/11/2010 N 1/05/2010 R 1/07/2010 A	TOTAL # OF SPEC ATED # OF SPECIAL OU INFORMATIO Occation T f Applicable) Nevada City Office Rocklin PD Luburn Office	DUTREACH/CO IAL OUTREACH JTREACH ACTI ON ON COMMU Topic SNC Services Elder Abuse train Training Conservatorship	H ACTIVITIES VITY HOURS NITY LEGAL	AND ADVICE 161 703 DUCATION ACTIVITIES IN THE QUARTER: EDUCATION PROGRA Targeted Nevada (out and Victims of	ADD. SERVICES O DATA O O MS/ACTIVITIES I Audience County Senior Providers of Elder Abuse	Est # of Participants 18 20	Est. Hours 4 3

Sierra Counties

Counties

Seniors in Nevada Placer & Sierra

1

200

Media and Agencies

Prep documents for credit packet

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: JStan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker Provider Contact Phone: 530.823.7560 ext. 106 Provider Contact Email: Whitaker@Isnc.net

1/27/10	Auburn Office	Prep documents for credit packet	Seniors in Nevada, Placer & Sierra Counties	200	1
1/27/10	Nevada City Office	Planning & Development of Community Ed Outreach Plan	Nevada & Sierra County Seniors	100	2
1/28/10	Auburn Office	Long Term Health Care Rights	Caregiver	1	2
2/02/2010	Rocklin PD	Updates on civil and criminal cases in Placer County	CAMET	12	
02/02/10	Grass Valley Salvation Army	Homeless Prevention and Rapid Rehousing Program	Nevada County Low Income tenants at risk of losing housing	10	į
02/2010	Auburn Office	Public Service Announcements to Print Media and Agencies	Seniors in Nevada Placer and Sierra Counties	1000]
02/22/10	Auburn Office	Family Caregivers	Isolated Senior	1	1
02/2010	Pending	Senior Rights in Low Income Housing	Low income seniors	0	3
03/10	Auburn & Nevada City Office	Senior Rights	Seniors	4	:
03/02/10	Auburn Office	PSAs to Media Print	Placer County Seniors	500	:
03/02/10	Auburn Office	Housing Rights	APS & Victim Services	4	2
03/04/10	PSAs to Print media/agencies	Nevada County Seniors	Nevada County Seniors	500	1
03/11/10	Auburn Senior Center	Growing Old in New Era	Placer Providers	50	
3/12/10	Auburn Office	Updates on AHCD/Polst	Senior Providers	20	-
3/15/10	Nevada County Senior Center	Current Scams (Census scams and ID theft)	Seniors	50	2
3/16/10	Auburn Office	Public Service Announcements to Print Media and Agencies	Sierra County Seniors	500	
03/2010	Pending	Senior Rights in Low Income Housing	Low income seniors	150	
03/21/10	Truckee Family Resource Center	Housing Rights	Nevada County and Placer County Low Income Tenants	0	Į.
3/25/10	Loyalton Sierra Center	Distribute ID Theft brochures and article on fake census takers	Sierra County Seniors	25	
3/25/10	North San Juan Sierra Center	Distribute ID Theft brochures and article on fake census takers	Nevada County Seniors	25	
3/29/10	Loyalton Senior Center	Outreach Planning	Rural Seniors	15	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 28

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 61

Fiscal Year: 2009-2010

Quarter: 3

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-499-6947 AAA Contact Email: abagtas @co.marin.ca.us

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: Jan Baldwin Provider Contact Phone: 415-492-0230 Provider Contact Email: jbaldwin@legalaidmarin.o

170 527

Total Unduplicated Client Count for Quarter: 108

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER							
CLIENT AGE		CLIENT RACE					
60-64:	49	Two or More Races:	6				
65-74:	39	Caucasian:	83				
75-84:	16	African American:	5				
85+:	4	Native American/Native Alaskan:	3				
Client Declined to Provide Information:	0	Asian/Pacific Islander					
Total:	108	Asian Indian:	0				
CLIENT GENDER		Cambodian:	0				
Male:	39	Chinese:	0				
Female:	69	Filipino:	2				
Total:	108	Japanese:	2				
OTHER CLIENT CHARACTERISTICS		Korean:	0				
Frail/Disabled:	35	Laotian:	0				
Homebound:	0	Vietnamese:	1				
Lives Alone:	83	Guamanian:	0				
Institutionalized:	0	Hawaiian:	1				
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	0				
Limited English:	2	Other Asian/Pacific Islander:	0				
Rural:	6	Race Unknown/Some Other Race:	5				
Greatest Economic Need (Minority):	15	Client Declined to Provide Information:	0				
Greatest Economic Need (Non-Minority):	57	Total:	108				
Greatest Economic Need (Minority Status Unknow	n): 0	i otal.	100				
CLIENT ETHNICITY							
Hispanic/Latino:	5						

Fiscal Year: 2009-2010

Quarter: 3

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-499-6947 AAA Contact Email: abagtas @co.marin.ca.us

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: Jan Baldwin Provider Contact Phone: 415-492-0230 Provider Contact Email: jbaldwin@legalaidmarin.o

Provider Contact Name: Jan Baldwin	Provi	der Contact Phone: 415-49	92-0230	Provider Contact Email:	jbaldwin
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	∋)		ES CLOSED IN QUAR by Case Closing Code &		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					•
A1. Bankruptcy/Debt Collection:	32	32	4	6	•
A2. Contracts/Warranties:	2	3	1	2	r
A3. Other Consumer/Finance:	8	4	2	0	r
EMPLOYMENT		·		•	_
B1. Discrimination:	0	0	0	0	•
B2. Other Employment:	3	6	3	1	·
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	3	0	3	
C2. Conservatorship:	1	0	0	0	
C3. Other Family:	0	2	1	0	
HEALTH/COMMUNITY BASED CARE	<u></u>				
D1. Medi-Cal/Medicaid:	0	0	0	0	_
D2. Medicare:	0	0	0	0	•
D3. Other Health/Community Based Care:	3	1	2	0	·
HOUSING				-	
E1. Landlord-Tenant (Subsidized or Private Housing):	18	24	19	4	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	7	0	0	'
E3. Other Housing:	0	3	3	0	r
INCOME MAINTENANCE					_
F1. Social Security:	0	0	0	0	•
F2. Supplemental Security Income (SSI):	0	0	0	0	r
F3. Pensions/Retiree Benefits:	0	0	0	0	r
F4. Other Income Maintenance:	0	1	0	0	r

Fiscal Year: 2009-2010

Quarter: 3

AAA Contact Name: Ana Bagtas	AAA	Contact Phone: 415-499	AAA Contact Email: abagtas@co.marin.ca.us					
Provider Name: Legal Aid of the North Ba	y	County(ies): Marin County						
Provider Contact Name: Jan Baldwin	Provi	der Contact Phone: 415-4	192-0230	Provider Contact Email: jbaldwin@legalaidmarin.o				
NDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	0	0	0	0				
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0				
G3. Other Individual Rights:	5	5	3	2				
MISCELLANEOUS			-	-	,			
H1. Estate Planning/Wills/Trusts:	7	10	1	0				
H2. Advance Health Care Directives (AHCD):	0	0	0	0				
H3. Financial Powers of Attorney:	0	0	0	0				
H4. Other Miscellaneous:	8	9	3	0				
TOTAL CASES OPENED IN QUARTER: 99 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE								
	•	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL				
		AND ADVICE ADD. SERVICES		REPRESENTATION				
		110	42	18				
TOTAL ESTIMATED CASE WORK F	IOURS SPENT:	527						
OUTRE	ACH/COMMUNITY E	DUCATION ACTIVITIES I	DATA					
INFO	RMATION ON SPECI	AL OUTREACH ACTIVIT	IES					
Date Location Type of	Outreach Activity	Groups Ta	argeted By	Est # of Est.				
(If Applicable)		Outreach		People Hours Reached				
Lyou're In a Lyou	C I IM : CIDC		11					
	Central Marin SIRS	older adu		85 3				
	o Panel on Simple Wil			9 3				
2/25/10 Aegis San Rafael SAIF		older adu	lts	8 3				
TOTAL # OF SPECIAL OU	TREACH ACTIVITIES	S IN THE QUARTER:	3					
TOTAL ESTIMATED # OF SPECIAL OUTREA	CH ACTIVITY HOURS	S IN THE QUARTER:	9					
TOTAL ESTIMATED # OF OF LOIAL COTTLEA								
TOTAL # OF COMMUNITY LEGAL EDU	ICATION PROGRAMS	S IN THE QUARTER:	0					

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus County(ies): City and County of San Francisco

Provider Contact Name: Charlene Cervantes, Developmen Provider Contact Phone: 415-896-1701 Provider Contact Email: charlenec@asianlawcauc

Total Unduplicated Client Count for Quarter: 81

Total Cases Closed in Quarter: 51

542 Total Units of Service for Quarter (Unit=1 Hour): **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 17 60-64: Two or More Races: 65-74: 26 Caucasian: 20 75-84: African American: 85+: 4 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 14 Total: 81 Asian Indian: **CLIENT GENDER** Cambodian: 44 Male: 66 Chinese: 37 Female: Filipino: 6 81 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 33 Laotian: Homebound: 0 3 Vietnamese: Lives Alone: 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 71 Other Asian/Pacific Islander: Rural: 0 Race Unknown/Some Other Race: 0 Greatest Economic Need (Minority): 61 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 2 81 Total: Greatest Economic Need (Minority Status Unknown): 18 **CLIENT ETHNICITY** 0 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus County(ies): City and County of San Francisco

Provider Contact Name: Charlene Cervantes, Developmen Provider Contact Phone: 415-896-1701 Provider Contact Email: charlenec@asianlawcauc

	Provider Contact Name: Charlene Cervantes	, Developmen Provi	ider Contact Phone: 415-8	96-1701	Provider Contact Email	: charlenec@asianla
	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CAS (Total Cases Close				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
C	ONSUMER/FINANCE					•
	A1. Bankruptcy/Debt Collection:	0	0	0	0	
	A2. Contracts/Warranties:	0	0	0	0	
	A3. Other Consumer/Finance:	0	0	0	0	
EN	MPLOYMENT					
	B1. Discrimination:	0	0	0	0	
	B2. Other Employment:	0	0	0	0	
FA	AMILY	·				_
	C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
	C2. Conservatorship:	0	0	0	0	
	C3. Other Family:	0	0	0	0	
Н	EALTH/COMMUNITY BASED CARE					
	D1. Medi-Cal/Medicaid:	0	0	0	0	
	D2. Medicare:	0	0	0	0	
	D3. Other Health/Community Based Care:	0	0	0	0	
Н	DUSING					_
	E1. Landlord-Tenant (Subsidized or Private Housing):	20	12	0	1	
	E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
	E3. Other Housing:	0	0	0	0	
IN	COME MAINTENANCE					
	F1. Social Security:	0	0	0	0	
	F2. Supplemental Security Income (SSI):	0	0	0	0	
	F3. Pensions/Retiree Benefits:	0	0	0	0	
	F4. Other Income Maintenance:	2	2	0	5	
		*			•	

Fiscal Year: 2009-2010

Quarter: 3

AA Contact Name: <i>Maria Guillen</i> AAA				Contact Phone: 415-355	5-6784	AAA Contact Email: maria.guillen@sfgov.org			
Provider Name:	: Asian Law Caucus			Co	ounty(ies): City and C	County of San France	isco		
Provider Contact	ovider Contact Name: Charlene Cervantes, Developmen Provider Contact Phone: 415-896-1701 Provider Contact Email								
VIDUAL RIGHTS									
G1. Immigration/	/Naturalization:		51	25	2		0		
G2. Elder Abuse/	/Neglect/Exploitation:		0	0	0		0		
G3. Other Individ	dual Rights:		0	0	0		0		
CELLANEOUS							_		
H1. Estate Planni	ing/Wills/Trusts:		0	0	0		0		
H2. Advance Hea	alth Care Directives (Al-	HCD):	0	0	0		0		
H3. Financial Pov	wers of Attorney:		0	0	0		0		
H4. Other Miscell	llaneous:		8	4	0		0		
TOTAL C	CASES OPENED IN QU	UARTER:	81	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	E		
						TOTAL LEGAL			
		,		TOTAL COUNSEL	TOTAL LIMITED				
				AND ADVICE	ADD. SERVICES	REPRESENTATION			
		·				REPRESENTATION	6		
TOTAL	ESTIMATED CASE W	ORK HOURS SP	ENT:	AND ADVICE	ADD. SERVICES	REPRESENTATION	6		
TOTAL			,	AND ADVICE 43	ADD. SERVICES 2	REPRESENTATION	6		
TOTAL			,	AND ADVICE 43 533	ADD. SERVICES 2	REPRESENTATION	6		
TOTAL	O	OUTREACH/COM	MUNITY EI	AND ADVICE 43 533	ADD. SERVICES 2	REPRESENTATION	6		
	O	OUTREACH/COMI	MUNITY EI	AND ADVICE 43 533 DUCATION ACTIVITIES I	ADD. SERVICES 2 DATA	REPRESENTATION	6		
	TOTAL # OF SPECI ED # OF SPECIAL OL	OUTREACH/COMI IAL OUTREACH A	MUNITY EI	AND ADVICE 43 533 DUCATION ACTIVITIES I	ADD. SERVICES 2 DATA 0 0	REPRESENTATION	6		
TOTAL ESTIMAT	TOTAL # OF SPECI ED # OF SPECIAL OU	OUTREACH/COMI IAL OUTREACH A	MUNITY EI	AND ADVICE 43 533 DUCATION ACTIVITIES IN THE QUARTER: S IN THE QUARTER:	ADD. SERVICES 2 DATA 0 0 0 WIS/ACTIVITIES	REPRESENTATION	6		
TOTAL ESTIMAT	TOTAL # OF SPECI ED # OF SPECIAL OU	JTREACH ACTIVION ON COMMUNI	MUNITY EI	AND ADVICE 43 533 DUCATION ACTIVITIES I S IN THE QUARTER: S IN THE QUARTER: C EDUCATION PROGRAM	ADD. SERVICES 2 DATA 0 0 0 WIS/ACTIVITIES	REPRESENTATION	6		
Date Loca (If Ap 1/2/2010 City	TOTAL # OF SPECIAL OU INFORMATIO ation T pplicable)	JTREACH ACTIVION ON COMMUNI	MUNITY EI ACTIVITIES ITY HOURS	AND ADVICE 43 533 DUCATION ACTIVITIES E S IN THE QUARTER: S IN THE QUARTER: EDUCATION PROGRAM Targeted	ADD. SERVICES 2 DATA 0 0 0 WIS/ACTIVITIES	REPRESENTATION Est # of Est.			
Date Loca (If Ap 1/2/2010 City Frar 2/6/2010 City	TOTAL # OF SPECIAL OU INFORMATIO (ation pplicable) / College San ncisco / College San ncisco	JTREACH/COMI JTREACH ACTIVI ON ON COMMUNI	MUNITY EI ACTIVITIES ITY HOURS ITY LEGAL alization	AND ADVICE 43 533 DUCATION ACTIVITIES IN THE QUARTER: S IN THE QUARTER: EDUCATION PROGRAM Targeted Senior Cit	ADD. SERVICES 2 DATA 0 0 WS/ACTIVITIES Audience	Est # of Est. Participants Hours			

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst AAA Contact Phone: 415-355-6787 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach County(ies): San Francisco

Provider Contact Name: Asian Pacific Islander Legal Outr Provider Contact Phone: (415) 567-6255 Provider Contact Email: eleong@apilegaloutreach

> 97 Total Unduplicated Client Count for Quarter: Total Cases Closed in Quarter: 44

Total Units of Service for Quarter (Unit=1 Hour):

543

CLIENT AGE		CLIENT RACE	
60-64:	8	Two or More Races:	(
65-74:	24	Caucasian:	2
75-84:	16	African American:	2
85+:	21	Native American/Native Alaskan:	
Client Declined to Provide Information:	28	Asian/Pacific Islander	-
Total:	97	Asian Indian:	(
CLIENT GENDER		Cambodian:	1
Male:	39	Chinese:	10
Female:	58	Filipino:	33
Total:	97	Japanese:	2:
OTHER CLIENT CHARACTERISTICS	1	Korean:	
Frail/Disabled:	26	Laotian:	
Homebound:	0	Vietnamese:	<u> </u>
Lives Alone:	70	Guamanian:	
Institutionalized:	0	Hawaiian:	
Suspected Victim of Elder Abuse/Exploitation:	2	Samoan:	
Limited English:	74	Other Asian/Pacific Islander:	
Rural:	0	Race Unknown/Some Other Race:	
Greatest Economic Need (Minority):	84	Client Declined to Provide Information:	1:
Greatest Economic Need (Non-Minority):	2	Total:	9:
Greatest Economic Need (Minority Status Unknown):	11	i otai.	9.
CLIENT ETHNICITY			
Hispanic/Latino:	2		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst AAA Contact Phone: 415-355-6787 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach County(ies): San Francisco

Provider Contact Name: Asian Pacific Islander Legal Outr Provider Contact Phone: (415) 567-6255 Provider Contact Email: eleong@apilegaloutreach

Provider Contact Name: Asian Pacific Island	der Legal Outr	Provide	er Contact Phone: (415)	567-6255	Provider Contact Email:	eleong@apileg
CASES OPENED IN QUARTER			CAS	ES CLOSED IN QUAR	TER	
(Total Cases Opened by Legal Problem Code)			(Total Cases Close			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					_	
A1. Bankruptcy/Debt Collection:		0	0	0	0	
A2. Contracts/Warranties:		0	0	0	0	
A3. Other Consumer/Finance:		0	0	0	0	
EMPLOYMENT	·	_				
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	1	0	
C2. Conservatorship:		2	0	1	1	
C3. Other Family:		3	2	0	0	
HEALTH/COMMUNITY BASED CARE		_				
D1. Medi-Cal/Medicaid:	С)	0	0	0	
D2. Medicare:	C		0	0	0	
D3. Other Health/Community Based Care:	С	<u> </u>	0	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	3	3	3	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	C		0	0	0	
E3. Other Housing:	С)	0	0	0	
INCOME MAINTENANCE						
F1. Social Security:	C)	0	0	0	
F2. Supplemental Security Income (SSI):	С		0	0	0	
F3. Pensions/Retiree Benefits:	C		0	0	0	
F4. Other Income Maintenance:	22	1	5	1	2	

Fiscal Year: 2009-2010

Quarter: 3

eduitor. o										
PSA: 6	AAA Name: D	epartment of Ag	ing and Adult	Services AAA						
AAA Contact N	ame: <i>Maria Guillen, F</i>	Program Analyst	AAA	Contact Phone	: 415-355	i-6787	AAA	Contact E	mail: <i>ma</i>	ria.guillen@sfgov.org
Provider	Name: Asian Pacific	Islander Legal O	utreach		Co	unty(ies): San Fra	ancisco			
Provider	Contact Name: Asian P	acific Islander Le	egal Outr Prov	vider Contact Ph	none: <i>(415)</i>	567-6255	Prov	vider Conta	ct Email:	eleong@apilegaloutreach
INDIVIDUAL RIG	SHTS									
G1. Immi	G1. Immigration/Naturalization: 46				7 2				2	
G2. Elder	Abuse/Neglect/Exploitat	ion:	2		2		0		0	
G3. Other	r Individual Rights:		3		0		1		0	
MISCELLANEO	US	_								
H1. Estat	e Planning/Wills/Trusts:		6		2		4		1	
H2. Adva	nce Health Care Directive	es (AHCD):	0		0		0		0	
H3. Finan	icial Powers of Attorney:	Г	0		0		0		0	
H4. Other	H4. Other Miscellaneous: 10				3 4				0	
т	OTAL CASES OPENED	IN QUARTER:	97	TOTAL CA	SES CLOS	ED IN QUARTER B	Y CASE	CLOSED	CODE	
					TOTAL COUNSEL TOTAL LIMITED			OTAL LEGA		
				AND AD\		ADD. SERVICES		RESENTAT		
				<u> </u>	24]	L4		6	
1	TOTAL ESTIMATED CAS	SE WORK HOUR	S SPENT:	560						
		OUTREACH/	COMMUNITY E	DUCATION AC	TIVITIES I	DATA				
		INFORMA	TION ON SPEC	IAL OUTREAC	H ACTIVIT	IES				
Date	Location	Type of Outre	each Activity	Groups Targeted By		Es	t#of E	st.		
	(If Applicable)	9)			Outreach			ople H ached	ours	
L. 12.11.2	- Income				11-					
1/9/10	JCCCNC		Oshotgotsu Festival		Japanese		_	200	4	
1/1//10	CCSF, HHS-OOA	Naturalization		CBOs		_	30	2		
1/23/10	Tenderloin	Tet's Festival		Vietnamese			400	6		
1/27/10	City Hall		Department on the Status of W		Vomen Women			50	3	
1/28/10	Oakland	Indonesians I	Delegates		Delegates		_	10	2	
2/3/10	CCSF, HHS-OOA	DAAS			General		<u> </u>	50	2	
2/18/10	SOMA	Citizen's Advi	sory Cte		Residents			20	4	
3/30/10	APILO	API Elder Abı	ıse Task Force		Elder Abuse			20	8	

8

31

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst AAA Contact Phone: 415-355-6787 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach County(ies): San Francisco

Provider Contact Name: Asian Pacific Islander Legal Outr Provider Contact Phone: (415) 567-6255 Provider Contact Email: eleong@apilegaloutreach

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/8/10	VEC Clinic	Elder & Immigration	Filipino Seniors	12	
1/22/10	VEC Clinic	Elder & Immigration	Filipino Seniors	10	
1/25/10	Hasting Clinic	Immigration	API	4	
2/5/10	VEC Clinic	Elder & Immigration	Filipino Seniors	7	
2/19/10	VEC Clinic	Elder & Immigration	Filipino Seniors	9	
2/22/10	Hasting Clinic	Immigration	API	10	
3/5/10	VEC Clinic	Elder & Immigration	Filipino Seniors	10	
3/19/10	VEC Clinic	Elder & Immigration	Filipino Seniors	8	
3/29/10	Hasting Clinic	Immigration	API	20	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco

Provider Contact Name: Lucia Trujillo Provider Contact Phone: 415-553-3408 Provider Contact Email: maria.guillen@sfgov.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

959

57 27

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 11 60-64: Two or More Races: 13 65-74: Caucasian: 26 75-84: African American: 85+: 7 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 57 Asian Indian: **CLIENT GENDER** Cambodian: 17 Male: Chinese: 40 Female: Filipino: 0 57 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 18 Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 42 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 50 Other Asian/Pacific Islander: 0 Rural: 0 Race Unknown/Some Other Race: 50 Greatest Economic Need (Minority): 0 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 0 57 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 57 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco

Provider Contact Name: Lucia Trujillo Provider Contact Phone: 415-553-3408 Provider Contact Email: maria.guillen@sfgov.org

CASES OPENED IN QUARTER	Provider Contact Name: Lucia Trujilio Provid		der Contact Phone: 415-5	53-3408	Provider Contact Email:		
Advice (CA) Services (LAS) Representation (LR)							
A1. Bankruptcy/Debt Collection: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0							
A2. Contracts/Warranties:	CONSUMER/FINANCE			_			
A3. Other Consumer/Finance: 6 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	A1. Bankruptcy/Debt Collection:	0	0	0	0		
B1. Discrimination: 0 0 0 0 0 0 0 0 0	A2. Contracts/Warranties:	1	0	0	0		
B1. Discrimination: 0 0 0 0 0 0 0 0 0	A3. Other Consumer/Finance:	6	0	0	0		
B2. Other Employment:	EMPLOYMENT						
C1. Divorce/Custody/Visitation/Support/ C3. Divorce/Custody/Visitation/Support/ C3. Other Family:	B1. Discrimination:	0	0	0	0		
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: 0 0 0 0 C2. Conservatorship: 0 0 0 0 0 C3. Other Family: 0 0 0 0 0 HEALTH/COMMUNITY BASED CARE D1. Medi-Cal/Medicaid: 0 0 0 0 0 D2. Medicare: 0 0 0 0 0 D3. Other Health/Community Based Care: 2 0 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 5 0 0 0 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 0 0 0 0 0 E3. Other Housing: 1 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 3 0 0 0 F2. Supplemental Security Income (SSI): 4 0 0 1 F3. Pensions/Retiree Benefits: 2 0 0 0 1	B2. Other Employment:	0	0	0	0		
Grandparents Rights: C2. Conservatorship: C3. Other Family: 0 0 0 0 0 0 0 0 0 0 0 0 0	FAMILY						
C3. Other Family: D1. Medi-Cal/Medicaid:		0	0	0	0		
D1. Medi-Cal/Medicaid:	C2. Conservatorship:	0	0	0	0		
D1. Medi-Cal/Medicaid: 0 0 0 0 D2. Medicare: 0 0 0 0 D3. Other Health/Community Based Care: 2 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 5 0 0 0 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 0 0 0 0 0 E3. Other Housing: 1 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 3 0 0 0 F2. Supplemental Security Income (SSI): 4 0 0 1 F3. Pensions/Retiree Benefits: 2 0 0 0 1	C3. Other Family:	0	0	0	0		
D2. Medicare:	HEALTH/COMMUNITY BASED CARE						
D3. Other Health/Community Based Care: 2	D1. Medi-Cal/Medicaid:	0	0	0	0		
## HOUSING ## E1. Landlord-Tenant (Subsidized or Private Housing): ## E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: ## E3. Other Housing: ## B1. Social Security: ## F1. Social Security: ## F2. Supplemental Security Income (SSI): ## F3. Pensions/Retiree Benefits: ## B2. Supplemental Security Income (SSI): ## B3. Pensions/Retiree Benefits: ## B2. Supplemental Security Income (SSI): ## B3. Pensions/Retiree Benefits: ## B3. Pensions/Retiree Benefits:	D2. Medicare:	0	0	0	0		
E1. Landlord-Tenant (Subsidized or Private Housing): 5 0 0 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 0 0 0 0 E3. Other Housing: 1 0 0 0 INCOME MAINTENANCE 5 0 0 0 F1. Social Security: 3 0 0 0 F2. Supplemental Security Income (SSI): 4 0 0 1 F3. Pensions/Retiree Benefits: 2 0 0 1	D3. Other Health/Community Based Care:	2	0	0	0		
Private Housing): 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 1 0 0 0 0 1 0 0 0 0 0 1 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	HOUSING						
Foreclosure/Reverse Mortgages: E3. Other Housing: INCOME MAINTENANCE F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: E3. Other Housing: 1 0 0 0 0 0 0 0 1 1		5	0	0	0		
NCOME MAINTENANCE F1. Social Security: 3 0 0 0 0 F2. Supplemental Security Income (SSI): 4 0 0 1 F3. Pensions/Retiree Benefits: 2 0 0 1		0	0	0	0		
F1. Social Security: 3 0 0 0 F2. Supplemental Security Income (SSI): 4 0 0 1 F3. Pensions/Retiree Benefits: 2 0 0 1	E3. Other Housing:	1	0	0	0		
F2. Supplemental Security Income (SSI): 4 0 0 1 F3. Pensions/Retiree Benefits: 2 0 0 1	INCOME MAINTENANCE						
F3. Pensions/Retiree Benefits: 2 0 0 1	F1. Social Security:	3	0	0	0		
	F2. Supplemental Security Income (SSI):	4	0	0	1		
F4. Other Income Maintenance: 0 0 0 0	F3. Pensions/Retiree Benefits:	2	0	0	1		
	F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2009-2010

Quarter: 3					
PSA: 6 AAA Name: Department of Aging	and Adult S	Services AAA			
AAA Contact Name: Maria Guillen	AAA	Contact Phone: 415-355	5-6784	AAA Contact Email: ma	ria.guillen@sfgov.org
Provider Name: La Raza Centro Legal, Inc.		Co	unty(ies): City & Coເ	ınty of San Francisco	
Provider Contact Name: Lucia Trujillo	Provi	der Contact Phone: 415-5	53-3408	Provider Contact Email:	maria.guillen@sfgov.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	23	22	0	1	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	1	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	7	1	1	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		23	1	3	
TOTAL ESTIMATED CASE WORK HOURS S	SPENT:	1725			

TOTAL ESTIMATED CASE WORK HOURS SPENT:

INFORMATION ON SPECIAL OUTREACH ACTIVITIES								
Date Location (If Applicable)		Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached				
Jan. 6, 2010	City Hall, Rm. 416 San Francisco	DAAS Commission Mtg.	Elder Community & Services Providers	45				
Jan. 7, 2010	IHSS Consortium 1453 Mission St.	In-Home Support Services Task Force Mtg.	Elder Community & Services Providers	40				
Jan. 13, 201	Bayanihan Center 1010 Mission St.	Health Care Action Team Mtg.	Elder Community	20				
Jan. 19, 201	Department of Aging 1650 Mission St., 5th	Naturalization Group	Elder Community & Services Providers	25				
Jan. 20, 201	Justin Herman Plaza San Francisco	House Keys not Handcuffs March & Rally	Elder Community & Services Providers	200				
Jan. 26, 201	Woman's Building San Francisco	Tenants Together Workshop re: Evictions	Services Providers	60				
Jan. 29, 201	Superior Court	March & Rally for Affordable Housing	Elder Community & Services Providers	100				

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco

Provider Contact Name: Lucia Trujillo Provider Contact Phone: 415-553-3408 Provider Contact Email: maria.guillen@sfgov.org

Feb. 3, 201	City Hall, Rm. 416 San Francisco	DAAS Commission Mtg.	Elder Community & Services Providers	45	
Feb. 4, 201	IHSS Consortium 1453 Mission St.	In-Home Support Services Task Force Meeting.	Elder Community & Services Providers	40	
Feb. 4, 201	City Hall, Rules Committee,	Renters Economic Relief Package Info. Meeting	Elder Community & Services Providers	30	
Feb. 10, 20	Bayanihan Center 1010 Mission St.	Health Care Action Team Meeting.	Elder Community & Services Providers	25	
Feb 17, 201	965 Mission St., Ste 700, SF, CA	Senior Housing Action Committee	Elder Community & Services Providers	20	
Feb. 23, 20	APILO Offices	Senior Law Bulletin	DAA LS Providers	5	
Feb. 18, 20	United Way	Housing Workshop	Services Providers	20	
Feb. 25, 20	Senior Center 225 30th St., SF, CA	DAC-Latino Partnership Meeting.	Elder Community & Services Providers	10	
March 3, 20	Hyatt Regency Hotel San Francisco	AOA Conference	Elder Community & Services Providers	200	
March 4, 20	Mission YMCA San Francisco	Senior Survival School	Elder Community & Services Providers	25	
March 10, 2	City Hall, Rm. 416 San Francisco	DAAS Commission Mtg.	Elder Community & Services Providers	45	
March 10, 2	Bayanihan Center 1010 Mission St.	Health Care Action Team Mtg.	Elder Community & Services Providers	25	
March 11, 2	Mission YMCA San Francisco	Senior Survival School	Elder Community & Services Providers	25	
March 17, 2	965 Mission St., Ste 700, SF, CA	Senior Housing Action Committee	Elder Community & Services Providers	20	
March 18, 2	Mission YMCA San Francisco	Senior Survival School	Elder Community & Services Providers	25	
March 25, 2	Mission YMCA San Francisco	Senior Survival School	Elder Community & Services Providers	25	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 23

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 71

	INFO	RMATION ON COMMUNITY LEGAL EDU	CATION PROGRAMS/ACTIVITIES		
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participan	Est. ts Hou
Jan. 4, 2010	ON LOK-30th	Senior Clinic, 30th Street Senior Center	Elders, Latino(a)		1

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco

Provider Contact Name: Lucia Trujillo Provider Contact Phone: 415-553-3408 Provider Contact Email: maria.guillen@sfgov.org

Jan. 13, 201 LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	5
Feb. 10, 20 LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	7
Feb. 17, 20 LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	4
February 24 LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	5
March 10, 2 LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	6
March 17, 2 LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	6
March 24, 2 LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	5
March 31, 2 LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): City and County of San Francisco

Provider Contact Name: Howard M. Levy Provider Contact Phone: (415) 538-3333 x307 Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

r): 2057

214

150

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

	IN CASES OPE	NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	60	Two or More Races:	0
65-74:	86	Caucasian:	112
75-84:	50	African American:	34
85+:	18	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	- -
Total:	214	Asian Indian:	0
CLIENT GENDER		Cambodian:	1
Male:	89	Chinese:	28
Female:	125	Filipino:	9
Total:	214	Japanese:	3
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	92	Laotian:	0
Homebound:	5	Vietnamese:	1
Lives Alone:	110	Guamanian:	0
Institutionalized:	1	Hawaijan:	0
Suspected Victim of Elder Abuse/Exploitation:	15	Samoan:	0
Limited English:	66	Other Asian/Pacific Islander:	1
Rural:	0	Race Unknown/Some Other Race:	25
Greatest Economic Need (Minority):	68	Client Declined to Provide Information:	0
Greatest Economic Need (Non-Minority):	69	Total:	214
Greatest Economic Need (Minority Status Unkno	wn): 0	rotal.	214
CLIENT ETHNICITY	,		
Hispanic/Latino:	25		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): City and County of San Francisco

Provider Contact Name: Howard M. Levy Provider Contact Phone: (415) 538-3333 x307 Provider Contact Email: hlevy@laesf.org

Provider Contact Name: Howard M. Levy	Provid	der Contact Phone: (415)	538-3333 x307	Provider Contact Email: <i>hlevy</i>		
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	19	12	0	2		
A2. Contracts/Warranties:	3	1	0	0		
A3. Other Consumer/Finance:	9	3	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	3	0	0	0		
C3. Other Family:	1	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	2	3	0	0		
D2. Medicare:	1	0	0	0		
D3. Other Health/Community Based Care:	4	4	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	73	33	1	17		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	6	0	0		
E3. Other Housing:	37	19	0	0		
INCOME MAINTENANCE						
F1. Social Security:	3	4	0	0		
F2. Supplemental Security Income (SSI):	18	18	0	0		
F3. Pensions/Retiree Benefits:	1	0	0	0		
F4. Other Income Maintenance:	1	1	0	0		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6 AAA Name: Department of Agin	ng and Adult Se	ervices AAA			
AAA Contact Name: Maria Guillen, Program Analyst	AAA (Contact Phone: 415-355-	6784	AAA Contact Email: ma	ria.guillen@sfgov.org
Provider Name: Legal Assistance to the Elderly		Cou	nty(ies): City and C	ounty of San Francisco	
Provider Contact Name: Howard M. Levy	Provid	der Contact Phone: (415) &	538-3333 x307	Provider Contact Email:	hlevy@laesf.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	1	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	11	8	0	1	
G3. Other Individual Rights:	1	1	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	11	7	0	3	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	3	1	0	0	
H4. Other Miscellaneous:	6	4	0	0	
TOTAL CASES OPENED IN QUARTER:	214	TOTAL CASES CLOSE	D IN QUARTER BY C	ASE CLOSED CODE	
•		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		126	1	23	
TOTAL ESTIMATED CASE WORK HOURS	SPENT:	2057			
OUTREACH/C	OMMUNITY ED	DUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTREA TOTAL ESTIMATED # OF SPECIAL OUTREACH AC	TIVITY HOURS	IN THE QUARTER:	0		
INFORMATION ON COMM	IUNITY LEGAL	EDUCATION PROGRAM	S/ACTIVITIES		
Date Location Topic (If Applicable)		Targeted A	udience	Est # of Est. Participants Hours	
3/18/10 Mission YMCA Planning for in	capacity	Seniors		25 6	
TOTAL # OF COMMUNITY LEGAL EDUCATION TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUC		<u>'</u>	6		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Barbara McNair AAA Contact Phone: 925-602-4173 AAA Contact Email: bmcnair@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa County

Provider Contact Name: Laine Lawrence Provider Contact Phone: 510-374-3712 Provider Contact Email: laine_lawrence@yahoo.co

203

183

1645

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHA		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	37	Two or More Races:	15
65-74:	81	Caucasian:	111
75-84:	54	African American:	53
85+:	26	Native American/Native Alaskan:	7
Client Declined to Provide Information:	5	Asian/Pacific Islander	-
Total:	203	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	75	Chinese:	4
Female:	128	Filipino:	9
Total:	203	Japanese:	2
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	78	Laotian:	0
Homebound:	12	Vietnamese:	0
Lives Alone:	100	Guamanian:	0
Institutionalized:	4	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	10	Samoan:	0
Limited English:	0		
Rural:	0	Other Asian/Pacific Islander:	1
Greatest Economic Need (Minority):	29	Race Unknown/Some Other Race:	0
Greatest Economic Need (Non-Minority):	31	Client Declined to Provide Information:	1
Greatest Economic Need (Minority Status Unknov		Total:	203
CLIENT ETHNICITY	, I		
Hispanic/Latino:	22		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Barbara McNair AAA Contact Phone: 925-602-4173 AAA Contact Email: bmcnair@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa County

Provider Contact Name: Laine Lawrence Provider Contact Phone: 510-374-3712 Provider Contact Email: laine_lawrence@yahoo.co

Provider Contact Name: Laine Lawrence Pr		Prov	ider Contact Phone: 510-3	74-3712	Provider Contact Email: laine_lawrence@		
CASES OPENE	D IN QUARTER		CASI	ES CLOSED IN QUAR	TER		
(Total Cases Opened b	y Legal Problem Code)		(Total Cases Closed	d by Case Closing Code &	Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collect	ion:	20	6	0	0		
A2. Contracts/Warranties:		11	8	0	0		
A3. Other Consumer/Finance	e:	19	18	2	0		
EMPLOYMENT	·						
B1. Discrimination:		0	0	0	0		
B2. Other Employment:		1	0	0	0		
FAMILY							
C1. Divorce/Custody/Visitation Grandparents Rights:	on/Support/	2	2	0	0		
C2. Conservatorship:		2	0	0	0		
C3. Other Family:		2	1	0	0		
HEALTH/COMMUNITY BASED CA	.RE						
D1. Medi-Cal/Medicaid:		2	3	0	0		
D2. Medicare:		3	2	0	0		
D3. Other Health/Communit	y Based Care:	3	3	0	0		
HOUSING							
E1. Landlord-Tenant (Subsice Private Housing):	lized or	14	7	1	1		
E2. Real Property: Home loa Foreclosure/Reverse Mortga		5	2	3	0		
E3. Other Housing:		20	15	0	0		
INCOME MAINTENANCE							
F1. Social Security:		3	6	1	1		
F2. Supplemental Security I	ncome (SSI):	3	0	0	0		
F3. Pensions/Retiree Benefit	s:	2	1	1	0		
F4. Other Income Maintenar	nce:	1	2	0	0		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 7 AAA Name: Aging and Ad	lult Services Bureau	ı-County Employment ar	nd Human Services D	epartment	
AAA Contact Name: Barbara McNair		Contact Phone: 925-602	-4173	AAA Contact Email: bn	ncnair@ehsd.cccounty.us
Provider Name: Contra Costa Senior Lega	l Services	Co	unty(ies): Contra Co	osta County	
Provider Contact Name: Laine Lawrence	Provi	der Contact Phone: 510-3	74-3712	Provider Contact Emai	∷ laine_lawrence@yahoo.co
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	9	2	1	5	
G3. Other Individual Rights:	1	2	0	0	
MISCELLANEOUS				•	
H1. Estate Planning/Wills/Trusts:	53	47	1	0	
H2. Advance Health Care Directives (AHCD):	2	5	0	0	
H3. Financial Powers of Attorney:	16	17	0	0	
H4. Other Miscellaneous:	11	17	0	0	
TOTAL CASES OPENED IN QUARTE	R: 205	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
		166	10	7	
TOTAL ESTIMATED CASE WORK H	OURS SPENT:	1645			
OUTREA	CH/COMMUNITY ED	DUCATION ACTIVITIES D	DATA		
INFOR	RMATION ON SPECI	AL OUTREACH ACTIVITI	IES		-]
Date Location Type of ((If Applicable)	Outreach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
3/3/10 Richmond Commiss	sion on Aging Event	Seniors		100 4	
3/12/10 Walnut Creek Consume	er Workshop	Seniors		50 5	
TOTAL # OF SPECIAL OUTTOTAL ESTIMATED # OF SPECIAL OUTREAC		<u>-</u>	9		_
INFORMATION ON (COMMUNITY LEGAL	EDUCATION PROGRAM	IS/ACTIVITIES		
Date Location Topic (If Applicable)		Targeted A	Audience	Est # of Est. Participants Hours	
3/1/10 Concord Senior S	elf-Help Clinic	Senior Pro	oviders	15 5	
3/8/10 El Sobrante Program	and Estate Planning	Seniors		25 6	

2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Barbara McNair AAA Contact Phone: 925-602-4173 AAA Contact Email: bmcnair@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa County

Provider Contact Name: Laine Lawrence Provider Contact Phone: 510-374-3712 Provider Contact Email: laine_lawrence@yahoo.co

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

11

Fiscal Year: 2009-2010

Quarter: 3

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig M. McCulloh AAA Contact Phone: (650) 573-2480 AAA Contact Email: cmcculloh@co.sanamteo.ca.u

Provider Name: Legal Aid Society of San Mateo County County(ies): San Mateo

Provider Contact Name: Lauren Zorfas Provider Contact Phone: (650)375-0185 ext. 3317 Provider Contact Email: Izorfas@legalaidsmc.org

Total Unduplicated Client Count for Quarter: 146

Total Cases Closed in Quarter:

1702

160

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 33 60-64: Two or More Races: 43 73 59 65-74: Caucasian: 32 75-84: African American: 85+: 8 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 146 Asian Indian: **CLIENT GENDER** Cambodian: 61 Male: Chinese: 5 85 Female: Filipino: 16 146 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 64 Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 83 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 3 0 Samoan: 15 Limited English: Other Asian/Pacific Islander: 7 Rural: Race Unknown/Some Other Race: 11 Greatest Economic Need (Minority): 75 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 36 146 Total: Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** 35 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig M. McCulloh AAA Contact Phone: (650) 573-2480 AAA Contact Email: cmcculloh@co.sanamteo.ca.u

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: Lauren Zorfas Provider Contact Phone: (650)375-0185 ext. 3317 Provider Contact Email: Izorfas@legalaidsmc.org

Provider Contact Name: Lauren Zorfas	Р	rovider Contact Phone: (650)	375-0185 ext. 3317	Provider Contact Email: I	
CASES OPENED IN QUARTER	CASES CLOSED IN QUARTER				
(Total Cases Opened by Legal Problem Code))	(Total Cases Close	d by Case Closing Code &	Legal Problem Code)	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	26	21	15	1	
A2. Contracts/Warranties:	1	0	4	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT		·			
B1. Discrimination:	0	1	0	0	
B2. Other Employment:	1	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	1	2	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	7	4	1	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	24	12	1	6	
D2. Medicare:	0	0	0	1	
D3. Other Health/Community Based Care:	1	1	2	1	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	49	32	7	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	5	2	0	
E3. Other Housing:	3	8	2	0	
INCOME MAINTENANCE					
F1. Social Security:	2	1	1	0	
F2. Supplemental Security Income (SSI):	9	4	3	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	3	1	1	1	

Fiscal Year: 2009-2010

Quarter: 3

eduritor. 0									
PSA: 8	AAA Name: Sar	n Mateo County	Area Agency	on Aging					
AAA Contact N	lame: Craig M. McCullo	h	AAA	Contact Phone	e: <i>(650) 57</i>	73-2480	AAA Contact	Email: cm	cculloh@co.sanamteo.ca
Provider	Name: Legal Aid Socie	ty of San Mateo	County		Co	unty(ies): San Mated			
Provider	Contact Name: Lauren Zo	orfas	Provi	der Contact Ph	none: <i>(650)</i>	375-0185 ext. 3317	Provider Con	tact Email:	Izorfas@legalaidsmc.org
INDIVIDUAL RIC	GHTS								
G1. Immi	igration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitation	n:	0		0	0		0	
G3. Othe	r Individual Rights:	Г	0		1	0		0	
MISCELLANEO	US								
H1. Estat	te Planning/Wills/Trusts:		4		6	1		0	
H2. Adva	nce Health Care Directives	(AHCD):	2		0	0		0	
H3. Finar	ncial Powers of Attorney:		0		0	0		0	
H4. Othe	r Miscellaneous:		1		7	1		1	
T	OTAL CASES OPENED IN	QUARTER:	146	TOTAL CA	SES CLOS	ED IN QUARTER BY (CASE CLOSEI	D CODE	
			2.0	TOTAL COL	JNSEL	TOTAL LIMITED	TOTAL LEG	SAL	
				AND AD		ADD. SERVICES	REPRESENTA		
					105	43		12	
1	TOTAL ESTIMATED CASE	WORK HOURS	S SPENT:	1353					
		OUTREACH/0	COMMUNITY E	DUCATION AC	TIVITIES	DATA			
		INFORMAT	ION ON SPECI	AL OUTREAC	H ACTIVIT	IFS			
Date	Location	Type of Outre		7.E 0011.E/10		argeted By	Est # of	Est.	
Date	(If Applicable)	Type of Odire	acii Activity		Outreach	argeted by	People	Hours	
							Reached		
2/3/10	East Palo Alto, Senior	Elder Abuse S	ervices		E.P.A. Ser	niors	6	3	
2/18/10	Advisory Comm. North Peninsula	Public Benefit	s Presentation to	n Immigrants	Eligible cl	ients	18	2	
2,10,10	Neighborhood Svcs.	I dolle bellene	o i resentation e	o immigranto	Lingible cir	icites			
	Ctr., SSF								
	TOTAL # OF SP	ECIAL OUTREA	CH ACTIVITIES	S IN THE QUA	RTER:	2			
TOTAL ES	STIMATED # OF SPECIAL	OUTREACH AG	CTIVITY HOUR	S IN THE QUA	RTER:	5			
		TION ON COM			,	AS/ACTIVITIES			
Date	Location	Topic	LLOAL	LEGOCATION	Targeted		Est # of	Est.	
Date	(If Applicable)	τορισ			raryeteu	Audicilice	Participants		
2/19/10	Mercy Housing,		Training to Stat	f at Mercy	Service pr	roviders	15	3	
1	Pacifica	Housing					Į.	ı——	

Fiscal Year: 2009-2010

Quarter: 3

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig M. McCulloh AAA Contact Phone: (650) 573-2480 AAA Contact Email: cmcculloh@co.sanamteo.ca.u

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: Lauren Zorfas Provider Contact Phone: (650)375-0185 ext. 3317 Provider Contact Email: Izorfas@legalaidsmc.org

3/15/10	Safe Harbor Shelter,	Health Coverage Programs and Medi-Cal	Seniors, CRA	33	3
2/25/10	SSF San Mateo Medical	Debt Training Medi-Cal SOC Training to SMMC Billing	Service providers	12	2
2,23,10	Center	Dept.	Service providers	12	
3/19/10	Senior Center, SSF	SSF Senior Health Fair	Seniors	200	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

Fiscal Year: 2009-2010

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: (510) 375-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040 Provider Contact Email: mmclendon@lashicap.org

Total Unduplicated Client Count for Quarter: 115

Total Cases Closed in Quarter: 148

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

2587

CLIENT AGE		CLIENT RACE	
60-64:	16	Two or More Races:	
65-74:	55	Caucasian:	3
75-84:	29	African American:	3
85+:	12	Native American/Native Alaskan:	
Client Declined to Provide Information:	3	Asian/Pacific Islander	•
Total:	115	Asian Indian:	-
CLIENT GENDER		Cambodian:	
Male:	38	Chinese:	20
Female:	77	Filipino:	
Total:	115	Japanese:	
OTHER CLIENT CHARACTERISTICS		Korean:	
Frail/Disabled:	62	Laotian:	
Homebound:	6	Vietnamese:	,
Lives Alone:	31	Guamanian:	,
Institutionalized:	1	Hawaiian:	,
Suspected Victim of Elder Abuse/Exploitation:	1		<u>'</u>
Limited English:	27	Samoan:	
Rural:	1	Other Asian/Pacific Islander:	
Greatest Economic Need (Minority):	57	Race Unknown/Some Other Race:	
Greatest Economic Need (Non-Minority):	21	Client Declined to Provide Information:	
•		Total:	11:
Greatest Economic Need (Minority Status Unkno	wn): 6		
CLIENT ETHNICITY Hispanic/Latino:	4		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: (510) 375-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040 Provider Contact Email: mmclendon@lashicap.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
NSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	2	7	C
A2. Contracts/Warranties:	0	0	1	C
A3. Other Consumer/Finance:	6	3	3	C
IPLOYMENT				
B1. Discrimination:	0	0	0	C
B2. Other Employment:	1	1	0	C
MILY	·			
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	C
C2. Conservatorship:	0	0	0	C
C3. Other Family:	15	0	6	4
ALTH/COMMUNITY BASED CARE	,			
D1. Medi-Cal/Medicaid:	8	5	10	3
D2. Medicare:	14	9	11	4
D3. Other Health/Community Based Care:	1	0	2	C
USING	•			
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	C
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	C
E3. Other Housing:	0	0	0	C
COME MAINTENANCE				
F1. Social Security:	8	3	3	2
F2. Supplemental Security Income (SSI):	14	14	6	
F3. Pensions/Retiree Benefits:	0	0	0	C
F4. Other Income Maintenance:	1	1	0	C

Fiscal Year: 2009-2010

uarter: 3									
PSA: 9	AAA Name: Ala	meda County Arc	ea Agency on	Aging					
AAA Contact Nar	me: Belinda Llaguno		AAA	Contact Phone	: <i>(510)</i> 37	5-3533	AAA Cont	act Email: <i>blla</i>	guno@acgov.org
Provider N	lame: Legal Assistanc	e for Seniors			Cor	unty(ies): Alame	eda		
Provider Co	ontact Name: Mary Beth	McLendon / Fra	ncel D' Provi	der Contact Ph	one: <i>(510)</i>	832-3040	Provider (Contact Email:	mmclendon@lashicap.org
NDIVIDUAL RIGH	ITS								
G1. Immigr	ation/Naturalization:		6		2		0	2	
G2. Elder A	buse/Neglect/Exploitation	n:	31		7		14	9	
G3. Other I	ndividual Rights:		0		0		0	0	
IISCELLANEOUS	3								
H1. Estate I	Planning/Wills/Trusts:		1		3		0	0	
H2. Advanc	e Health Care Directives	(AHCD):	3		1		2	0	
H3. Financia	al Powers of Attorney:		4		1		2	0	
H4. Other N	Miscellaneous:		3		2		0	0	
тот	TAL CASES OPENED IN	QUARTER:	121	TOTAL CA	SES CLOS	ED IN QUARTER	BY CASE CLO	SED CODE	
		•		TOTAL COL		TOTAL LIMITED ADD. SERVICES		LEGAL NTATION	
					55		67	26	
то	TAL ESTIMATED CASE	WORK HOURS	SPENT:	2343			,		
-		OUTREACH/CO	•		TIVITIES	NATA			
				AL OUTREAC					
Date	Location (If Applicable)	Type of Outread	ch Activity		Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
1/30/10	Oakland	Health Fair			Seniors ar Providers	nd Senior Service		50 8.5	
3/25/10	Albany Senior Center, Albany	Senior Fair			Seniors		2	200 7	
3/27/10	San Leandro	Health Fair			Seniors ar	nd Caregivers		75 22	
TOTAL EST	IMATED # OF SPECIAL		IVITY HOURS	S IN THE QUA	RTER:	38			
		TION ON COMM	JNITY LEGAL	. EDUCATION					
Date	Location (If Applicable)	Topic			Targeted /	Audience	Est # of Participa	ants Hours	
1/14/10	San Leandro	Advance Health		e Workshop	Seniors			16 6.25	
1/21/10	Oakland	Welcome to Me	dicare		Seniors			12 6	

Fiscal Year: 2009-2010

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: (510) 375-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040 Provider Contact Email: mmclendon@lashicap.org

1/22/10	Valdez Plaza, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	11	13.5
1/22/10	Hayward	Medicare Part D	Seniors	12	7
1/27/10	San Leandro	Creating a Secure Future: Planning for Incapacity	Seniors	15	6
1/28/10	Oakland	Medicare Part D	Seniors	5	4.75
2/3/10	Oakland	Low Income Assistance: Medicare and Medi-Cal	Senior Service Providers	6	7.75
2/8/10	Oakland	Advance Health Care Directive Workshop	Seniors	20	5.5
2/9/10	Alameda	Welcome to Medicare	Seniors	20	5.5
2/10/10	Hayward	Creating a Secure Future: Planning for Incapacity	Seniors	25	8
2/23/10	Alameda	The ABC's of Long Term Care	Seniors	13	8.5
2/26/10	Dohonyuen, Oakland	Welcome to Medicare	Seniors	17	6
3/1/10	CA State University of the East Bay, Hayward	LAS/HICAP	Senior Service Providers	14	8
3/3/10	Oakland	Medicare Part D	Seniors	8	4.75
3/4/10	Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	40	5.5
3/5/10	Fremont	Buyer Beware	Seniors	100	9
3/9/10	Alameda	Buyer Beware	Seniors	10	7.5
3/9/10	City of Oakland Linkages	Low Income Assistance: Medicare and Medi-Cal	Senior Service Providers	16	7.5
3/10/10	Eden Issei Terrace, Hayward	Consumer Fraud Alert	Seniors	25	5.5
3/11/10	Allen Temple Arms, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	20	5.25
3/17/10	Pleasanton	Welcome to Medicare	Seniors	10	10
3/17/10	Sequoia Manor, Fremont	LAS/HICAP	Seniors	18	7
3/18/10	Rosewood Terrace, Union City	LAS/HICAP	Seniors	5	-
3/18/10	Union City Senior Center, Union City	Consumer Fraud Alert	Seniors	100	7
3/19/10	Hayward Senior Apartments, Hayward	Low Income Assistance: Medicare and Medi-Cal	Seniors	10	6.25

Fiscal Year: 2009-2010

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: (510) 375-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040 Provider Contact Email: mmclendon@lashicap.org

3/22/10	Sacramento Senior Homes, Berkeley	The ABC's of Long Term Care	Seniors	5	5
3/23/10	Mastick Senior Center, Alameda	Keeping Elders Safe: An Overview of Elder Abuse	Seniors	8	8.5
3/25/10	Wisteria Place, Union City	LAS/HICAP	Seniors	10	7
3/29/10	Wittenberg Manor, Hayward	Show Me the Money: Public Benefits for Seniors	Seniors	20	7
3/30/10	Senior Center Without Walls, Oakland	LAS/HICAP	Seniors	20	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 30

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 207

Fiscal Year: 2009-2010

Hispanic/Latino:

Quarter: 3 **PSA: 10** AAA Name: Council on Aging, Silicon Valley AAA Contact Name: Mike Torres AAA Contact Phone: 408-350-3271 AAA Contact Email: mtorres@coasiliconvallev.co Provider Name: Fair Housing Law Project County(ies): Santa Clara County Provider Contact Name: Annette D. Kirkham. Senior Attor Provider Contact Phone: (408) 280-2410 Provider Contact Email: annettek@lawfoundation. Total Unduplicated Client Count for Quarter: Total Cases Closed in Quarter: 607 Total Units of Service for Quarter (Unit=1 Hour): **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 4 Two or More Races: 65-74: 0 Caucasian: 75-84: 1 African American: 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: Asian Indian: **CLIENT GENDER** Cambodian: Male: Chinese: Female: Filipino: 0 Total: Japanese: **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: Laotian: Homebound: 0 1 Vietnamese: Lives Alone: 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 2 0 Samoan: Limited English: Other Asian/Pacific Islander: 0 Rural: Race Unknown/Some Other Race: Greatest Economic Need (Minority): 1 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

3

Fiscal Year: 2009-2010

Quarter: 3

PSA: 10 AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres AAA Contact Phone: 408-350-3271 AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Fair Housing Law Project County(ies): Santa Clara County

Provider Contact Name: Annette D. Kirkham, Senior Attor Provider Contact Phone: (408) 280-2410 Provider Contact Email: annettek@lawfoundation.

Provider Contact Name: Annette D. Kirkhan	n, Senior Attor P	rovider Contact Phone: (408)	280-2410	Provider Contact Email: a
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT	•			
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY	·			
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE	·	·		
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING	·	·		
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	2	2	3
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2009-2010

Quarter: 3

PSA: 10 AAA Name: Council on Aging,	Silicon Valley							
AAA Contact Name: Mike Torres	AAA C	ontact Phone: 408-350-	3271	AAA Contact Email: mtc	orres@coasiliconvalley.co			
Provider Name: Fair Housing Law Project		Cou	unty(ies): Santa Clara	a County				
Provider Contact Name: Annette D. Kirkham, Sen	ior Attor Provide	er Contact Phone: (408)	280-2410	Provider Contact Email:	annettek@lawfoundation.			
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	0	0	0	0				
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0				
G3. Other Individual Rights:	0	0	0	0				
MISCELLANEOUS		-						
H1. Estate Planning/Wills/Trusts:	0	0	0	0				
H2. Advance Health Care Directives (AHCD):	0	0	0	0				
H3. Financial Powers of Attorney:	0	0	0	0				
H4. Other Miscellaneous:	0	0	0	0				
TOTAL CASES OPENED IN QUARTER:	7	TOTAL CASES CLOSE	ED IN QUARTER BY C	ASE CLOSED CODE				
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION				
	j	2	2	3				
TOTAL ESTIMATED CASE WORK HOUR	S SPENT:	607						
OUTREACH/0	COMMUNITY EDI	UCATION ACTIVITIES D	ATA					
TOTAL # OF SPECIAL OUTREACH AG		<u> </u>	0					
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0 TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0								

Fiscal Year: 2009-2010

Quarter: 3

PSA: 10 AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres AAA Contact Phone: 408 350-3271 AAA Contact Email: mtorres@coasiliconvalley.co

1994

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: (408) 295-5991 Provider Contact Email: gbacil@sala.org

> 305 Total Unduplicated Client Count for Quarter: 301

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

		FOR UNDUPLICATED CLIENTS ENED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	55	Two or More Races:	6
65-74:	113	Caucasian:	212
75-84:	92	African American:	12
85+:	44	Native American/Native Alaskan:	2
Client Declined to Provide Information:	1	Asian/Pacific Islander	
Total:	305	Asian Indian:	6
CLIENT GENDER		Cambodian:	2
Male:	109	Chinese:	21
Female:	196	Filipino:	7
Total:	305	Japanese:	9
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	92	Laotian:	0
Homebound:	7	Vietnamese:	5
Lives Alone:	65	Guamanian:	0
Institutionalized:	6	Hawaiian:	1
Suspected Victim of Elder Abuse/Exploitation:	31		
Limited English:	48	Samoan:	0
Rural:	1	Other Asian/Pacific Islander:	2
Greatest Economic Need (Minority):	46	Race Unknown/Some Other Race:	16
·	44	Client Declined to Provide Information:	4
Greatest Economic Need (Non-Minority):		Total:	305
Greatest Economic Need (Minority Status Unknown)): 0		
CLIENT ETHNICITY	(5)		
Hispanic/Latino:	48		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 10 AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres AAA Contact Phone: 408 350-3271 AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: (408) 295-5991 Provider Contact Email: gbacil@sala.org

Provider Contact Name: Georgia Bacii, SAL	A Directing At Provi	der Contact Phone: (408)	295-5991	Provider Contact Email: g
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	16	15	0	0
A2. Contracts/Warranties:	2	4	0	0
A3. Other Consumer/Finance:	9	9	0	0
EMPLOYMENT	L			
B1. Discrimination:	2	0	0	0
B2. Other Employment:	4	7	0	0
FAMILY	<u> </u>			
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	3	0	0
C2. Conservatorship:	4	8	0	0
C3. Other Family:	2	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	4	0	1
D2. Medicare:	5	3	1	0
D3. Other Health/Community Based Care:	15	11	0	0
HOUSING	·			
E1. Landlord-Tenant (Subsidized or Private Housing):	9	13	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	10	0	0
E3. Other Housing:	11	9	1	0
INCOME MAINTENANCE				
F1. Social Security:	7	6	1	0
F2. Supplemental Security Income (SSI):	14	11	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	4	1	1

Fiscal Year: 2009-2010						
Quarter: 3						
PSA: 10 AAA Name: Council on Agin	g, Silicon Valley					
AAA Contact Name: Mike Torres	AAA C	ontact Phone: 408 350	-3271	AAA Contact Email: mto	orres@coasiliconvalley.co	
Provider Name: Senior Adults Legal Assistan	ice (SALA)	Co	unty(ies): Santa Clar	a County		
Provider Contact Name: Georgia Bacil, SALA D	Pirecting At Provide	er Contact Phone: (408)	295-5991	Provider Contact Email:	gbacil@sala.org	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	2	2	0	0		
G2. Elder Abuse/Neglect/Exploitation:	28	10	3	2		
G3. Other Individual Rights:	3	4	1	0		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	87	81	7	0		
H2. Advance Health Care Directives (AHCD):	23	10	16	0		
H3. Financial Powers of Attorney:	13	20	4	0		
H4. Other Miscellaneous:	17	16	0	0		
TOTAL CASES OPENED IN QUARTER:	305	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
	ļ	260	37	4		
TOTAL ESTIMATED CASE WORK HOURS SPENT: 1731						

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA										
	INFORMATION ON SPECIAL OUTREACH ACTIVITIES										
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached							
1/6/10	The Health Trust in San Jose	Presentation on Elder Abuse and SALA's Services	Health Trust staff and other service providers	15 2.5							
2/23/10	Mountain View Senior Center	Presentation about SALA: Who We Are & What We Do	Participants at senior nutrition program	75 1							
3/12/10	Cooley Godward & Kronish law firm in Palo Alto	Pro Bono Training on Handling Elder Abuse Restraining Orders for SALA	Prospective pro bono attorney volunteers	25 10.5							
3/23/10	John XXIII Senior Center in San Jose	Presentation about SALA: Who We Are & What We Do	Participants at senior nutrition program	55 1.5							
3/25/10	Eastside Senior Center in San Jose	Presentation about SALA: Who We Are & What We Do	Participants at senior center	68 1							

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 10 AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres AAA Contact Phone: 408 350-3271 AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: (408) 295-5991 Provider Contact Email: gbacil@sala.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
3/16/10	Jeanne D'Arc Manor Senior Housing in San Jose	Legal Planning for the Future and Information About SALA's Services	Senior Residents at Jeanne D'Arc	35 7.5
3/18/10	Plaza de las Flores Senior Housing in Sunnyvale	Legal Planning for the Future and Information About SALA's Services	Senior Residents at Plaza de las Flores	30 2.5
1/2010- 3/2	SALA's Office	Prepare Elder Abuse Restraining Order Manual for Pro Bono Attorneys	Pro Bono Attorneys for SALA	0 116.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 127

Fiscal Year: 2009-2010

Quarter: 3

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sjgov.org

298

189

409

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong Provider Contact Phone: 209-644-2625 Provider Contact Email:

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT (OR UNDUPLICATED CLIENTS ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	26	Two or More Races:	3
65-74:	97	Caucasian:	85
75-84:	83	African American:	11
85+:	34	Native American/Native Alaskan:	3
Client Declined to Provide Information:	58	Asian/Pacific Islander	
Total:	298	Asian Indian:	4
CLIENT GENDER		Cambodian:	0
Male:	146	Chinese:	2
Female:	152	Filipino:	7
Total:	298	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	103	Laotian:	0
Homebound:	0	Vietnamese:	0
Lives Alone:	14	Guamanian:	0
Institutionalized:	1	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	7	Samoan:	0
Limited English:	97	Other Asian/Pacific Islander:	0
Rural:	0		
Greatest Economic Need (Minority):	32	Race Unknown/Some Other Race:	5
Greatest Economic Need (Non-Minority):	0	Client Declined to Provide Information:	178
Greatest Economic Need (Minority Status Unk	nown):	Total:	298
CLIENT ETHNICITY	,		
Hispanic/Latino:	185		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: *Guadalupe Tong* Provider Contact Phone: 209-644-2625 Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Pro		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	0	5	0
A2. Contracts/Warranties:	11	0	3	0
A3. Other Consumer/Finance:	11	0	8	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	4	0	3	0
C3. Other Family:	5	0	3	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	0	3	0
D2. Medicare:	8	0	2	0
D3. Other Health/Community Based Care:	9	0	7	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	0	6	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	0	6	0
E3. Other Housing:	11	0	7	0
INCOME MAINTENANCE				
F1. Social Security:	14	0	9	0
F2. Supplemental Security Income (SSI):	6	0	5	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	0	3	0

Fiscal Year: 2009-2010

Quarter: 3

A Contact Name	: Barbara Parrish	A	AA Contact Phone: 209-468	-1422	AAA Contact Email: bparrish@sjgo
Provider Nan	ne: Council for the Sp	panish Speaking	Co	unty(ies): San Joaqu	in
Provider Cont	act Name: Guadalupe	<i>Tong</i> P	rovider Contact Phone: 209-6	44-2625	Provider Contact Email:
IDUAL RIGHTS	3				
G1. Immigrati	on/Naturalization:	1	0	0	0
G2. Elder Abu	se/Neglect/Exploitation:	7	0	4	0
G3. Other Ind	ividual Rights:	14	0	9	0
ELLANEOUS					
H1. Estate Pla	nning/Wills/Trusts:	61	0	30	0
H2. Advance I	Health Care Directives (A	AHCD): 16	0	5	0
H3. Financial	Powers of Attorney:	18	0	8	0
H4. Other Mis	cellaneous:	95	0	62	0
TOTAL	L CASES OPENED IN O	QUARTER: 335	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE
			TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL
			AND ADVICE	ADD. SERVICES	REPRESENTATION
		_	0	189	0
TOTA	AL ESTIMATED CASE V	WORK HOURS SPENT:	564		
		OUTREACH/COMMUNITY	Y EDUCATION ACTIVITIES D	DATA	
	TOTAL # OF SPE	CIAL OUTREACH ACTIVIT	TIES IN THE QUARTER:	0	
TOTAL ESTIM	ATED # OF SPECIAL C	OUTREACH ACTIVITY HO	URS IN THE QUARTER:	0	
	INFORMATI	ON ON COMMUNITY LEG	GAL EDUCATION PROGRAM	IS/ACTIVITIES	
Date L	ocation	Topic	Targeted A	Audience	Est # of Est.
	f Applicable)	•			Participants Hours
(1	Webinar	POLSTs	Paralegals	and staff	100 1
		Conservatorshps in CA	Oarakega	ks and staff	100 1
01/13/2010	Vebinar	Conservatorships in CA			

Fiscal Year: 2009-2010

Quarter: 3

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: (209) 532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director Provider Contact Phone: (209) 532-7632 Provider Contact Email: ktoepel@ccostockton.org

52

Total Unduplicated Client Count for Quarter: 31

Total Cases Closed in Quarter: 19

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 9 60-64: Two or More Races: 9 29 65-74: Caucasian: 75-84: 9 African American: 0 85+: 4 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 31 Total: Asian Indian: **CLIENT GENDER** Cambodian: Male: 8 Chinese: 23 Female: Filipino: 0 31 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: Laotian: Homebound: 3 0 Vietnamese: Lives Alone: 14 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 0 Other Asian/Pacific Islander: 31 Rural: Race Unknown/Some Other Race: Greatest Economic Need (Minority): 0 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 9 31 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 2 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: (209) 532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director Provider Contact Phone: (209) 532-7632 Provider Contact Email: ktoepel@ccostockton.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) Cases Closed by Case Closing Code & Legal Problem Code)		Provider Contact Name: Kathi Toepel, Progr	ram Director	Provid	ler Contact Phone: (209)	532-7632	Provider Contact Email:	ktoepel@ccostockto
Consumer/Finance		CASES OPENED IN QUARTER			CAS	ES CLOSED IN QUAR	TER	
Advice (CA) Services (LAS) Representation (LR)		(Total Cases Opened by Legal Problem Cod	le)		(Total Cases Close	d by Case Closing Code &	Legal Problem Code)	
A1. Bankruptcy/Debt Collection: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0								
A2. Contracts/Warranties:	C	ONSUMER/FINANCE						
A3. Other Consumer/Finance: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		A1. Bankruptcy/Debt Collection:		0	0	0	0	
B1. Discrimination: 0		A2. Contracts/Warranties:		4	3	1	0	
B1. Discrimination: 0 0 0 0 0 0 0 0 0		A3. Other Consumer/Finance:		0	0	0	0	
B2. Other Employment:	El	MPLOYMENT						
C1. Divorce/Custody/Visitation/Support/		B1. Discrimination:		0	0	0	0	
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: 0 0 0 0 0 0 0 HEALTH/COMMUNITY BASED CARE D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: D3. Other Health/Community Based Care: D4. Medi-Cal/Medicaid: D5. Medicare: D6. D7. D8. Of D7. D8. Of D7. D8. Of D7. O7. O7. O7. O7. O7. O7. O7. O7. O7. O		B2. Other Employment:		1	0	1	0	
Grandparents Rights: C2. Conservatorship: C3. Other Family: 0 0 0 0 0 0 0 C3. Other Family: 0 0 0 0 0 0 C3. Other Family: 0 0 0 0 0 0 C4. Other Family: D5. Medi-Cal/Medicaid: D6. D7. Medi-Cal/Medicaid: D7. Medi-Cal/Medicaid: D8. Other Health/Community Based Care: D8. Other Health/Community Based Care: D9. Other Health/Community Based Care: D9. Other Health/Community Based Care: C9. Other Housing: C9. Real Property: Home loans/ Foreclosure/Reverse Mortgages: C9. Other Housing: C9. Ot	F	AMILY		_				
C3. Other Family: D1. Medi-Cal/Medicaid:				0	0	0	0	
D1. Medi-Cal/Medicaid:		C2. Conservatorship:		0	0	0	0	
D1. Medi-Cal/Medicaid: 0 0 0 0 D2. Medicare: 0 0 0 0 D3. Other Health/Community Based Care: 1 1 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 2 0 2 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 0 0 0 0 E3. Other Housing: 1 0 1 0 INCOME MAINTENANCE F1. Social Security: 0 0 0 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0 0		C3. Other Family:		0	0	0	0	
D2. Medicare:	Н	EALTH/COMMUNITY BASED CARE		_				
D3. Other Health/Community Based Care: 1		D1. Medi-Cal/Medicaid:	()	0	0	0	
## HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: E1. Social Security: F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: E1. Landlord-Tenant (Subsidized or Paris, 1988) E2. 0 E3. 0 E4. 0 E4. 0 E5. 0 E6. 0 E7. Supplemental Security Income (SSI): E7. Supp		D2. Medicare:	()	0	0	0	
E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: C3. Other Housing: C4. Real Property: Home loans/ Foreclosure/Reverse Mortgages: C5. Other Housing: C6. Other Housing: C7. Other Housing: C8. Other Housing: C9. Ot		D3. Other Health/Community Based Care:	1	Ī	1	0	0	
Private Housing): 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Н	OUSING		_				
Foreclosure/Reverse Mortgages: E3. Other Housing: INCOME MAINTENANCE F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: D O O O O O O O O O O O O			2	2	0	2	0	
NCOME MAINTENANCE F1. Social Security:			C)	0	0	0	
F1. Social Security: 0 0 0 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0		E3. Other Housing:	1	Ī	0	1	0	
F2. Supplemental Security Income (SSI): 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	IN	ICOME MAINTENANCE						
F3. Pensions/Retiree Benefits: 0 0 0 0		F1. Social Security:	()	0	0	0	
		F2. Supplemental Security Income (SSI):	()	0	0	0	
F4. Other Income Maintenance: 0 0 0 0		F3. Pensions/Retiree Benefits:	()	0	0	0	
		F4. Other Income Maintenance:	()	0	0	0	

Fiscal Year: 2009-2010

Quarter: 3

PSA: 12 AAA Name: Area 12 AAA Contact Name: Doreen Schmidt Provider Name: Catholic Charities Provider Contact Name: Kathi Toepel,	А	AA Contact Phone: (209) 53 Co rovider Contact Phone: (209)	unty(ies): Alpine, Am	AAA Contact Email: dsc nador, Calaveras, Marip Provider Contact Email:	•		
INDIVIDUAL RIGHTS	Trogram Director	Tovidor Contact i Horic. (200)	332-7032	Trovidor Contact Email.	Riocper @ccostockton.org		
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	2	0	2	0			
G3. Other Individual Rights:	0	0	0	0			
MISCELLANEOUS		,					
H1. Estate Planning/Wills/Trusts:	4	2	2	0			
H2. Advance Health Care Directives (AH	ICD): 2	2	0	0			
H3. Financial Powers of Attorney:	0	0	0	0			
H4. Other Miscellaneous:	2	2	0	0			
TOTAL CASES OPENED IN QUARTER: 19 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE							
TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL							
		AND ADVICE	ADD. SERVICES	REPRESENTATION 0			
TOTAL FORWATER 0.05 W			3	U			
TOTAL ESTIMATED CASE W		52					
0	UTREACH/COMMUNIT	Y EDUCATION ACTIVITIES D	DATA				
	INFORMATION ON SP	ECIAL OUTREACH ACTIVITI	ES				
Date Location T (If Applicable)	ype of Outreach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached			
2/24/10 Groveland P	resentation	Rotary		25 1.5			
2/24/10 Groveland P	resentation	Soroptimis	st	20 1.5			
3/1/10 St. Patrick's	resentation	Church		15 1.5			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0							
TOTAL ESTIMATED # OF COMMUNITY L	EGAL EDUCATION HO	URS IN THE QUARTER:	0				

Fiscal Year: 2009-2010

CLIENT ETHNICITY

Hispanic/Latino:

Quarter: 3

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400 x 19 AAA Contact Email: pattyt@seniorcouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz and San Benito

Provider Contact Name: Terrence Lee Hancock Provider Contact Phone: 831-426-8824 Provider Contact Email: terryhancock@seniorlegal

179

198

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1439

CLIENT CH		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	55	Two or More Races:	0
65-74:	53	Caucasian:	170
75-84:	51	African American:	1
85+:	20	Native American/Native Alaskan:	3
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	179	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	64	Chinese:	5
Female:	115	Filipino:	0
Total:	179	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	125	Laotian:	0
Homebound:	6	Vietnamese:	0
Lives Alone:	94	Guamanian:	0
Institutionalized:	1	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	3	Samoan:	
Limited English:	34		0
Rural:	66	Other Asian/Pacific Islander:	0
Greatest Economic Need (Minority):	50	Race Unknown/Some Other Race:	0
Greatest Economic Need (Non-Minority):	101	Client Declined to Provide Information:	0
Greatest Economic Need (Minority Status Unknown		Total:	179

45

Fiscal Year: 2009-2010

Quarter: 3

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400 x 19 AAA Contact Email: pattyt@seniorcouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz and San Benito

Provider Contact Name: Terrence Lee Hancock Provider Contact Phone: 831-426-8824 Provider Contact Email: terryhancock@seniorlegal

	A1. Bankruptcy/Debt Collection: A2. Contracts/Warranties: A3. Other Consumer/Finance: OYMENT B1. Discrimination: B2. Other Employment: LY C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family:	k Pro	ovider C	ontact Phone: 831-4	26-8824	Provider Contact Email: terryhancocl	
	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				ES CLOSED IN QUAR'd by Case Closing Code &		
				Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CC	ONSUMER/FINANCE	_				_	
	A1. Bankruptcy/Debt Collection:	25		9	23	0	
	A2. Contracts/Warranties:	11		5	5	3	
	A3. Other Consumer/Finance:	10		4	2	0	
EN	MPLOYMENT						
	B1. Discrimination:	1		1	0	0	
	B2. Other Employment:	1		0	1	1	
FA	MILY						
		1		0	0	0	
	C2. Conservatorship:	2		0	0	1	
	C3. Other Family:	0		0	0	1	
HE	EALTH/COMMUNITY BASED CARE						
	D1. Medi-Cal/Medicaid:	21		15	18	1	
	D2. Medicare:	6		1	1	2	
	D3. Other Health/Community Based Care:	2		1	1	1	
Н	DUSING						
	E1. Landlord-Tenant (Subsidized or Private Housing):	34		11	16	1	
	E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4		5	3	2	
	E3. Other Housing:	3		7	0	0	
IN	COME MAINTENANCE						
	F1. Social Security:	10		1	3	1	
	F2. Supplemental Security Income (SSI):	11		5	1	1	
	F3. Pensions/Retiree Benefits:	0		1	1	0	
	F4. Other Income Maintenance:	0		1	0	0	
		-				-	

Fiscal Year: 2009-2010

PSA: 13 AAA Name: Seniors Council of Sar	nta Cruz and	l San Benito Counties	, Inc.		
AAA Contact Name: Patty Talbott	AAA C	Contact Phone: 831-68	8-0400 x 19	AAA Contact Email: pat	ttyt@seniorcouncil.org
Provider Name: Senior Citizens Legal Services		C	ounty(ies): Santa Cru	z and San Benito	
Provider Contact Name: Terrence Lee Hancock	Provid	er Contact Phone: 831-	426-8824	Provider Contact Email:	terryhancock@seniorlegal
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	14	0	'
G2. Elder Abuse/Neglect/Exploitation:	3	0	12	0	•
G3. Other Individual Rights:	0	1	0	0	•
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	18	6	0	0	
H2. Advance Health Care Directives (AHCD):	8	6	0	0	
H3. Financial Powers of Attorney:	8	0	0	0	
H4. Other Miscellaneous:	0	0	0	2	•
TOTAL CASES OPENED IN QUARTER:	179	TOTAL CASES CLO	SED IN QUARTER BY (CASE CLOSED CODE	
, and the second		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		80	101	17	
TOTAL ESTIMATED CASE WORK HOURS SP	ENT:	1439			
OUTREACH/COM	MUNITY ED	UCATION ACTIVITIES	DATA		
TOTAL # OF SPECIAL OUTREACH TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIV		<u>-</u>	0		
TOTAL # OF COMMUNITY LEGAL EDUCATION F		<u>'-</u>	0		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Aaron Mason AAA Contact Phone: 559 453-6494 AAA Contact Email: amason@fmaaa.org

Provider Name: Central California Legal Services County(ies): Fresno, Madera

Provider Contact Name: Chris Schneider, Executive Direc Provider Contact Phone: 559-570-1214 Provider Contact Email: chris@centralcallegal.org

106

36

291

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 45 60-64: Two or More Races: 43 65-74: 36 Caucasian: 20 75-84: African American: 14 85+: 4 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 106 Asian Indian: **CLIENT GENDER** Cambodian: 40 Male: Chinese: Female: 66 Filipino: 0 106 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 9 Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 55 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 1 0 Samoan: Limited English: 92 2 Other Asian/Pacific Islander: 36 Rural: 43 Race Unknown/Some Other Race: Greatest Economic Need (Minority): 43 Client Declined to Provide Information: 4 Greatest Economic Need (Non-Minority): 59 106 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 42 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Aaron Mason AAA Contact Phone: 559 453-6494 AAA Contact Email: amason@fmaaa.org

Provider Name: Central California Legal Services County(ies): Fresno, Madera

Provider Contact Name: Chris Schneider, Executive Direc Provider Contact Phone: 559-570-1214 Provider Contact Email: chris@centralcallegal.org

Provider Contact Name: Chris Schneider,	Executive Direc Provi	der Contact Phone: 559-5	70-1214	Provider Contact Email: c
CASES OPENED IN QUARTER	2	CASI	ES CLOSED IN QUAR	ΓER
(Total Cases Opened by Legal Problem C	code)	(Total Cases Closed	d by Case Closing Code &	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	1	0
A2. Contracts/Warranties:	3	2	0	0
A3. Other Consumer/Finance:	15	0	0	0
EMPLOYMENT	L.			
B1. Discrimination:	1	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY	·			
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE	·			
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	1	0	0
HOUSING	·			
E1. Landlord-Tenant (Subsidized or Private Housing):	40	23	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	2	0	0
E3. Other Housing:	4	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	5	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2009-2010

PSA: 14		AAA Name:	Fresno-Madera	Area Agency	on Ag	ing						
AAA Contact	Name:	Aaron Mason		A	AAA Co	ontact Phone	559 453	-6494	AA	A Contact E	Email: am	ason@fmaaa.org
Provid	er Name:	: Central Calif	ornia Legal Ser	vices			Co	unty(ies): Fresno,	Made	ra		
Provide	er Contac	t Name: <i>Chris</i>	Schneider, Exe	cutive Direc F	Provide	er Contact Ph	one: 559-5	70-1214	Pro	ovider Conta	act Email:	chris@centralcallegal.org
INDIVIDUAL R	IGHTS											
G1. Imi	migration	/Naturalization:		1	Ţ.		1		0		0	
G2. Eld	er Abuse,	/Neglect/Exploit	ation:	1			1		0		0	
G3. Oth	ner Individ	dual Rights:		0			0		0		0	
MISCELLANE	ous				_							
H1. Est	ate Plann	ing/Wills/Trusts	:	7	[1		0		0	
H2. Adv	vance Hea	alth Care Directi	ves (AHCD):	5	[0		0		0	
H3. Fin	ancial Pov	wers of Attorney	/ :	5			0		0		0	
H4. Oth	ner Miscel	llaneous:		6			1		0		0	
	TOTAL C	CASES OPENE	D IN QUARTER:	106		TOTAL CAS	SES CLOS	ED IN QUARTER BY	CAS	E CLOSED	CODE	
						TOTAL COU		TOTAL LIMITED		TOTAL LEG		
						AND ADV		ADD. SERVICES		PRESENTA		
				_			35		1		0	
	TOTAL	ESTIMATED C	ASE WORK HO	URS SPENT:		291						
			OUTREAC	CH/COMMUNIT	Y EDL	JCATION AC	TIVITIES D	DATA				
			INFORI	MATION ON SE	PECIAL	L OUTREACH	ACTIVITI	IES				
Date	Loc	ation	Type of O	utreach Activity				argeted By	Е		est.	
	(If A	pplicable)					Outreach			leople F Reached	lours	
							I					
1/06/201				se Prevention R			Providers		_	35	3	
2/3/2010				se Prevention R			Providers		_	35	3	
3/3/2010	Fre	sno	Elder Abu	se Prevention R	ound I	lable	Providers			35	3	
		TOTAL # OF	SPECIAL OUT	REACH ACTIVI	ITIES I	N THE QUAR	RTER:	3				
TOTAL I	ESTIMAT	ED # OF SPEC	IAL OUTREACH	ACTIVITY HO	URS I	N THE QUAR	RTER:	9				
							,					
тс	OTAL # O	F COMMUNITY	LEGAL EDUC	ATION PROGR	AMS I	N THE QUAR	RTER:	0				
TOTAL ES	TIMATE	D # OF COMMU	JNITY LEGAL E	DUCATION HO	URS I	N THE QUAR	RTER:	0				

Fiscal Year: 2009-2010

Quarter: 3

PSA: 15 AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Dayna Wild AAA Contact Phone: 559-737-4660 x2362 AAA Contact Email: dlwild@tularehhsa.org

Provider Name: Central CA Legal Services, Inc County(ies): Kings County

Provider Contact Name: Michelle Ewert or Michael Brooks Provider Contact Phone: (559) 733-8770 Provider Contact Email: mbrooks@ce ntralcallegal

> 22 Total Unduplicated Client Count for Quarter: 23 Total Cases Closed in Quarter: Total Units of Service for Quarter (Unit=1 Hour): 86

CLIENT CHA		FOR UNDUPLICATED CLIENTS ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	1	Two or More Races:	0
65-74:	7	Caucasian:	19
75-84:	10	African American:	2
85+:	3	Native American/Native Alaskan:	0
Client Declined to Provide Information:	1	Asian/Pacific Islander	•
Total:	22	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	5	Chinese:	0
Female:	17	Filipino:	1
Total:	22	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	0	Laotian:	0
Homebound:	0	Vietnamese:	0
Lives Alone:	9	Guamanian:	0
Institutionalized:	0	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	0
Limited English:	1		
Rural:	0	Other Asian/Pacific Islander:	0
Greatest Economic Need (Minority):	2	Race Unknown/Some Other Race:	0
Greatest Economic Need (Non-Minority):	4	Client Declined to Provide Information:	0
Greatest Economic Need (Minority Status Unknow		Total:	22
CLIENT ETHNICITY	,.		
Hispanic/Latino:	3		
	,		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 15 AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Dayna Wild AAA Contact Phone: 559-737-4660 x2362 AAA Contact Email: dlwild@tularehhsa.org

Provider Name: Central CA Legal Services, Inc County(ies): Kings County

Provider Contact Name: Michelle Ewert or Michael Brooks Provider Contact Phone: (559) 733-8770 Provider Contact Email: mbrooks@ce ntralcallegal

CASES OPENED IN QUARTER		CASI	ES CLOSED IN QUART	TER		
(Total Cases Opened by Legal Problem Cod	le)	(Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
ONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	0	0	0	C		
A3. Other Consumer/Finance:	4	4	0	C		
MPLOYMENT						
B1. Discrimination:	0	0	0	C		
B2. Other Employment:	0	0	0	C		
AMILY		·				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	C		
C2. Conservatorship:	1	1	0	C		
C3. Other Family:	0	0	0	C		
EALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	C		
D2. Medicare:	0	0	0	C		
D3. Other Health/Community Based Care:	0	0	0	C		
DUSING				•		
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	(
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	(
E3. Other Housing:	0	0	0	C		
COME MAINTENANCE						
F1. Social Security:	1	1	0	C		
F2. Supplemental Security Income (SSI):	0	0	0	C		
F3. Pensions/Retiree Benefits:	0	0	0	C		
F4. Other Income Maintenance:	0	0	0	(

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FISCAI	IEa	II . Z	ひひつ・	-ZU I	··

PSA: 15 AAA Name: Kings/Tulare Area	Agency on Agir	ng			
AAA Contact Name: Dayna Wild	AAA C	Contact Phone: 559-737	4660 x2362	AAA Contact Email: dlv	rild@tularehhsa.org
Provider Name: Central CA Legal Services, Inc		Cor	ınty(ies): Kings Cou	nty	
Provider Contact Name: Michelle Ewert or Michael	I Brooks Provid	er Contact Phone: (559)	733-8770	Provider Contact Email:	mbrooks@ce ntralcallega
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	4	1	2	0	
H2. Advance Health Care Directives (AHCD):	5	3	3	0	
H3. Financial Powers of Attorney:	1	1	0	0	
H4. Other Miscellaneous:	3	3	0	0	
TOTAL CASES OPENED IN QUARTER:	22	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		18	5	0	
TOTAL ESTIMATED CASE WORK HOURS	S SPENT:	86			
OUTREACH/0	OMMUNITY ED	UCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTREAT		<u> </u>	0		
INFORMATION ON COMM	JUNITY LEGAL	EDUCATION PROGRAM	S/ACTIVITIES		
Date Location Topic (If Applicable)		Targeted /	Audience	Est # of Est. Participants Hours	
03/2/10 Visalia, CA Free Legal Se	vice available	Rotary Pa	ticipant	75 1.5	
TOTAL # OF COMMUNITY LEGAL EDUCATION TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUC		<u>'—</u>	2		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 15 AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz AAA Contact Phone: (559) 737-4660 x2316 AAA Contact Email: tilutz@tularehhsa.org

Provider Name: Sarah Shena County(ies): Tulare

Provider Contact Name: Sarah Shena Provider Contact Phone: (559) 733-6585 Provider Contact Email: sshena@tularehhsa.org

355

Total Unduplicated Client Count for Quarter: 55

Total Cases Closed in Quarter: 73

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

	IN CASES OPEN	IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	3	Two or More Races:	3
65-74:	26	Caucasian:	34
75-84:	21	African American:	2
85+:	5	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	55	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	19	Chinese:	0
Female:	36	Filipino:	0
Total:	55	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	20	Laotian:	0
Homebound:	2	Vietnamese:	0
Lives Alone:	20	Guamanian:	0
Institutionalized:	0	Hawaijan:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	0
Limited English:	6	Other Asian/Pacific Islander:	0
Rural:	12	Race Unknown/Some Other Race:	16
Greatest Economic Need (Minority):	13	Client Declined to Provide Information:	0
Greatest Economic Need (Non-Minority):	9	Total:	55
Greatest Economic Need (Minority Status Unknown	n): 3	i otal.	J 53
CLIENT ETHNICITY			
Hispanic/Latino:	13		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 15 AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz AAA Contact Phone: (559) 737-4660 x2316 AAA Contact Email: tilutz@tularehhsa.org

Provider Name: Sarah Shena County(ies): Tulare

Provider Contact Name: Sarah Shena Provider Contact Phone: (559) 733-6585 Provider Contact Email: sshena@tularehhsa.org

	Provider Contact Name: Sarah Shena		Provide	er Contact Phone: (559)	733-6585	Provider Contact Email: ss
	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)			ES CLOSED IN QUAR'd by Case Closing Code &	
				Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
С	ONSUMER/FINANCE					
	A1. Bankruptcy/Debt Collection:	4		5	3	0
	A2. Contracts/Warranties:	0		0	0	0
	A3. Other Consumer/Finance:	1		0	1	0
Ε	MPLOYMENT					·
	B1. Discrimination:	0		0	0	0
	B2. Other Employment:	0		0	0	0
F	AMILY					
	C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0		0	0	0
	C2. Conservatorship:	1		3	0	0
	C3. Other Family:	0		0	0	0
Н	EALTH/COMMUNITY BASED CARE					
	D1. Medi-Cal/Medicaid:	8	[1	6	0
	D2. Medicare:	0		0	0	0
	D3. Other Health/Community Based Care:	0		0	0	0
Н	OUSING					
	E1. Landlord-Tenant (Subsidized or Private Housing):	2		0	0	0
	E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1		1	2	0
	E3. Other Housing:	0		0	0	0
IN	ICOME MAINTENANCE					
	F1. Social Security:	1		1	0	0
	F2. Supplemental Security Income (SSI):	0		0	0	0
	F3. Pensions/Retiree Benefits:	0		0	0	0
	F4. Other Income Maintenance:	0		0	0	0

Fiscal Year: 2009-2010

Quarter: 3 **PSA: 15** AAA Name: Kings/Tulare Area Agency on Aging AAA Contact Email: tilutz@tularehhsa.org AAA Contact Name: Tim Lutz AAA Contact Phone: (559) 737-4660 x2316 Provider Name: Sarah Shena County(ies): Tulare Provider Contact Phone: (559) 733-6585 Provider Contact Email: sshena@tularehhsa.org Provider Contact Name: Sarah Shena **INDIVIDUAL RIGHTS** 0 0 G1. Immigration/Naturalization: 0 G2. Elder Abuse/Neglect/Exploitation: 0 1 0 0 0 G3. Other Individual Rights: 0 0 **MISCELLANEOUS** 24 35 22 H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): 0 0 0 0 H3. Financial Powers of Attorney: 0 0 0 0 H4. Other Miscellaneous: 2 3 0 TOTAL CASES OPENED IN QUARTER: 55 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 39 34 TOTAL ESTIMATED CASE WORK HOURS SPENT: 282 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

		OUTREADINGOMMICHTT EDUCATION AC	TIVITIES DATA		
		INFORMATION ON SPECIAL OUTREAC	H ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours
1/17/2010	Visalia	Attended PFLAG group	Lesbian/Gay Seniors & their friends/families	30	3.5
1/8/2010	Visalia	United Way Exec Comm Mtg	Referral Sources	6	1.5
1/18/2010	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	7	2
1/22/10	Visalia	United Way Board Retreat	Referral Sources	18	7
1/21/10	Visalia	County Bar Assoc Mtg	Referral Sources	25	2
1/28/10	Visalia	Served as Mock Trial Judge	Low-income Seniors & referral sources	55	3.5
2/1/10	Visalia	Self-Help Law Collaborative Mtg	Referral Sources	8	2
2/12/10	Visalia	United Way Exec Comm Mtg	Referral Sources	5	1.5
2/18/10	Visalia	County Bar Assoc Mtg	Referral Sources	30	2
2/28/10	Visalia	Multi-Disciplinary Team (MDT) Mtg	Referral Sources	14	1

Fiscal Year: 2009-2010

Quarter: 3

PSA: 15 AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz AAA Contact Phone: (559) 737-4660 x2316 AAA Contact Email: tilutz@tularehhsa.org

Provider Name: Sarah Shena

County(ies): Tulare

Provider Contact Name: Sarah Shena Provider Contact Phone: (559) 733-6585 Provider Contact Email: sshena@tularehhsa.org

3/12/2010	Visalia	United Way Exec Comm Mtg	Referral Sources	6	1.5
3/15/2010	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	4	2
3/18/2010	Visalia	County Bar Assoc Mtg	Referral Sources	25	2
3/31/2010	Visalia	Lunch Mtg w/Immigration Atty	Referral Source	1	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES								
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participan	Est. ts Hours			
1/13/10	Visalia	Class: Adv Health Directive &	Statutory Will 9		9 1.5			
1/00/10	Lindsay	Publication in bilingual newsle "Read & Understand Before Yo		al 90	0 1			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 16 AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Phone: 760-872-1727 AAA Contact Name: Marilyn Mann AAA Contact Email: mmann@invocountv.us

Provider Name: California Indian Legal Services County(ies): Inyo and Mono

Provider Contact Name: Devon Lee Lomayesva Provider Contact Phone: 760-746-8941 x 119 Provider Contact Email: dlomavesva@calindian.or

135

Total Unduplicated Client Count for Quarter: 26 26

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 5 Two or More Races: 9 65-74: 21 Caucasian: 75-84: 8 African American: 0 85+: 4 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 26 Asian Indian: **CLIENT GENDER** Cambodian: Male: 6 Chinese: 20 Female: Filipino: 0 26 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 15 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 0 Other Asian/Pacific Islander: 26 Rural: Race Unknown/Some Other Race: Greatest Economic Need (Minority): 1 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 3 26 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** Hispanic/Latino: 1

Fiscal Year: 2009-2010

Quarter: 3

PSA: 16 AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760-872-1727 AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo and Mono

Provider Contact Name: **Devon Lee Lomayesva** Provider Contact Phone: **760-746-8941 x 119** Provider Contact Email: **dlomayesva@calindian.or**

Provider Contact Name: Devon Lee Lomayesva		Provider Contact Phone: 760-746-8941 x 119 Provider Contact Ema				
CASES OPENED IN QUARTER	CASES CLOSED IN QUARTER					
(Total Cases Opened by Legal Problem Code)		(Total Cases Close	Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	6	1	6	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	1	1	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	5	1	3	0		
D2. Medicare:	0	0	1	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	1	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	1	1	0	0		
F3. Pensions/Retiree Benefits:	0	0	1	0		
F4. Other Income Maintenance:	0	0	1	0		

Fiscal Year: 2009-2010

PSA: 16 AAA Name: Inyo/Mono Area Agent AAA Contact Name: Marilyn Mann		7 Contact Phone: 760-872	-1727	AAA Contact Email: mn	nann@invocounty.us		
Provider Name: California Indian Legal Services	7001	AAA Contact Phone: 760-872-1727 AAA Contact Email: mmann@inyocounty.us County(ies): Inyo and Mono					
Provider Contact Name: Devon Lee Lomayesva	Provi	der Contact Phone: 760-7			dlomayesva@calindian.or		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0			
G3. Other Individual Rights:	0	0	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	1	0	2	0			
H2. Advance Health Care Directives (AHCD):	4	1	2	0			
H3. Financial Powers of Attorney:	3	2	0	0			
H4. Other Miscellaneous:	2	2	0	0			
TOTAL CASES OPENED IN QUARTER:	26	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE			
,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
		10	16	0			
TOTAL ESTIMATED CASE WORK HOURS S	PENT:	135					
OUTREACH/COI	MMUNITY E	DUCATION ACTIVITIES D	PATA				
INFORMATION	N ON SPECI	AL OUTREACH ACTIVITI	ES				
Date Location Type of Outreach (If Applicable)	n Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached			
03/17/2010 Inyo-Mono Annual Outreach	Pkt	Seniors		100 2.7			
TOTAL # OF SPECIAL OUTREACH TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTI TOTAL # OF COMMUNITY LEGAL EDUCATION	VITY HOURS	S IN THE QUARTER:	3				
TOTAL # OF COMMUNITY LEGAL EDUCATION TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION		<u>-</u>	0				

Fiscal Year: 2009-2010

Quarter: 3

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission For Senior Citizens County(ies): Santa Barbara County and San Luis O

Provider Contact Name: Provider Contact Phone: Provider Contact Email:

> 311 Total Unduplicated Client Count for Quarter: 268

Total Cases Closed in Quarter:

584 Total Units of Service for Quarter (Unit=1 Hour):

60-64: 65-74:	128	CLIENT RACE	
	128		
65-74:		Two or More Races:	1
	90	Caucasian:	258
75-84:	65	African American:	11
85+:	23	Native American/Native Alaskan:	1
Client Declined to Provide Information:	5	Asian/Pacific Islander	•
Total:	311	Asian Indian:	2
LIENT GENDER		Cambodian:	0
Male:	122	Chinese:	2
Female:	189	Filipino:	3
Total:	311	Japanese:	2
THER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	74	Laotian:	0
Homebound:	0	Vietnamese:	1
Lives Alone:	167	Guamanian:	0
Institutionalized:	2	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	7	Samoan:	0
Limited English:	26	Other Asian/Pacific Islander:	0
Rural:	32	Race Unknown/Some Other Race:	24
Greatest Economic Need (Minority):	43		
Greatest Economic Need (Non-Minority):	96	Client Declined to Provide Information:	6
Greatest Economic Need (Minority Status Unknown):	0	Total:	311
LIENT ETHNICITY			
Hispanic/Latino:	42		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission For Senior Citizens County(ies): Santa Barbara County and San Luis O

Provider Contact Name: Provider Contact Phone: Provider Contact Email:

Provider Contact Name:	Provid	er Contact Phone:		Provider Contact Email:		
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	7	2	0	0		
A2. Contracts/Warranties:	8	1	6	0		
A3. Other Consumer/Finance:	155	7	131	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	0	1	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	0	3	0		
C2. Conservatorship:	11	0	10	0		
C3. Other Family:	14	1	10	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	3	2	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	1	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	48	6	30	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	0	5	0		
E3. Other Housing:	3	1	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	1	1	0	0		
F3. Pensions/Retiree Benefits:	1	1	0	0		
F4. Other Income Maintenance:	3	2	0	0		

Fiscal Year: 2009-2010

3/9/2010

3/17/2010

3/26/2010

San Luis Obispo

San Luis Obispo

Arroyo Grande

Quarter: 3

AAA Contact Name: joyce ellen lippn	nan	AAA Contact Phone:	805-925-95	554	AAA Contact Email: s	eniors@kcbx.net
Provider Name: Central Coast	Commission For Senior	Citizens	Count	ty(ies): Santa Barb	ara County and San	Luis O
Provider Contact Name:		Provider Contact Pho	ne:		Provider Contact Ema	ail:
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0		0
G2. Elder Abuse/Neglect/Exploitation	on:	3	1	2		1
G3. Other Individual Rights:		4	2	2		0
MISCELLANEOUS	,	•				
H1. Estate Planning/Wills/Trusts:		0	0	0		0
H2. Advance Health Care Directive	s (AHCD): 1	6	1	15		0
H3. Financial Powers of Attorney:		1	1	1		0
H4. Other Miscellaneous:	2	2	11	10		0
TOTAL CASES OPENED I	N QUARTER: 3:	TOTAL CAS	ES CLOSED	IN QUARTER BY C	ASE CLOSED CODE	:
	,	TOTAL COUI AND ADVI		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			41	226		1
TOTAL ESTIMATED CAS	E WORK HOURS SPENT	583	•			
	OUTREACH/COMMUN	NITY EDUCATION ACT	IVITIES DAT	ГА		
	PECIAL OUTREACH ACT		<u> </u>	2		
TOTAL ESTIMATED # OF SPECIA	L OUTREACH ACTIVITY	HOURS IN THE QUAR	TER:	0		
INFORM	ATION ON COMMUNITY	LEGAL EDUCATION F	ROGRAMS/	ACTIVITIES		
Date Location (If Applicable)	Topic		Targeted Aud	dience	Est # of Est. Participants Hours	
2/8/2010 Paso Robles	Project Services and E	lder Abuse	Facility Resid	lents	10 2	
2/9/2010 Morro Bay	Project Services, Powe POLST, Elder Abuse	rs of Attorney,	Facility Resid	lents	12 2	
2/17/2010 Paso Robles	Project Services		Family Resid	ents	25 2	
2/24/2010 Templeton	Project Services, Powe POLST, Elder Abuse	rs of Attorney,	Family Resid	ents	10 2	

Adult Abuse Prevention Council

Retired Senior Volunteers

Ocean Oaks Senior Residents

20

75

POLST and related Elder Abuse Potential

Services

Services

Senior Legal Services Project Structure and

Senior Legal Services Project Structure and

Fiscal Year: 2009-2010

Quarter: 3

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission For Senior Citizens County(ies): Santa Barbara County and San Luis O

Provider Contact Name: Provider Contact Phone: Provider Contact Email:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

Fiscal Year: 2009-2010

Quarter: 3

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Christine Voth, Grants & Planning AAA Contact Phone: 805-477-7305 AAA Contact Email: Christine.voth@ventura.org

Provider Name: Grey Law of Ventura County Co

Provider Contact Name: *Michael Williams, Esq.* Provider Contact Phone: *805-658-2266* Provider Contact Email: *Msw98488@aol.com*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

278

278

527

	IN CASES OPEN	IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	37	Two or More Races:	6
65-74:	99	Caucasian:	112
75-84:	105	African American:	20
85+:	37	Native American/Native Alaskan:	5
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	278	Asian Indian:	6
CLIENT GENDER		Cambodian:	0
Male:	98	Chinese:	7
Female:	180	Filipino:	10
Total:	278	Japanese:	1
OTHER CLIENT CHARACTERISTICS		Korean:	2
Frail/Disabled:	19	Laotian:	0
Homebound:	1	Vietnamese:	6
Lives Alone:	141	Guamanian:	0
Institutionalized:	0	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	4	Samoan:	2
Limited English:	54	Other Asian/Pacific Islander:	
Rural:	7	Race Unknown/Some Other Race:	67
Greatest Economic Need (Minority):	76	Client Declined to Provide Information:	34
Greatest Economic Need (Non-Minority):	82	Total:	278
Greatest Economic Need (Minority Status Unknown)): 9	i otal.	276
CLIENT ETHNICITY			
Hispanic/Latino:	67		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Christine Voth, Grants & Planning AAA Contact Phone: 805-477-7305 AAA Contact Email: Christine.voth@ventura.org

Provider Name: Grey Law of Ventura County Co

Provider Contact Name: *Michael Williams, Esq.* Provider Contact Phone: *805-658-2266* Provider Contact Email: *Msw98488@aol.com*

Provider Contact Name: <i>Michael Williams, Esq.</i>		der Contact Phone: 805-6	Provider Contact Email:	Msw		
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	79	21	29	29	ĺ	
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY					_	
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0	ĺ	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0	ĺ	
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	18	18	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	31	31	0	0		
E3. Other Housing:	0	0	0	0	ĺ	
INCOME MAINTENANCE						
F1. Social Security:	17	16	1	0		
F2. Supplemental Security Income (SSI):	20	19	1	0		
F3. Pensions/Retiree Benefits:	18	16	2	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2009-2010

AAA Contact Name: Christine Voth, Grants & Planning AAA Contact Phone: 805-477-7305					AAA Contact Email: Ch	ristine.voth@ventura.org
Provider Name: Grey Law of Vent	tura County		Со	unty(ies): Ventura		
Provider Contact Name: Michael Wi	Iliams, Esq.	Provid	er Contact Phone: 805-6	58-2266	Provider Contact Email:	Msw98488@aol.com
NDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	0	,
G2. Elder Abuse/Neglect/Exploitation	:	21	21	0	0	'
G3. Other Individual Rights:		0	0	0	0	,
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:		15	15	0	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:		59	59	0	0	,
H4. Other Miscellaneous:		0	0	0	0	r
TOTAL CASES OPENED IN QUARTER: 278 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE						
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			216	33	29	•
TOTAL ESTIMATED CASE	WORK HOURS SPEN	т:	527			
		r	UCATION ACTIVITIES I	ΔΤΔ		
	OOTREACT/COMMIC	ואוווו בט	OCATION ACTIVITIES I	/AIA		
TOTAL # OF SPE	CIAL OUTREACH AC	TIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL (<u>-</u>	0		
				AC/ACTIVITIES		
		LEGAL	EDUCATION PROGRAM			
Date Location (If Applicable)	Topic		Targeted	Audience	Est # of Est. Participants Hours	
1-6-10 The Ventura in Ventura	Grey Law – Powers o	f Attorney			40 4	
2-3-10 Bard Center in Port	Grey Law – Powers o	f Attorney	Seniors		19 4	
Hueneme	· 					

Fiscal Year: 2009-2010

Quarter: 3

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose N. Rivas AAA Contact Phone: (213) 738-2097 AAA Contact Email: Jrivas2@css.lacountv.gov

Provider Name: Center for Health Care Rights County(ies): Los Angeles

Provider Contact Name: Aileen Harper Provider Contact Phone: (213) 383-4519 ext, 3007 Provider Contact Email: aharper@healthcarerights

201

97 Total Unduplicated Client Count for Quarter: 86

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 17 60-64: Two or More Races: 65-74: 45 63 Caucasian: 25 75-84: African American: 14 85+: 10 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 97 Asian Indian: **CLIENT GENDER** Cambodian: 28 Male: Chinese: Female: 69 3 Filipino: 97 Total: Japanese: **OTHER CLIENT CHARACTERISTICS** 3 Korean: 54 Frail/Disabled: Laotian: Homebound: 13 0 Vietnamese: Lives Alone: 43 0 Guamanian: Institutionalized: 3 Hawaiian: 1 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 11 0 Other Asian/Pacific Islander: 0 Rural: Race Unknown/Some Other Race: Greatest Economic Need (Minority): 10 Client Declined to Provide Information: 2 Greatest Economic Need (Non-Minority): 17 97 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 26 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose N. Rivas AAA Contact Phone: (213) 738-2097 AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Center for Health Care Rights County(ies): Los Angeles

Provider Contact Name: Aileen Harper Provider Contact Phone: (213) 383-4519 ext. 3007 Provider Contact Email: aharper@healthcarerights

Provider Contact Name: Aileen Harper	Provider Contact Phone: (213)	383-4519 ext. 3007	Provider Contact Email: aharper@he				
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	0	0	0	0			
A2. Contracts/Warranties:	0	0	0	0			
A3. Other Consumer/Finance:	0	0	0	0			
EMPLOYMENT				•			
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE	·	<u> </u>					
D1. Medi-Cal/Medicaid:	19	4	13	0			
D2. Medicare:	78	21	48	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0			
E3. Other Housing:	0	0	0	0			
INCOME MAINTENANCE							
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	0	0	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	0	0	0	0			

Fiscal Year: 2009-2010

PSA: 19 AAA Name: Community and	Senior Services-C	County of Los Angeles A	IAA		
AAA Contact Name: Jose N. Rivas	AAA C	contact Phone: (213) 73	8-2097	AAA Contact Email: Jriv	as2@css.lacounty.gov
Provider Name: Center for Health Care Rights		Соц	unty(ies): Los Angel	es	
Provider Contact Name: Aileen Harper	Provide	er Contact Phone: (213)	383-4519 ext. 3007	Provider Contact Email:	aharper@healthcarerights
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	0	0	0	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	97	TOTAL CASES CLOSI	ED IN QUARTER BY C	ASE CLOSED CODE	
,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
	ļ	25	61	0	
TOTAL ESTIMATED CASE WORK HOUR	RS SPENT:	201			
OUTREACH	COMMUNITY ED	UCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTRE	ACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH A	ACTIVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCAT TOTAL ESTIMATED # OF COMMUNITY LEGAL EDU			0		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose N. Rivas AAA Contact Phone: (213) 738-2097 AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey Provider Contact Phone: (323) 549-5836 Provider Contact Email: vmackey@bettzedek.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

RACTERISTICS FOR UNDUPLICATED CLIENTS	
IN CASES OPENED THIS QUARTER	

142

119

1266

		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	32	Two or More Races:	0
65-74:	57	Caucasian:	93
75-84:	42	African American:	30
85+:	11	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	142	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	36	Chinese:	0
Female:	106	Filipino:	2
Total:	142	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	59	Laotian:	0
Homebound:	1	Vietnamese:	0
Lives Alone:	62	Guamanian:	0
Institutionalized:	1	Hawaiian:	
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	
Limited English:	12	Other Asian/Pacific Islander:	9
Rural:	0		5
Greatest Economic Need (Minority):	72	Race Unknown/Some Other Race:	
Greatest Economic Need (Non-Minority):	77	Client Declined to Provide Information:	3
Greatest Economic Need (Minority Status Unknown): 70	Total:	142
CLIENT ETHNICITY	,		
Hispanic/Latino:	24		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose N. Rivas AAA Contact Phone: (213) 738-2097 AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey Provider Contact Phone: (323) 549-5836 Provider Contact Email: vmackey@bettzedek.org

Provider Contact Name: Velinda Mackey F		vider Contact Phone: (323)	Provider Contact Email: v	
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code))	CAS (Total Cases Closed	TER Legal Problem Code)	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	34	25	0	0
A2. Contracts/Warranties:	4	2	0	0
A3. Other Consumer/Finance:	7	6	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	2	0	0
C2. Conservatorship:	3	3	0	1
C3. Other Family:	2	3	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	3	3	1	0
HOUSING	<u></u>			
E1. Landlord-Tenant (Subsidized or Private Housing):	7	4	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	13	0	2
E3. Other Housing:	1	2	0	1
INCOME MAINTENANCE				
F1. Social Security:	5	1	0	0
F2. Supplemental Security Income (SSI):	8	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	3	0	0	0

Fiscal Year: 2009-2010

Provider Name: Bet Tzedek Legal Services Provider Contact Name: Velinda Mackey			8-2097	,	mail: <i>Jrivas2@css.lacounty.g</i>	ov
Provider Contact Name: Velinda Mackey		Co	unty(ies): Los Angel	es County		
•	Provi	der Contact Phone: (323)	549-5836	Provider Contac	ct Email: vmackey@bettzedel	c.org
IDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0	0	0		0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0		0	
G3. Other Individual Rights:	0	1	0		12	
ISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	40	22	1		0	
H2. Advance Health Care Directives (AHCD):	9	3	1		0	
H3. Financial Powers of Attorney:	0	0	0		0	
H4. Other Miscellaneous:	9	5	0		0	
TOTAL CASES OPENED IN QUARTER:	159	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED	CODE	
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL		
		AND ADVICE	ADD. SERVICES	REPRESENTAT:		
		100	3		16	
TOTAL ESTIMATED CASE WORK HOURS	SPENT:	1266				
OUTREACH/C	OMMUNITY E	DUCATION ACTIVITIES	ATA			
INFORMATI	ON ON SPECI	AL OUTREACH ACTIVITI	ES			
Date Location Type of Outrea	nch Activity		argeted By	Est # of Es		
(If Applicable)		Outreach	Outreach		People Hours Reached	
01/10/10					2	
01/19/10 Los Angeles Kinship Care Is	ssues	seniors		20	2	
02/02/10 Los Angeles ID Theft		seniors		100	2	
02/11/10 Los Angeles BTLS Overview		seniors		75	2	
03/24/10 Los Angeles Public Benefits		seniors		50	2	
TOTAL # OF SPECIAL OUTREA	CH ACTIVITIES	S IN THE QUARTER:	4			
TOTAL ESTIMATED # OF SPECIAL OUTREACH AC			8			

Fiscal Year: 2009-2010

Quarter: 3

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Paula mcgrew This is PSA 19 not 1 AAA Contact Phone: 909 891 3901 AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino County

Provider Contact Name: David V. Anderson, CPA Provider Contact Phone: (951) 368-2536 Provider Contact Email: danderson@icls.org

297

286

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1611

CLIENT CHA		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	86	Two or More Races:	16
65-74:	108	Caucasian:	238
75-84:	80	African American:	29
85+:	23	Native American/Native Alaskan:	3
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	297	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	105	Chinese:	1
Female:	192	Filipino:	5
Total:	297	Japanese:	2
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	96	Laotian:	0
Homebound:	7	Vietnamese:	1
Lives Alone:	128	Guamanian:	0
Institutionalized:	1	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	4	Samoan:	0
Limited English:	6	Other Asian/Pacific Islander:	0
Rural:	10	Race Unknown/Some Other Race:	1
Greatest Economic Need (Minority):	39	Client Declined to Provide Information:	1
Greatest Economic Need (Non-Minority):	54	Total:	297
Greatest Economic Need (Minority Status Unknown	n): 0	i otai.	297
CLIENT ETHNICITY			
Hispanic/Latino:	57		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Paula mcgrew This is PSA 19 not 1 AAA Contact Phone: 909 891 3901 AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino County

Provider Contact Name: David V. Anderson, CPA Provider Contact Phone: (951) 368-2536 Provider Contact Email: danderson@icls.org

	Provider Contact Name: <i>David V. Anderson, CPA</i> Pr		Prov	ider Contact Phone: (951)	Provider Contact Email:	danderson@ic		
	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
				Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
C	ONSUMER/FINANCE				_			
	A1. Bankruptcy/Debt Collection:		59	38	9	0	•	
	A2. Contracts/Warranties:		24	15	5	1		
	A3. Other Consumer/Finance:		10	8	0	0	•	
EI	MPLOYMENT	L			•			
	B1. Discrimination:		0	1	0	0		
	B2. Other Employment:		2	2	1	0		
F	AMILY		_					
	C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		18	9	2	1		
	C2. Conservatorship:		7	7	0	0	•	
	C3. Other Family:		7	4	1	2		
H	EALTH/COMMUNITY BASED CARE		_					
	D1. Medi-Cal/Medicaid:		12	12	0	0		
	D2. Medicare:		1	0	0	0		
	D3. Other Health/Community Based Care:		4	4	0	0		
Н	OUSING		_					
	E1. Landlord-Tenant (Subsidized or Private Housing):		45	10	7	11		
	E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		24	14	5	1		
	E3. Other Housing:		13	5	2	1		
IN	COME MAINTENANCE						_	
	F1. Social Security:		0	0	0	0		
	F2. Supplemental Security Income (SSI):		4	4	0	0	•	
	F3. Pensions/Retiree Benefits:		0	0	0	0	•	
	F4. Other Income Maintenance:		5	4	0	0	•	

Fiscal Year: 2009-2010

Quarter. 3							
PSA: 20				ent of Aging and Adult S		AAA O	
	me: <i>Paula mcgrew Thi</i>			Contact Phone: 909 891		-	cgrew@hss.sbcounty.gov
	lame: Inland Counties				unty(ies): San Berna	•	
Provider Co	ontact Name: David V. A	Anderson, CPA	Provid	der Contact Phone: (951)	368-2536	Provider Contact Email:	danderson@icls.org
INDIVIDUAL RIGH	ITS	_					
G1. Immigi	ration/Naturalization:		0	0	0	0	
G2. Elder A	buse/Neglect/Exploitation	ո։ 🗀	0	0	0	0	
G3. Other 1	Individual Rights:		9	4	1	0	
MISCELLANEOUS	S						
H1. Estate	Planning/Wills/Trusts:		60	21	45	0	
H2. Advanc	ce Health Care Directives	(AHCD):	21	4	10	0	
H3. Financi	al Powers of Attorney:		18	3	9	0	
H4. Other I	Miscellaneous:		3	3	0	0	
TO	TAL CASES OPENED IN	QUARTER:	346	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		,		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND ADVICE	ADD. SERVICES	REPRESENTATION	
				172	97	17	
тс	OTAL ESTIMATED CASE	WORK HOURS	SPENT:	1231			
		OUTREACH/C	OMMUNITY ED	OUCATION ACTIVITIES I	DATA		
		INFORMATI	ON ON SPECIA	AL OUTREACH ACTIVIT	IES		
Date	Location (If Applicable)	Type of Outrea	ach Activity	Groups To Outreach	argeted By	Est # of Est. People Hours Reached	
2/24/10	Dept. Aging and Adult Services	Presentation o	n ICLS	SB Count	y Ombudspersons	30 7.2	
03/18/10	Apple Valley Senior Center	Senior Outread	:h	Seniors		10 4	
	TOTAL # OF SPI	ECIAL OUTREA	CH ACTIVITIES	IN THE QUARTER:	2		
TOTAL EST	IMATED # OF SPECIAL	OUTREACH AC	TIVITY HOURS	IN THE QUARTER:	11		
ТОТА	L # OF COMMUNITY LE	GAL EDUCATIO	N PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIM	IATED # OF COMMUNIT	Y LEGAL EDUC	ATION HOURS	IN THE QUARTER:	0		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 21 AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeannette Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services Inc. County(ies): Riverside

Provider Contact Name: David Anderson Provider Contact Phone: 951-368-2536 Provider Contact Email: danderson@icls.org

103

Total Unduplicated Client Count for Quarter: 137

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 740

CLIENT CH		FOR UNDUPLICATED CLIENTS ENED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	26	Two or More Races:	0
65-74:	60	Caucasian:	90
75-84:	37	African American:	19
85+:	14	Native American/Native Alaskan:	3
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	137	Asian Indian:	0
CLIENT GENDER	-	Cambodian:	0
Male:	46	Chinese:	0
Female:	91	Filipino:	3
Total:	137	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	1
Frail/Disabled:	28	Laotian:	0
Homebound:	1	Vietnamese:	0
Lives Alone:	63	Guamanian:	0
Institutionalized:	0	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	0
Limited English:	7	Other Asian/Pacific Islander:	0
Rural:	34	Race Unknown/Some Other Race:	21
Greatest Economic Need (Minority):	16	Client Declined to Provide Information:	0
Greatest Economic Need (Non-Minority):	22	Total:	137
Greatest Economic Need (Minority Status Unknov	vn): 0	Total.	157
CLIENT ETHNICITY			
Hispanic/Latino:	24		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 21 AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeannette Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services Inc. County(ies): Riverside

Provider Contact Name: David Anderson Provider Contact Phone: 951-368-2536 Provider Contact Email: danderson@icls.org

Provider Contact Name: David Anderson	Provid	der Contact Phone: 951-36	58-2536 	Provider Contact Email: dai	
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR by Case Closing Code &		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	29	27	1	0	
A2. Contracts/Warranties:	10	5	0	1	
A3. Other Consumer/Finance:	6	5	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	1	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	2	2	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	14	3	2	1	
D2. Medicare:	4	2	1	0	
D3. Other Health/Community Based Care:	3	2	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	9	6	4	4	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	3	3	0	
E3. Other Housing:	1	1	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	1	0	
F2. Supplemental Security Income (SSI):	6	1	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	9	6	0	1	
	*			•	

Fiscal Year: 2009-2010

PSA: 21 AAA Name: County of Riverside Off	fice on Agii	ng						
AAA Contact Name: Jeannette Flores	AAA C	Contact Phone:		AAA Contact Email:				
Provider Name: Inland Counties Legal Services Inc.		Cou	unty(ies): Riverside					
Provider Contact Name: David Anderson	Provid	ler Contact Phone: 951-36	68-2536	Provider Contact Email:	danderson@icls.org			
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	0	0	0	0				
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0				
G3. Other Individual Rights:	0	0	0	0				
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:	33	4	8	0				
H2. Advance Health Care Directives (AHCD):	6	1	3	0				
H3. Financial Powers of Attorney:	2	1	0	0				
H4. Other Miscellaneous:	3	1	0	0				
TOTAL CASES OPENED IN QUARTER:	146	TOTAL CASES CLOSE	ED IN QUARTER BY C	ASE CLOSED CODE				
·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION				
		72	23	8				
TOTAL ESTIMATED CASE WORK HOURS SPE	ENT:	500						
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA								
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0								
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0 TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0								

Fiscal Year: 2009-2010

Quarter: 3

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster AAA Contact Phone: 714=567-7532 AAA Contact Email: jack.luster@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County County(ies): Orange

Provider Contact Name: William Wise Provider Contact Phone: (714) 571-5244 Provider Contact Email: Bwise@legal-aid.com

807

720

2147

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHA		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	256	Two or More Races:	72
65-74:	304	Caucasian:	556
75-84:	191	African American:	37
85+:	56	Native American/Native Alaskan:	4
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	807	Asian Indian:	2
CLIENT GENDER		Cambodian:	1
Male:	322	Chinese:	3
Female:	485	Filipino:	8
Total:	807	Japanese:	6
OTHER CLIENT CHARACTERISTICS		Korean:	20
Frail/Disabled:	265	Laotian:	0
Homebound:	0	Vietnamese:	45
Lives Alone:	528	Guamanian:	0
Institutionalized:	4	Hawaiian:	1
Suspected Victim of Elder Abuse/Exploitation:	11	Samoan:	0
Limited English:	122	Other Asian/Pacific Islander:	52
Rural:	0		0
Greatest Economic Need (Minority):	60	Race Unknown/Some Other Race: Client Declined to Provide Information:	
Greatest Economic Need (Non-Minority):	176	Total:	0
Greatest Economic Need (Minority Status Unknow	/n): 53	i otal:	807
CLIENT ETHNICITY			
Hispanic/Latino:	154		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster AAA Contact Phone: 714=567-7532 AAA Contact Email: jack.luster@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: William Wise Provider Contact Phone: (714) 571-5244 Provider Contact Email: Bwise@legal-aid.com

	Provider Contact Name: William Wise		ovider Contact Phone: (714)	571-5244	Provider Contact Email:	Bwise@lega
	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code		SES CLOSED IN QUAR ed by Case Closing Code &			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
C	ONSUMER/FINANCE					
	A1. Bankruptcy/Debt Collection:	219	158	42	2	
	A2. Contracts/Warranties:	21	15	0	0	
	A3. Other Consumer/Finance:	15	14	0	0	
E	MPLOYMENT	K.	•			
	B1. Discrimination:	1	1	0	0	
	B2. Other Employment:	35	22	6	0	
F	AMILY	·	·		•	
	C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	51	36	9	1	
	C2. Conservatorship:	7	7	0	0	
	C3. Other Family:	25	21	1	0	
HI	EALTH/COMMUNITY BASED CARE	· 	·		•	
	D1. Medi-Cal/Medicaid:	17	11	11	1	
	D2. Medicare:	8	6	4	0	
	D3. Other Health/Community Based Care:	36	18	9	0	
Н	OUSING	<u></u>				
	E1. Landlord-Tenant (Subsidized or Private Housing):	100	80	11	2	
	E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	64	43	11	0	
	E3. Other Housing:	19	16	1	0	
IN	COME MAINTENANCE					
	F1. Social Security:	19	19	0	0	
	F2. Supplemental Security Income (SSI):	39	22	6	0	
	F3. Pensions/Retiree Benefits:	4	2	0	0	
	F4. Other Income Maintenance:	13	6	1	0	

Fiscal Year: 2009-2010

Quarter: 3

A Contact Na	me: Jack Luster		AAA	Contact Phone: 714=56	7-7532	AAA Contact E	=mail: <i>jaci</i>	k.luster@occr.ocgov.co
Provider I	Name: Legal Aid Socie	ety of Orange Co	ounty	Co	unty(ies): Orange			
Provider C	ontact Name: William V	Vise	Prov	rider Contact Phone: (714)	Provider Contact Email: Bwise@legal-aid.com			
VIDUAL RIGI	HTS	_						
G1. Immig	ration/Naturalization:		0	0	0		0	
G2. Elder A	Abuse/Neglect/Exploitatio	on:	28	23	4		0	
G3. Other	Individual Rights:		2	2	0		0	
CELLANEOU	S	_			-	- 1-		
H1. Estate	Planning/Wills/Trusts:		48	46	0		0	
H2. Advan	ce Health Care Directives	(AHCD):	7	7	0		0	
H3. Financ	ial Powers of Attorney:		0	0	0		0	
H4 Other	Miscellaneous:		29	18	4		1	
TIT. OUICI					•	-		
	TAL CASES OPENED IN	N QUARTER:	807	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED	CODE	
	TAL CASES OPENED IN	N QUARTER:	807	TOTAL COUNSEL	ED IN QUARTER BY O	TOTAL LEGA	AL	
	TAL CASES OPENED IN	N QUARTER:	807	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGA REPRESENTA	AL TION	
	TAL CASES OPENED IN	QUARTER:	807	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGA REPRESENTA	AL	
то	TAL CASES OPENED IN	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGA REPRESENTA	AL TION	
то		E WORK HOUR	S SPENT:	TOTAL COUNSEL AND ADVICE 593	TOTAL LIMITED ADD. SERVICES	TOTAL LEGA REPRESENTA	AL TION	
то		E WORK HOURS	S SPENT:	TOTAL COUNSEL AND ADVICE 593	TOTAL LIMITED ADD. SERVICES 120 DATA	TOTAL LEGA REPRESENTA	AL TION	
то		E WORK HOURS	S SPENT: COMMUNITY E	TOTAL COUNSEL AND ADVICE 593 1890 DUCATION ACTIVITIES IN GROUPS TO GROUPS	TOTAL LIMITED ADD. SERVICES 120 DATA	TOTAL LEGAREPRESENTA	AL TION 7	
то	OTAL ESTIMATED CASE	E WORK HOURS OUTREACH/O	S SPENT: COMMUNITY E	TOTAL COUNSEL AND ADVICE 593 1890 EDUCATION ACTIVITIES I	TOTAL LIMITED ADD. SERVICES 120 DATA JES	TOTAL LEG/ REPRESENTA Est # of E People H	AL TION 7	
TO To	Location (If Applicable)	E WORK HOURS OUTREACH/C INFORMAT Type of Outre	S SPENT: COMMUNITY E	TOTAL COUNSEL AND ADVICE 593 1890 DUCATION ACTIVITIES IS Groups To Outreach	TOTAL LIMITED ADD. SERVICES 120 DATA JES	Est # of E People H Reached	AL TION 7	
то	DTAL ESTIMATED CASE Location	E WORK HOURS OUTREACH/O	S SPENT: COMMUNITY E	TOTAL COUNSEL AND ADVICE 593 1890 DUCATION ACTIVITIES IN GROUPS TO GROUPS	TOTAL LIMITED ADD. SERVICES 120 DATA JES	TOTAL LEG/ REPRESENTA Est # of E People H	AL TION 7	
TO To	Location (If Applicable) Irvine	OUTREACH/O INFORMAT Type of Outre	S SPENT: COMMUNITY E TION ON SPEC	TOTAL COUNSEL AND ADVICE 593 1890 DUCATION ACTIVITIES I Groups Toutreach Students	TOTAL LIMITED ADD. SERVICES 120 DATA JES	Est # of E People H Reached	AL TION 7	
TO To Date	Location (If Applicable) Irvine TOTAL # OF SP	OUTREACH/O INFORMAT Type of Outre Law School	S SPENT: COMMUNITY E TION ON SPECTAGE Activity	TOTAL COUNSEL AND ADVICE 593 1890 DUCATION ACTIVITIES IS ACTIVITY Groups To Outreach Students S IN THE QUARTER:	TOTAL LIMITED ADD. SERVICES 120 DATA IES argeted By	Est # of E People H Reached	AL TION 7	
TO To Date	Location (If Applicable) Irvine TOTAL # OF SP	OUTREACH/O INFORMAT Type of Outre Law School PECIAL OUTREACH AC	S SPENT: COMMUNITY E TION ON SPECTA CACH ACTIVITIE CTIVITY HOUR	TOTAL COUNSEL AND ADVICE 593 1890 DUCATION ACTIVITIES IS IAL OUTREACH ACTIVITI Groups To Outreach Students S IN THE QUARTER: S IN THE QUARTER:	DATA IES argeted By	Est # of E People H Reached	AL TION 7	
Date 1/19 TOTAL EST	Location (If Applicable) Irvine TOTAL # OF SPECIAL INFORMA	E WORK HOURS OUTREACH/O INFORMAT Type of Outre Law School PECIAL OUTREACH AG ATION ON COMM	S SPENT: COMMUNITY E TION ON SPECTA CACH ACTIVITIE CTIVITY HOUR	TOTAL COUNSEL AND ADVICE 593 1890 DUCATION ACTIVITIES IS IN THE QUARTER: S IN THE QUARTER: L EDUCATION PROGRAM	TOTAL LIMITED ADD. SERVICES 120 DATA IES argeted By 1 5	Est # of People Reached	AL TION 7	
TO To Date	Location (If Applicable) Irvine TOTAL # OF SP	OUTREACH/O INFORMAT Type of Outre Law School PECIAL OUTREACH AC	S SPENT: COMMUNITY E TION ON SPECTA CACH ACTIVITIE CTIVITY HOUR	TOTAL COUNSEL AND ADVICE 593 1890 DUCATION ACTIVITIES IS IAL OUTREACH ACTIVITI Groups To Outreach Students S IN THE QUARTER: S IN THE QUARTER:	TOTAL LIMITED ADD. SERVICES 120 DATA IES argeted By 1 5	Est # of People Reached	Est. Hours Est.	

Fiscal Year: 2009-2010

Quarter: 3

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Pablo Corona Provider Contact Phone: 858-565-1392 ext. 205 Provider Contact Email: pcorona@seniorlaw-sd.or

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

763

763

1863

CLIENT AGE		CLIENT RACE	
60-64:	160	Two or More Races:	(
65-74:	277	Caucasian:	589
75-84:	240	African American:	36
85+:	86	Native American/Native Alaskan:	C
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	763	Asian Indian:	C
CLIENT GENDER		Cambodian:	C
Male:	273	Chinese:	1
Female:	490	Filipino:	25
Total:	763	Japanese:	4
OTHER CLIENT CHARACTERISTICS		Korean:	C
Frail/Disabled:	163	Laotian:	
Homebound:	1	Vietnamese:	
Lives Alone:	481	Guamanian:	
Institutionalized:	0	Hawaiian:	
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	, ,
Limited English:	28	Other Asian/Pacific Islander:	3
Rural:	0	•	<u> </u>
Greatest Economic Need (Minority):	119	Race Unknown/Some Other Race:	105
Greatest Economic Need (Non-Minority):	316	Client Declined to Provide Information:	
Greatest Economic Need (Minority Status Unknow	n): 0	Total:	763
CLIENT ETHNICITY	,		
Hispanic/Latino:	87		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Pablo Corona Provider Contact Phone: 858-565-1392 ext. 205 Provider Contact Email: pcorona@seniorlaw-sd.or

Provider Contact Name: <i>Pablo Corona</i> P		Provider Contact Phone: 858-565-1392 ext. 205 Provider Contact				
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	42	39	3	0		
A2. Contracts/Warranties:	52	48	4	0		
A3. Other Consumer/Finance:	68	58	10	0		
EMPLOYMENT			'			
B1. Discrimination:	2	2	0	0		
B2. Other Employment:	11	10	1	0		
FAMILY			'			
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	28	28	0	0		
C2. Conservatorship:	1	1	0	0		
C3. Other Family:	10	9	1	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	4	3	1	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	12	12	0	0		
HOUSING				·		
E1. Landlord-Tenant (Subsidized or Private Housing):	51	42	9	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	17	1	0		
E3. Other Housing:	78	65	13	0		
INCOME MAINTENANCE						
F1. Social Security:	6	6	0	0		
F2. Supplemental Security Income (SSI):	28	22	6	0		
F3. Pensions/Retiree Benefits:	6	6	0	0		
F4. Other Income Maintenance:	30	28	2	0		

Fiscal Year: 2009-2010

Quarter: 3					
PSA: 23 AAA Name: Aging & Independ	lence Services of S	an Diego Aging and	Independence Service	es	
AAA Contact Name: Marilyn Driscoll	AAA Con	ntact Phone: 858-50 5	-6533	AAA Contact Email: Ma	rilyn.driscoll@sdcounty.ca
Provider Name: Elder Law & Advocacy		Co	unty(ies): San Diego		
Provider Contact Name: Pablo Corona	Provider	Contact Phone: 858-5	65-1392 ext. 205	Provider Contact Email:	pcorona@seniorlaw-sd.or
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	4	4	0	0	
G2. Elder Abuse/Neglect/Exploitation:	8	7	1	0	
G3. Other Individual Rights:	65	58	7	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	182	144	38	0	
H2. Advance Health Care Directives (AHCD):	11	2	9	0	
H3. Financial Powers of Attorney:	39	19	20	0	
H4. Other Miscellaneous:	7	7	0	0	
TOTAL CASES OPENED IN QUARTER:	763	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE	
	-	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		637	126	0	
TOTAL ESTIMATED CASE WORK HOUR	S SDENT:	1863	120	_	
			A-T-A		
		CATION ACTIVITIES I			
INFORMA	TION ON SPECIAL	OUTREACH ACTIVIT	IES		
Date Location Type of Outre (If Applicable)	each Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
	a Scam, Foreclosure Now, Stop Financial I)+	40 5	
TOTAL # OF SPECIAL OUTREACH A		<u>'</u>	5		
INFORMATION ON COM	MUNITY LEGAL ED	UCATION PROGRAM	IS/ACTIVITIES		
Date Location Topic (If Applicable)		Targeted	Audience	Est # of Est. Participants Hours	
1/16/2010 Wesley Palms Legal Resour	ces on the Internet	Seniors 6)+	45 1	
	al Services, Estate P Il Information			10 1	
3/8/2010 SD Center for the Blind EL&A General Planning	l Information and Es	Seniors 6)+	10 1	

Fiscal Year: 2009-2010

Quarter: 3

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Pablo Corona Provider Contact Phone: 858-565-1392 ext. 205 Provider Contact Email: pcorona@seniorlaw-sd.or

3/10/2010 SD Center for the Blind EL&A General Information and Estate Planning Seniors 60+ 25 1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez AAA Contact Phone: 760-339-6450 AAA Contact Email: AAA24Director@imperialcoun

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Email: pcorona@seniorlaw-sd.or Provider Contact Name: Pablo Corona Provider Contact Phone: 858-565-1392 ext 205

> 57 Total Unduplicated Client Count for Quarter:

> > Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS

57

446

CLIENT AGE		CLIENT RACE	
60-64:	7	Two or More Races:	
65-74:	28	Caucasian:	1
75-84:	18	African American:	
85+:	4	Native American/Native Alaskan:	
Client Declined to Provide Information:	0	Asian/Pacific Islander	•
Total:	57	Asian Indian:	
CLIENT GENDER		Cambodian:	(
Male:	24	Chinese:	
Female:	33	Filipino:	
Total:	57	Japanese:	ĺ
OTHER CLIENT CHARACTERISTICS		Korean:	(
Frail/Disabled:	2	Laotian:	<u> </u>
Homebound:	0	Vietnamese:	
Lives Alone:	51	Guamanian:	,
Institutionalized:	0	Hawaiian:	
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	<u> </u>
Limited English:	24		<u> </u>
Rural:	57	Other Asian/Pacific Islander:	
Greatest Economic Need (Minority):	25	Race Unknown/Some Other Race:	38
Greatest Economic Need (Non-Minority):	9	Client Declined to Provide Information:	
, , , , , , , , , , , , , , , , , , , ,		Total:	5
Greatest Economic Need (Minority Status Unknow	/ii). U		
CLIENT ETHNICITY Hispanic/Latino:	38		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez AAA Contact Phone: 760-339-6450 AAA Contact Email: AAA24Director@imperialcoun

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Pablo Corona Provider Contact Phone: 858-565-1392 ext 205 Provider Contact Email: pcorona@seniorlaw-sd.or

Provider Contact Name: <i>Pablo Corona</i>		vider Contact Phone: 858-5	Provider Contact Email: pcoro			
CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER				
(Total Cases Opened by Legal Problem Code)		(Total Cases Close	d by Case Closing Code &	Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	3	3	0	0		
A2. Contracts/Warranties:	8	8	0	0		
A3. Other Consumer/Finance:	2	2	0	0		
EMPLOYMENT				· 		
B1. Discrimination:	1	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	2	2	0	0		
D2. Medicare:	1	1	0	0		
D3. Other Health/Community Based Care:	1	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	4	4	1	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	0	0		
E3. Other Housing:	2	2	0	0		
INCOME MAINTENANCE						
F1. Social Security:	1	1	0	0		
F2. Supplemental Security Income (SSI):	4	3	1	0		
F3. Pensions/Retiree Benefits:	2	2	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 24	AAA Name: Im	perial County	Area Agency on A	Aging					
AAA Contact Nar	me: Rebecca Sanche	z	AAA C	Contact Phone:	760-339	-6450	AAA Contac	t Email: <i>AA</i>	A24Director@imperialcoun
Provider N	lame: Elder Law & Ad	lvocacy			Cou	unty(ies): San Diego			
Provider Co	ontact Name: Pablo Co	orona	Provid	ler Contact Pho	ne: 858-5	65-1392 ext 205	Provider Co	ntact Email:	pcorona@seniorlaw-sd.or
INDIVIDUAL RIGH	ITS								
G1. Immigr	ration/Naturalization:		0		0	0		0	
G2. Elder A	buse/Neglect/Exploitation	on:	2		2	0		0	
G3. Other I	Individual Rights:		1		1	0		0	
MISCELLANEOUS	3								
H1. Estate	Planning/Wills/Trusts:		10		6	4		0	
H2. Advanc	ce Health Care Directives	s (AHCD):	2		0	2		0	
H3. Financi	al Powers of Attorney:		4		4	0		0	
H4. Other I	Miscellaneous:		3		3	0		0	
TOT	TAL CASES OPENED II	N QUARTER:	57	TOTAL CAS	ES CLOS	ED IN QUARTER BY C	ASE CLOSE	ED CODE	
				TOTAL COUN AND ADVI		TOTAL LIMITED ADD. SERVICES	TOTAL LE REPRESENT		
			ı	AND ADVI	49	ADD. SERVICES	KLPKLSLINI	0	
				110	פד	Ö		U	
ТС	OTAL ESTIMATED CAS	E WORK HOU	RS SPENT:	446					
		OUTREACH	H/COMMUNITY ED	UCATION ACT	IVITIES D	PATA			
		INFORM	ATION ON SPECIA	L OUTREACH	ACTIVITI	ES			
Date	Location	Type of Out	treach Activity			argeted By	Est # of	Est.	
	(If Applicable)			(Outreach		People Reached	Hours	
3/26/2010	Villa DeLas Flores	Senior Lega	al Services program	criteria	Alzheimer'	's Support Group		2.5	
3/20/2010	Villa Delas Flores	Wills/Estate	Planning, POA's, A	HCD's as	Alzheimei	з заррог стоар		2.5	
			ng Trusts and basic rship information						
		-	•						
			EACH ACTIVITIES			1			
TOTAL EST	IMATED # OF SPECIAL	L OUTREACH	ACTIVITY HOURS	IN THE QUAR	TER:	3			
TOTA	L # OF COMMUNITY !!	ECAL EDUCA	TION DROCE AND	IN THE OUAR	TED.				
	L # OF COMMUNITY LI					0			
TOTAL ESTIM	IATED # OF COMMUNI	IY LEGAL ED	UCATION HOURS	IN THE QUAR	IER:	0			

Fiscal Year: 2009-2010

Quarter: 3

Limited English:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

Rural:

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan AAA Contact Phone: (213) 252-4083 AAA Contact Email: somapun.pongquan@lacity.or

Provider Name: Bet Tzedek Legal Services County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey Provider Contact Phone: (323) 549-5836 Provider Contact Email: vmackey@bettzedek.org

117

2311

90 Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

15

0

45

45

44

Total:

CLIENT CH		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	9	Two or More Races:	0
65-74:	38	Caucasian:	48
75-84:	24	African American:	33
85+:	19	Native American/Native Alaskan:	1
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	90	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	25	Chinese:	0
Female:	65	Filipino:	1
Total:	90	Japanese:	
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	39	Laotian:	0
Homebound:	2	Vietnamese:	
Lives Alone:	39		
Institutionalized:	6	Guamanian:	0
		Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	3	Samoan:	0

Other Asian/Pacific Islander:

Client Declined to Provide Information:

Race Unknown/Some Other Race:

CLIENT ETHNICITY

9 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan AAA Contact Phone: (213) 252-4083 AAA Contact Email: somapun.pongquan@lacity.or

Provider Name: Bet Tzedek Legal Services County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey Provider Contact Phone: (323) 549-5836 Provider Contact Email: vmackey@bettzedek.org

Provider Contact Name: Velinda Mackey	F	Provider Contact Phone: (323)	Provider Contact Email: v	
CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUAR	TER
(Total Cases Opened by Legal Problem Code))	(Total Cases Close	d by Case Closing Code &	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	14	15	0	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	1	1	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	1	1	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	5	5	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	4	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	10	1	0
E3. Other Housing:	0	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	5	2	1	1
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2009-2010

Quarter: 3

	ame: Somapun Poi	ngquan	AAA	Contact Phone: (213) 25	52-4083	AAA Contact Email: so	mapun.pongquan@lacity.or
Provider I	Name: Bet Tzedek	Legal Services		Co	unty(ies): Los Angel	es City	
Provider C	Contact Name: Velino	da Mackey	Prov	rider Contact Phone: (323)	549-5836	Provider Contact Email	: vmackey@bettzedek.org
INDIVIDUAL RIGI	нтѕ	_					
G1. Immig	gration/Naturalization:	:	3	1	0	0	
G2. Elder A	Abuse/Neglect/Exploit	tation:	0	0	0	0	
G3. Other	Individual Rights:		13	3	2	41	
MISCELLANEOU	_	_					-
	Planning/Wills/Trusts	<u>-</u>	18	8	2	0	
H2. Advan	ice Health Care Direct	tives (AHCD):	3	1	1	0	
H3. Financ	cial Powers of Attorne	ey:	0	0	0	0	
H4. Other	Miscellaneous:		8	5	0	0	
то	TAL CASES OPENE	D IN QUARTER:	98	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
				TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
				63	ADD. SERVICES		Ī
				05	12	12	
				2211			
TO	OTAL ESTIMATED C	CASE WORK HOURS	SPENT:	2311			_
To	OTAL ESTIMATED C			2311 EDUCATION ACTIVITIES I	DATA]
T	OTAL ESTIMATED C	OUTREACH/C	OMMUNITY E]
Date	COTAL ESTIMATED Control Contro	OUTREACH/C	OMMUNITY E	EDUCATION ACTIVITIES I		Est # of Est.	
		OUTREACH/O	OMMUNITY E	DUCATION ACTIVITIES I	IES	People Hours	
Date	Location (If Applicable)	OUTREACH/O INFORMAT Type of Outrea	OMMUNITY E	EDUCATION ACTIVITIES I	IES	People Hours Reached	
Date 01/19/10	Location (If Applicable)	OUTREACH/O INFORMAT Type of Outrea Kinship Care I	OMMUNITY E	EIAL OUTREACH ACTIVIT Groups T Outreach Seniors	IES	People Hours Reached 20 2	
Date 01/19/10 2/2/10	Location (If Applicable) Los Angeles Los Angeles	OUTREACH/O INFORMAT Type of Outrea Kinship Care I ID Theft	OMMUNITY E ON ON SPEC ach Activity ssues	Groups T Outreach Seniors Seniors	IES	People Hours Reached 20 2 100 2	
Date 01/19/10 2/2/10 2/11/10	Location (If Applicable) Los Angeles Los Angeles Los Angeles	OUTREACH/O INFORMAT Type of Outrea Kinship Care I ID Theft BTLS Overview	OMMUNITY E ON ON SPEC ach Activity ssues	Groups T Outreach Seniors Seniors Seniors	IES	People Reached Hours 20 20 2 100 2 75 2	
Date 01/19/10 2/2/10	Location (If Applicable) Los Angeles Los Angeles	OUTREACH/O INFORMAT Type of Outrea Kinship Care I ID Theft	OMMUNITY E ON ON SPEC ach Activity ssues	Groups T Outreach Seniors Seniors	IES	People Hours Reached 20 2 100 2	
Date 01/19/10 2/2/10 2/11/10	Location (If Applicable) Los Angeles Los Angeles Los Angeles Los Angeles	OUTREACH/O INFORMAT Type of Outrea Kinship Care I ID Theft BTLS Overview Public Benefits	OMMUNITY E ION ON SPEC ach Activity ssues	Groups T Outreach Seniors Seniors Seniors Seniors Seniors Seniors	IES	People Reached Hours 20 20 2 100 2 75 2	
Date 01/19/10 2/2/10 2/11/10 3/24/10	Location (If Applicable) Los Angeles Los Angeles Los Angeles Los Angeles TOTAL # OF	OUTREACH/O INFORMAT Type of Outrea Kinship Care I ID Theft BTLS Overview Public Benefits F SPECIAL OUTREA	OMMUNITY E ON ON SPEC ach Activity SSUES CH ACTIVITIE	Seniors Seniors Seniors Seniors Seniors Seniors Seniors	IES argeted By	People Reached Hours 20 20 2 100 2 75 2	
Date 01/19/10 2/2/10 2/11/10 3/24/10	Location (If Applicable) Los Angeles Los Angeles Los Angeles Los Angeles TOTAL # OF	OUTREACH/O INFORMAT Type of Outrea Kinship Care I ID Theft BTLS Overview Public Benefits F SPECIAL OUTREA	OMMUNITY E ON ON SPEC ach Activity SSUES CH ACTIVITIE	Groups T Outreach Seniors Seniors Seniors Seniors Seniors Seniors	argeted By	People Reached Hours 20 20 2 100 2 75 2	

Fiscal Year: 2009-2010

Quarter: 3

PSA: 26 AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Loretta Houck AAA Contact Phone: 707-463-7775 AAA Contact Email: houckl@co.mendocino.ca.us

Provider Name: Senior Law Project, Inc County(ies): Lake and Mendocino Counties

Provider Contact Name: Nora Johnson Provider Contact Phone: Provider Contact Email: noraj@seniorlawproject.o

175

320

Total Unduplicated Client Count for Quarter: 133

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 25 60-64: Two or More Races: 125 65-74: 51 Caucasian: 25 75-84: African American: 0 32 85+: Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 133 Asian Indian: **CLIENT GENDER** Cambodian: 41 Male: Chinese: 92 Female: Filipino: 0 133 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: 57 Frail/Disabled: Laotian: Homebound: 3 0 Vietnamese: Lives Alone: 78 0 Guamanian: 5 Institutionalized: Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 1 0 Samoan: Limited English: Other Asian/Pacific Islander: 2 77 Rural: Race Unknown/Some Other Race: 0 Greatest Economic Need (Minority): 2 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 62 133 Total: Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** 0 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 26 AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Loretta Houck AAA Contact Phone: 707-463-7775 AAA Contact Email: houckl@co.mendocino.ca.us

Provider Name: Senior Law Project, Inc County(ies): Lake and Mendocino Counties

Provider Contact Name: Nora Johnson Provider Contact Phone: Provider Contact Email: noraj@seniorlawproject.o

Provider Contact Name: Nora Johnson	Prov	ider Contact Phone:		Provider Contact Email: noraj@s
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUART d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	18	16	2	0
A2. Contracts/Warranties:	5	5	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	1
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	9	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	18	16	0	2
D2. Medicare:	5	5	0	0
D3. Other Health/Community Based Care:	2	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	20	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	35	33	2	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	4	0	0
F2. Supplemental Security Income (SSI):	5	4	0	1
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2009-2010

Quarter: 3

PSA: 26 AAA Name: Mendocino County AAA-Department of Social Services AAA Contact Name: Loretta Houck AAA Contact Phone: 707-463-7775 AAA Contact Email: houckl@co.mendocino.ca.us Provider Name: Senior Law Project, Inc County(ies): Lake and Mendocino Counties Provider Contact Email: noraj@seniorlawproject.o Provider Contact Name: Nora Johnson Provider Contact Phone: **INDIVIDUAL RIGHTS** 0 G1. Immigration/Naturalization: 0 0 12 11 0 G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: 3 3 0 **MISCELLANEOUS** 15 15 H1. Estate Planning/Wills/Trusts: 0 H2. Advance Health Care Directives (AHCD): 4 2 2 0 H3. Financial Powers of Attorney: 10 7 3 0 H4. Other Miscellaneous: 2 2 0 TOTAL CASES OPENED IN QUARTER: 175 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 158 11 TOTAL ESTIMATED CASE WORK HOURS SPENT: 283

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA								
INFORMATION ON SPECIAL OUTREACH ACTIVITIES									
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours				
1/14/10	Ukiah	MDT	Elders/Disabled	6	3				
1/27/10	Lakeport	IHSS	Elders/Disabled	1500	2				
2/3/10	Ukiah	IHSS	Elders/Disabled	1500	3				
2/11/10	Ukiah	MDT	Elders/Disabled	6	2				
3/3/10	Ukiah	IHSS	Elders/Disabled	1500	3				
3/11/10	Ukiah	MDT	Elders/Disabled	6	2				
3/16/10	Lakeport	MDT	Elders/Disabled	6	2				
3/24/10	Lakeport	IHSS	Elders/Disabled	1500	2				

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 19

Fiscal Year: 2009-2010

Quarter: 3

PSA: 26 AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Loretta Houck AAA Contact Phone: 707-463-7775 AAA Contact Email: houckl@co.mendocino.ca.us

Provider Name: Senior Law Project, Inc County(ies): Lake and Mendocino Counties

Provider Contact Name: Nora Johnson Provider Contact Phone: Provider Contact Email: noraj@seniorlawproject.o

Fiscal Year: 2009-2010

Quarter: 3

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi AAA Contact Phone: 707-565-5984 AAA Contact Email: salesi@schsd.org

Provider Name: COUNCIL ON AGING County(ies): Sonoma

Provider Contact Name: Barbara J. Swary, Maria Keene Provider Contact Phone: 707-525-0143 Provider Contact Email: bswary@councilonaging.

320

307

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 746

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER				
CLIENT AGE		CLIENT RACE		
60-64:	45	Two or More Races:	0	
65-74:	80	Caucasian:	310	
75-84:	60	African American:	2	
85+:	41	Native American/Native Alaskan:	0	
Client Declined to Provide Information:	94	Asian/Pacific Islander		
Total:	320	Asian Indian:	1	
CLIENT GENDER		Cambodian:	0	
Male:	71	Chinese:	0	
Female:	249	Filipino:	0	
Total:	320	Japanese:	0	
OTHER CLIENT CHARACTERISTICS		Korean:	0	
Frail/Disabled:	35	Laotian:	0	
Homebound:	12	Vietnamese:	0	
Lives Alone:	72	Guamanian:	0	
Institutionalized:	5	Hawaiian:	0	
Suspected Victim of Elder Abuse/Exploitation:	6	Samoan:	0	
Limited English:	1	Other Asian/Pacific Islander:	0	
Rural:	82		1	
Greatest Economic Need (Minority):	1	Race Unknown/Some Other Race:		
Greatest Economic Need (Non-Minority):	69	Client Declined to Provide Information:	6	
Greatest Economic Need (Minority Status Unknown	wn): 0	Total:	320	
CLIENT ETHNICITY	,			
Hispanic/Latino:	0			

Fiscal Year: 2009-2010

Quarter: 3

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi AAA Contact Phone: 707-565-5984 AAA Contact Email: salesi@schsd.org

Provider Name: COUNCIL ON AGING County(ies): Sonoma

Provider Contact Name: Barbara J. Swary, Maria Keene Provider Contact Phone: 707-525-0143 Provider Contact Email: bswary@councilonaging.

Provider Contact Name: Barbara J. Swary,	Maria Keene Provi	der Contact Phone: 707-5 .	25-0143	Provider Contact Email: I
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	20	17	0	0
A2. Contracts/Warranties:	6	2	0	0
A3. Other Consumer/Finance:	19	15	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY	·			
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	1	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	7	5	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	32	25	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	2	3	0	0
HOUSING	<u> </u>			
E1. Landlord-Tenant (Subsidized or Private Housing):	12	10	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	5	0	0
E3. Other Housing:	13	9	1	0
INCOME MAINTENANCE				
F1. Social Security:	9	0	0	0
F2. Supplemental Security Income (SSI):	8	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	0	0	0	0
	-			

Fiscal Year: 2009-2010

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone: 707-565-5984

AAA Contact Email: salesi@schsd.org

Provider Name: COUNCIL ON AGING

Provider Contact Name: Barbara J. Swary, Maria Keene

Provider Contact Phone: 707-525-0143

Provider Contact Email: bswary@councilonaging.

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					-

G1. Immigration/Naturalization:

H4. Other Miscellaneous:

G2. Elder Abuse/Neglect/Exploitation:	5
G3. Other Individual Rights:	11
MISCELLANEOUS	_
H1. Estate Planning/Wills/Trusts:	89
H2. Advance Health Care Directives (AHCD):	42
H3. Financial Powers of Attorney:	43

TOTAL CASES OPENED IN QUARTER:

5	0	0
11	0	0
54	24	0
22	7	0
21	4	0
58	2	0
TOTAL CASES CLOS	SED IN QUARTER BY C	ASE CLOSED CODE
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
266	41	0

0

0

TOTAL ESTIMATED CASE WORK HOURS SPENT:

746

		OUTREACH/COMMUNITY EDUCATI	ON ACTIVITIES DATA		
		INFORMATION ON SPECIAL OUT	REACH ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours
1/5, 2/2,	Rohnert Park Senior Center	Legal Clinic (attorney)	Seniors	10	6
1/19,2/16,3	Sebastopol Senior Center	Legal Clinic (attorney)	Seniors	6	5.5
1/11, 2/15,	Petaluma Senior Center	Legal Clinic (attorney)	Seniors	9	11
1/21,2/18,3	Sebastopol Senior Center	Walk-in legal clinic (paralegal)	Seniors	11	12
Offered 1/2	Healdsburg Senior Center	Walk-in legal clinic (paralegal)	Seniors	100	1
3/8	Petaluma Senior Center	Walk-in legal clinic (paralegal)	Seniors	3	5

47

378

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 16

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 41

Fiscal Year: 2009-2010

Quarter: 3

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi AAA Contact Phone: 707-565-5984 AAA Contact Email: salesi@schsd.org

Provider Name: COUNCIL ON AGING County(ies): Sonoma

Provider Contact Name: Barbara J. Swary, Maria Keene Provider Contact Phone: 707-525-0143 Provider Contact Email: bswary@councilonaging.

	INFO	RMATION ON COMMUNITY LEGAL EDUCATION	PROGRAMS/ACTIVITIES	
Date	Location (If Applicable)	Торіс	Targeted Audience	Est # of Est. Participants Hours
1/11/10	Santa Rosa	Survey of Legal Services in SST and COA E- Newsletter	Seniors	13000
1/18/10	Petaluma	Research and Develop New legal clinic at Petaluma Senior Center	Seniors	5000
2/3/10	Petaluma	Introduce Senior Legal Clinic at Petaluma Senior Center	Seniors	5000
3/31/10	Santa Rosa	Present Seminar to the public on Estate Planning at Council on Aging location	Seniors	13000

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: 707-644-6612x13 AAA Contact Email:

Provider Name: Legal Aid of Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579 Provider Contact Email: klcsnewich@legalaidnapa

County(ies): Napa

394

Total Unduplicated Client Count for Quarter: 38

Total Cases Closed in Quarter: 44

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 5 Two or More Races: 65-74: 13 35 Caucasian: 13 75-84: African American: 7 85+: Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 38 Asian Indian: **CLIENT GENDER** Cambodian: 11 Male: Chinese: 27 Female: Filipino: 1 38 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: 19 Frail/Disabled: Laotian: Homebound: 1 0 Vietnamese: Lives Alone: 14 0 Guamanian: Institutionalized: 13 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 0 Other Asian/Pacific Islander: 0 1 Rural: Race Unknown/Some Other Race: 0 Greatest Economic Need (Minority): 0 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 9 38 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 0 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen AAA Contact Phone: 707-644-6612x13 AAA Contact Email:

Provider Name: Legal Aid of Napa

County(ies): Napa

Provider Contact Name: Kristi Lesnewich Provider Contact Phone: 707-259-0579 Provider Contact Email: klcsnewich@legalaidnapa

Provider Contact Name: <i>Kristi Lesnewich</i>	Provi	ider Contact Phone: 707-25	59-0579	Provider Contact Email: ki	
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR' by Case Closing Code &		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	4	3	2	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	3	2	4	0	
EMPLOYMENT				· 	
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	2	0	0	
C2. Conservatorship:	1	0	0	0	
C3. Other Family:	2	1	0	1	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	1	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	1	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	0	1	2	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	2	0	0	
E3. Other Housing:	3	0	1	1	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	3	2	0	0	
		-			

Fiscal Year: 2009-2010	7 70 710	or Lever Q	uarterry report			
Quarter: 3						
PSA: 28 AA	A Name: Napa and Solano C	ounty AAA				
AAA Contact Name: Terr	y Ann Steffen	AAA (Contact Phone: 707-644	-6612x13	AAA Contact Email:	
Provider Name: Leg	gal Aid of Napa		Co	unty(ies): Napa		
Provider Contact Nam	ne: Kristi Lesnewich	Provid	der Contact Phone: 707-2	59-0579	Provider Contact Email:	klcsnewich@legalaidnapa
INDIVIDUAL RIGHTS						
G1. Immigration/Natu	ralization:	0	0	0	0	
G2. Elder Abuse/Negle	ect/Exploitation:	3	1	0	0	
G3. Other Individual F	Rights:	0	0	0	0	
MISCELLANEOUS	_					
H1. Estate Planning/V	/ills/Trusts:	13	1	10	0	
H2. Advance Health C	are Directives (AHCD):	3	1	3	0	
H3. Financial Powers	of Attorney:	0	0	0	0	
H4. Other Miscellaneo	us:	2	2	1	0	
TOTAL CASE	S OPENED IN QUARTER:	41	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			19	23	2	
TOTAL ESTI	MATED CASE WORK HOURS	SPENT:	352			
	OUTREACH/C	OMMUNITY ED	OUCATION ACTIVITIES D	DATA		
	INFORMATI	ON ON SPECIA	AL OUTREACH ACTIVITI	ES		
Date Location (If Applical	Type of Outrea	ich Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours	

		INFORMATION ON OPENIAL OUTPE	A OUL A OTT VITTE O		
		INFORMATION ON SPECIAL OUTRE	ACH ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Outreach		Est. Hours
1/5/10	Napa	IHSS subcommittee	IHSS providers and consumers	5	1.5
1/13/10	First Eve	Health Aging Population Initiative	Senior Service Providers	12	
1/15/10	Napa	In Home Supportive Services	Seniors/Providers IHSS consumers	14	1
1/20/10	DA's Office	Financial Abuse Specialist Team	Senior Service Providers	11	2.5
1/25/10	Yountville Community Center	Commission on Aging	Senior Service Providers/seniors	20	E
1/2/10	The Reserve	HD/POA Educatoin	Low Income Seniors	20	4
2/8/10	DA's Office	DA Elder Abuse Preventations Council	Senior Service Providers	16	2.5
2/10/10	Hospice of Napa Valley	Healthy Aging Population Initiative	Senior Service Providers	16	2.5
2/19/10	Hospice of Napa Valley	In Home Support Services	Seniors/Providers IHSS consumers	14	2.5
2/22/10	Laurel Manor	Commission on Aging	Senior Service Providers	15	3.5

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: 707-644-6612x13 AAA Contact Email:

Provider Name: Legal Aid of Napa

Provider Contact Name: Kristi Lesnewich

County(ies): Napa

Provider Contact Phone: 707-259-0579

Provider Contact Email: klcsnewich@legalaidnapa

3/19/10	Hospice of Napa Valley	In Home Support Services	Seniors/Providers IHSS consumers	13	3
3/22/10	Calistoga	Commission on Aging	Senior Service Providers/Seniors	19	6
3/10/10	First Start	Healthy Aging Population Initiative	Senior Service Providers	15	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 42

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES					
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours	
3/5/10	Napa Senior Center	Health Fair	Senior Service Providers/Seniors	200	3	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: 707-644-6612x13 AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: Vallejo-office@Isnc.net

106

Total Unduplicated Client Count for Quarter: 116

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 275

	<u> </u>	, <u> </u>	
	CLIENT CHARACTERISTICS F IN CASES OPENI	OR UNDUPLICATED CLIENTS ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	45	Two or More Races:	0
65-74	43	Caucasian:	28

16

60-64:	45	Two or More Races:
65-74:	43	Caucasian:
75-84:	23	African American:
85+:	5	Native American/Native Ala
Client Declined to Provide Information:	0	Asian/Pacific Islander
Total:	116	Asian Indian:
CLIENT GENDER		Cambodian:
Male:	37	Chinese:
Female:	79	Filipino:
Total:	116	·
OTHER CLIENT CHARACTERISTICS		Japanese: Korean:
Frail/Disabled:	49	Laotian:
Homebound:	0	Vietnamese:
Lives Alone:	0	
Institutionalized:	1	Guamanian:

LIVES AIOHE.	U
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	2
Greatest Economic Need (Minority):	28
Greatest Economic Need (Non-Minority):	14
Greatest Economic Need (Minority Status Unknown):	13

CLIENT ETHNICITY	
Hispanic/Latino:	

Two or More Races:	0
Caucasian:	28
African American:	39
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	4
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	26
Total:	116

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: *Terry Ann Steffen* AAA Contact Phone: *707-644-6612x13* AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: Vallejo-office@lsnc.net

Provider Contact Name: Robert Stalker/Ange	la Greer	Provid	er Contact Phone: 707-64	43-0054	Provider Contact Email:	Vallejo-office
CASES OPENED IN QUARTER				ES CLOSED IN QUAR		
(Total Cases Opened by Legal Problem Code	!)		(Total Cases Closed	d by Case Closing Code &	Legal Problem Code)	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		1	1	0	0	
A2. Contracts/Warranties:		16	15	1	1	
A3. Other Consumer/Finance:		3	0	1	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		4	4	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		3	1	1	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		9	2	6	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		6	6	0	0	
D2. Medicare:		1	1	0	0	
D3. Other Health/Community Based Care:		5	5	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	4	17	35	7	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		6	4	3	0	
E3. Other Housing:		3	1	0	0	
INCOME MAINTENANCE						
F1. Social Security:		3	2	0	0	
F2. Supplemental Security Income (SSI):		2	2	0	0	
F3. Pensions/Retiree Benefits:		0	0	0	0	
F4. Other Income Maintenance:		3	3	0	0	

Fiscal Year: 2009-2010

Quarter: 3

Provider Nam	AAA Name: Nap	a and Solano Co	nunty ΔΔ						
Provider Nam			-						
	Terry Ann Steffen			AAA Contact	Phone: 707-644	-6612x13	AAA Contac	t Email:	
	ne: Legal Services o	f Northern Calif	ornia		Co	unty(ies): Solano Co	ounty		
Provider Conta	act Name: Robert Sta	lker/Angela Gre	er	Provider Cont	act Phone: 707-6	43-0054	Provider Co	ntact Email:	: Vallejo-office@lsnc.i
VIDUAL RIGHTS	8	_							-
G1. Immigration	on/Naturalization:		0		0	0		0	
G2. Elder Abus	se/Neglect/Exploitation	:	0		0	0		0	
G3. Other Indi	ividual Rights:		1		0	1		0	
CELLANEOUS							_		_
H1. Estate Pla	nning/Wills/Trusts:		1		1	0		0	
H2. Advance F	Health Care Directives (AHCD):	0		0	0		0	
H3. Financial F	Powers of Attorney:		0		0	0		0	
H4. Other Misc	cellaneous:		2		1	1		0	
TOTAL	L CASES OPENED IN	QUARTER:	116	TOTA	L CASES CLOS	ED IN QUARTER BY (CASE CLOSE	D CODE	
		,			AL COUNSEL	TOTAL LIMITED	TOTAL LE		
				AN	D ADVICE 84	ADD. SERVICES	REPRESENT	ATION 1	
TOTA	AL ESTIMATED CASE		P	176 TY EDUCATION	ON ACTIVITIES D	DATA			
-		INFORMATION	ON ON S	PECIAL OUT	REACH ACTIVITI	IES			
	ocation f Applicable)	Type of Outrea	ch Activity	,	Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
1/6/10 V	/allejo Senior Center	Outreach			Seniors			1 2	
-, -, -, -	/-II-i- Caraian Caratan							 	
	/allejo Senior Center	Outreach			Seniors		·	1	

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: 707-644-6612x13 AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: Vallejo-office@Isnc.net

2/5/10	Solano County	Discuss Senior Issues	Senior Coalition	15	3
2/11/10	Solano County	Conference in Vallejo re Senior Housing	Senior RoundTable	10	2
2/25/10	Solano County	Brown Acts Training	Senior Coalition	15	3
2/25/10	Solano County	Planning Commission meeting for changes in Vallejo Plan	Housing Committee	10	2
3/5/10	Solano County	Discuss Senior Issues including Senior Abuse	Vallejo Senior Roundtable	10	3
3/17/10	Solano County	Discussion on Senior Issues	FAST	10	3
3/19/10	Solano County	Discussion on Senior Issues concerning client travel	ParaTransit committee meeting	10	2
Weekly	Vallejo LSNC Office	About 12 clienics on how to respond to Unlawful Detainer eviction paper	Solano County low income seniors facing eviction	12	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 55

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 34

Fiscal Year: 2009-2010

Hispanic/Latino:

Quarter: 3

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Linda Dean Garlick AAA Contact Phone: (530) 621-6251 AAA Contact Email: Linda.Dean@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: Diana B. Steele Provider Contact Phone: (530) 621-6154 Provider Contact Email: diana.steele@edcgov.us

753

1104

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1088

		S FOR UNDUPLICATED CLIENTS ENED THIS QUARTER	
CLIENT AGE		CLIENT RACE	_
60-64:	118	Two or More Races:	0
65-74:	315	Caucasian:	724
75-84:	235	African American:	2
85+:	80	Native American/Native Alaskan:	0
Client Declined to Provide Information:	5	Asian/Pacific Islander	•
Total:	753	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	318	Chinese:	0
Female:	435	Filipino:	0
Total:	753	Japanese:	7
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	123	Laotian:	0
Homebound:	18	Vietnamese:	0
Lives Alone:	294	Guamanian:	0
Institutionalized:	7	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	27	Samoan:	0
Limited English:	5	Other Asian/Pacific Islander:	0
Rural:	753	Race Unknown/Some Other Race:	20
Greatest Economic Need (Minority):	11	Client Declined to Provide Information:	0
Greatest Economic Need (Non-Minority):	419		753
Greatest Economic Need (Minority Status Unknown):	0	Total:	/53
CLIENT ETHNICITY			

18

Fiscal Year: 2009-2010

Quarter: 3

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Linda Dean Garlick AAA Contact Phone: (530) 621-6251 AAA Contact Email: Linda.Dean@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: *Diana B. Steele* Provider Contact Phone: (530) 621-6154 Provider Contact Email: diana.steele@edcgov.us

Provider Contact Name: <i>Diana B. Steele</i>	F	Provider Contact Phone: (530)	621-6154	Provider Contact Email: di
CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUAR	TER
(Total Cases Opened by Legal Problem Code)		(Total Cases Close	d by Case Closing Code &	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE		•		
A1. Bankruptcy/Debt Collection:	42	37	5	0
A2. Contracts/Warranties:	19	15	4	0
A3. Other Consumer/Finance:	60	55	8	0
EMPLOYMENT		·		
B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY		·		
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	19	19	0	0
C2. Conservatorship:	10	10	0	0
C3. Other Family:	20	20	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	66	65	1	0
D2. Medicare:	9	7	2	0
D3. Other Health/Community Based Care:	16	15	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	32	23	4	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	78	70	12	0
E3. Other Housing:	51	47	7	0
INCOME MAINTENANCE				
F1. Social Security:	21	19	1	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	3	2	0	0
F4. Other Income Maintenance:	19	18	1	0

Fiscal Year: 2009-2010

arter: 3						
SA: 29 AAA Name: El Dora	do County Area Agency o	n Aging				
AA Contact Name: Linda Dean Garlick	AAA	Contact Phone: (530) 62	21-6251	AAA Contact	Email: Linda.Dean @	edcgov.us
Provider Name: Senior Legal Service	es	Co	unty(ies): El Dorado	County		
Provider Contact Name: Diana B. Steel	le Provi	der Contact Phone: (530)	621-6154	Provider Cont	act Email: <i>diana.st</i> e	ele@edcgov.u
DIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0	0	1		0	
G2. Elder Abuse/Neglect/Exploitation:	43	29	13		0	
G3. Other Individual Rights:	21	19	2		0	
SCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	282	137	123		0	
H2. Advance Health Care Directives (AHC	CD): 148	24	107		0	
H3. Financial Powers of Attorney:	148	31	109		0	
H4. Other Miscellaneous:	37	24	9		0	
TOTAL CASES OPENED IN QU	ARTER: 1150	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED	CODE	
	,	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEG		
		AND ADVICE	ADD. SERVICES	REPRESENTA		
		692	410		2	
TOTAL ESTIMATED CASE WO	ORK HOURS SPENT:	1088				
Ol	JTREACH/COMMUNITY E	DUCATION ACTIVITIES I	DATA			
TOTAL # OF SPECIAL	AL OUTREACH ACTIVITIES	<u> </u>	0			
INFORMATION	N ON COMMUNITY LEGAL	EDUCATION PROGRAM	IS/ACTIVITIES			
Date Location To (If Applicable)	ppic	Targeted	Audience	Est # of Participants	Est. Hours	
1/19/10 Senior Ctr. Co	onsumer Law and Debt	Seniors		20	4	
2/16/10 Senior Ctr. O	otions for Seniors Facing For	reclosure Seniors		7	4	
2/17/10 Senior Ctr. Se	enior Legal Services available	Gold Cou	ntry Seniors	22	4	
Center	arkinson's Group-Tax Implica eniors			20	4	
Center	entifying/Preventing Elder A			12	4	
3/20/10 Church in Placerville Lo	ng Term Care Planning	Seniors		20	4	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

Fiscal Year: 2009-2010

Quarter: 3

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance, Inc. County(ies): Stanislaus

Total Units of Service for Quarter (Unit=1 Hour):

Provider Contact Name: Richard Cardozo Provider Contact Phone: (209) 477-3814 Provider Contact Email: rcardozo@crla.org

Total Unduplicated Client Count for Quarter: 91

Total Cases Closed in Quarter: 35

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

684

CLIENT AGE		CLIENT RACE	
60-64:	32	Two or More Races:	
65-74:	32	Caucasian:	8
75-84:	20	African American:	
85+:	7	Native American/Native Alaskan:	
Client Declined to Provide Information:	0	Asian/Pacific Islander	•
Total:	91	Asian Indian:	
LIENT GENDER		Cambodian:	
Male:	28	Chinese:	
Female:	63	Filipino:	
Total:	91	Japanese:	
THER CLIENT CHARACTERISTICS		Korean:	
Frail/Disabled:	4	Laotian:	
Homebound:	0	Vietnamese:	ĺ
Lives Alone:	20	Guamanian:	
Institutionalized:	0	Hawaiian:	
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	
Limited English:	0	Other Asian/Pacific Islander:	
Rural:	9	Race Unknown/Some Other Race:	
Greatest Economic Need (Minority):	8	Client Declined to Provide Information:	
Greatest Economic Need (Non-Minority):	16		9
Greatest Economic Need (Minority Status Unknow	vn): 0	Total:	9
LIENT ETHNICITY			
Hispanic/Latino:	22		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance, Inc. County(ies): Stanislaus

Provider Contact Name: Richard Cardozo Provider Contact Phone: (209) 477-3814 Provider Contact Email: rcardozo@crla.org

	Provider Contact Name: <i>Richard Cardozo</i>		Provid	der Contact Phone: (209)	477-3814	Provider Contact Email:	rcardozo@crla
	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)			ES CLOSED IN QUAR d by Case Closing Code &		
				Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
С	ONSUMER/FINANCE		_				
	A1. Bankruptcy/Debt Collection:	20)	4	0	1	
	A2. Contracts/Warranties:	3	3	1	3	0	,
	A3. Other Consumer/Finance:	1		0	0	0	r
E	MPLOYMENT					•	
	B1. Discrimination:	1		1	0	0	
	B2. Other Employment:	2		0	0	0	,
F	AMILY		_				
	C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	C)	0	0	0	
	C2. Conservatorship:	С)	0	0	0	,
	C3. Other Family:	C)	0	0	0	,
Н	EALTH/COMMUNITY BASED CARE						
	D1. Medi-Cal/Medicaid:	1		1	0	0	
	D2. Medicare:	1		0	0	0	
	D3. Other Health/Community Based Care:	4		2	0	0	,
Н	OUSING						
	E1. Landlord-Tenant (Subsidized or Private Housing):	25		3	5	1	
	E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5		0	2	0	
	E3. Other Housing:	5		1	1	0	'
IN	ICOME MAINTENANCE						
	F1. Social Security:	3		0	1	0	
	F2. Supplemental Security Income (SSI):	6		3	2	1	r
	F3. Pensions/Retiree Benefits:	0	,	0	0	0	r
	F4. Other Income Maintenance:	2		0	0	0	•

Fiscal Year: 2009-2010

Quarter: 3

PSA: 30 AAA Name: Stanislaus County Departm		
AAA Contact Name: Linda Lowe	AAA Contact Phone: 209-525-4612	AAA Contact Email: lowel@stancounty.com
Provider Name: California Rural Legal Assistance, Inc.	County(ies): Stanislaus	
Provider Contact Name: Richard Cardozo	Provider Contact Phone: (209) 477-3814	Provider Contact Email: rcardozo@crla.org
INDIVIDUAL RIGHTS		
G1. Immigration/Naturalization:	0 0	0
G2. Elder Abuse/Neglect/Exploitation:	0 0	0
G3. Other Individual Rights:	0 0	0
MISCELLANEOUS		
H1. Estate Planning/Wills/Trusts:	1 1	0
H2. Advance Health Care Directives (AHCD):	0 0	0
H3. Financial Powers of Attorney:	0	0
H4. Other Miscellaneous:	0 0	0
TOTAL CASES OPENED IN QUARTER: 9	TOTAL CASES CLOSED IN QUARTER BY O	CASE CLOSED CODE
	TOTAL COUNSEL TOTAL LIMITED	TOTAL LEGAL
	AND ADVICE ADD. SERVICES	REPRESENTATION
	17 15	3
TOTAL ESTIMATED CASE WORK HOURS SPENT:	684	
OUTREACH/COMMUN	TY EDUCATION ACTIVITIES DATA	
INFORMATION ON S	PECIAL OUTREACH ACTIVITIES	
Date Location Type of Outreach Activi		Est # of Est.
(If Applicable)	Outreach	People Hours Reached
3/12/2010 Modesto Safe Banking seminar	Seniors	250 6
TOTAL # OF SPECIAL OUTREACH ACTI	VITIES IN THE QUARTER.	
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY H		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROG	RAMS IN THE QUARTER: 0	
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION F	OURS IN THE QUARTER: 0	

Fiscal Year: 2009-2010

Quarter: 3

PSA: 31 AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-7550 Ext.4518 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Roland Kelly Provider Contact Phone: 209-723-5466 Provider Contact Email: rkelly@centralcallegal.org

129

129

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 284

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS	
IN CASES OPENED THIS QUARTER	

CLIENT AGE		CLIENT RACE	
60-64:	21	Two or More Races:	(
65-74:	53	Caucasian:	112
75-84:	42	African American:	12
85+:	13	Native American/Native Alaskan:	1
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	129	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	51	Chinese:	0
Female:	78	Filipino:	2
Total:	129	Japanese:	1
OTHER CLIENT CHARACTERISTICS		Korean:	1
Frail/Disabled:	19	Laotian:	
Homebound:	0	Vietnamese:	0
Lives Alone:	74	Guamanian:	0
Institutionalized:	0	Hawaiian:	
Suspected Victim of Elder Abuse/Exploitation:	0		<u> </u>
Limited English:	12	Samoan:	0
Rural:	22	Other Asian/Pacific Islander:	0
Greatest Economic Need (Minority):	39	Race Unknown/Some Other Race:	0
` ''		Client Declined to Provide Information:	0
Greatest Economic Need (Non-Minority):	56	Total:	129
Greatest Economic Need (Minority Status Unknow	vn): 0		
CLIENT ETHNICITY			
Hispanic/Latino:	38		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 31 AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-7550 Ext.4518 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Roland Kelly Provider Contact Phone: 209-723-5466 Provider Contact Email: rkelly@centralcallegal.org

Provider Contact Name: Roland Kelly	Provid	er Contact Phone: 209-72	23-5466	Provider Contact Email: rke
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				_
A1. Bankruptcy/Debt Collection:	8	8	0	0
A2. Contracts/Warranties:	9	9	0	0
A3. Other Consumer/Finance:	5	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	4	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	3	3	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	17	17	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	7	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

Fiscal Year: 2009-2010

Quarter: 3

PSA: 31 AAA Name: AAA Merced County Se	nior Servic	e Center				
AAA Contact Name: Jaz Chima	AAA C	Contact Phone:	209-385-	7550 Ext.4518	AAA Contact Email: jch	ima@hsa.co.merced.ca.us
Provider Name: Central California Legal Services			Cou	ınty(ies): Merced		
Provider Contact Name: Roland Kelly	Provid	ler Contact Phon	e: 209-7 2	23-5466	Provider Contact Email:	rkelly@centralcallegal.org
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0		0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0		0	0	0	
G3. Other Individual Rights:	1		1	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	24		0	24	0	
H2. Advance Health Care Directives (AHCD):	15		0	15	0	
H3. Financial Powers of Attorney:	0		0	0	0	
H4. Other Miscellaneous:	29		23	6	0	
TOTAL CASES OPENED IN QUARTER:	129	TOTAL CASE	S CLOSI	ED IN QUARTER BY C	ASE CLOSED CODE	
·		TOTAL COUNS		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			84	45	0	
TOTAL ESTIMATED CASE WORK HOURS SPE	ENT:	219				
OUTREACH/COMM	MUNITY ED	UCATION ACTIV	VITIES D	ATA		
TOTAL # OF SPECIAL OUTREACH A TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVI				0		
TOTAL # OF COMMUNITY LEGAL EDUCATION P				0		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 32 AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Ethan Hurley AAA Contact Phone: (831) 755-3425 AAA Contact Email: hurleye@co.monterey.ca.us

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: (831) 755-3425 Provider Contact Email: hurleye@co.monterey.ca.

613

568 2703

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Se

Service for Quarter (Unit=1 Hour):	
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CLIENT CHA		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	202	Two or More Races:	0
65-74:	200	Caucasian:	545
75-84:	176	African American:	25
85+:	35	Native American/Native Alaskan:	2
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	613	Asian Indian:	1
CLIENT GENDER		Cambodian:	0
Male:	250	Chinese:	14
Female:	363	Filipino:	4
Total:	613	Japanese:	1
OTHER CLIENT CHARACTERISTICS		Korean:	12
Frail/Disabled:	165	Laotian:	0
Homebound:	0	Vietnamese:	1
Lives Alone:	224	Guamanian:	0
Institutionalized:	4	Hawaiian:	2
Suspected Victim of Elder Abuse/Exploitation:	12	Samoan:	0
Limited English:	124	Other Asian/Pacific Islander:	6
Rural:	285	,	
Greatest Economic Need (Minority):	79	Race Unknown/Some Other Race:	0
Greatest Economic Need (Non-Minority):	116	Client Declined to Provide Information:	0
Greatest Economic Need (Minority Status Unknow		Total:	613
CLIENT ETHNICITY			
Hispanic/Latino:	179		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 32 AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Ethan Hurley AAA Contact Phone: (831) 755-3425 AAA Contact Email: hurleye@co.monterey.ca.us

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: (831) 755-3425 Provider Contact Email: hurleye@co.monterey.ca.

Provider Contact Name: Kellie D. Morgantini	Provi	ider Contact Phone: (831)	755-3425	Provider Contact Email: h
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	75	21	7	1
A2. Contracts/Warranties:	54	16	18	1
A3. Other Consumer/Finance:	23	13	10	1
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	7	2	5	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	23	20	3	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	10	6	4	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	28	16	11	1
D2. Medicare:	20	6	12	2
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	88	66	19	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	31	14	15	2
E3. Other Housing:	6	4	2	0
INCOME MAINTENANCE				
F1. Social Security:	19	7	11	1
F2. Supplemental Security Income (SSI):	12	5	7	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	22	20	2	0

Fiscal Year: 2009-2010

Quarter: 3

PSA: 32 AAA Name: AAA Department	t of Social Service	es-County of Monterey			
AAA Contact Name: Ethan Hurley	AAA C	Contact Phone: (831) 75	55-3425	AAA Contact Email: hu	rleye@co.monterey.ca.us
Provider Name: Legal Services for Seniors		Co	unty(ies): Monterey		
Provider Contact Name: Kellie D. Morgantini	Provid	ler Contact Phone: (831)	755-3425	Provider Contact Email	hurleye@co.monterey.ca.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	6	5	1	0	•
G2. Elder Abuse/Neglect/Exploitation:	12	9	1	2	,
G3. Other Individual Rights:	54	28	26	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	87	24	63	0	
H2. Advance Health Care Directives (AHCD):	40	30	10	0	•
H3. Financial Powers of Attorney:	0	0	0	0	•
H4. Other Miscellaneous:	12	9	3	0	•
TOTAL CASES OPENED IN QUARTER:	632	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
•	·	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		323	231	14	'
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	2705			
OUTREACH	I/COMMUNITY ED	UCATION ACTIVITIES	DATA		

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

0

	INFORMA	TION ON COMMUNITY LEGAL EDUCA	TION PROGRAMS/ACTIVITIES	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
1-11-2010	Monterey Senior Center	Explanation of Program Services	Client Eligible and General Public	12
1-24-2010	Mont. Co. Social Serv.	Explanation of Program Services	Client Eligible and General Public	25
1-27-2010	Monterey College of Law	Mediation Group Representation	mediation group members	20
2-26-2010	Monterey Senior Center	Consumer Scam presentation	Client Eligible and General Public	30
2-11-2010	Meals on Wheels	Explanation of Program Services	Meals on Wheels drivers and staff	30
3-24-2010	Project Homeless	Explanation of Program Services	Client Eligible and General Public	50
3- 26-2010	Canterbury Woods, Monterey	Consumer Scam presentation	Client eligible eligible & general public	35 1.

Fiscal Year: 2009-2010

Quarter: 3

PSA: 32 AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Ethan Hurley AAA Contact Phone: (831) 755-3425 AAA Contact Email: hurleye@co.monterey.ca.us

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: (831) 755-3425 Provider Contact Email: hurleye@co.monterey.ca.

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

Fiscal Year: 2009-2010

Quarter: 3

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661.334.4669 Provider Contact Email: dmelton@gbla.org

748

Total Unduplicated Client Count for Quarter: 101

Total Cases Closed in Quarter: 99

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

	IN CASES OPE	NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	29	Two or More Races:	<u> </u>
65-74:	30	Caucasian:	66
75-84:	35	African American:	21
85+:	7	Native American/Native Alaskan:	1
Client Declined to Provide Information:	0	Asian/Pacific Islander	-
Total:	101	Asian Indian:	C
CLIENT GENDER		Cambodian:	C
Male:	48	Chinese:	C
Female:	53	Filipino:	C
Total:	101	Japanese:	С
OTHER CLIENT CHARACTERISTICS		Korean:	C
Frail/Disabled:	0	Laotian:	C
Homebound:	0	Vietnamese:	
Lives Alone:	55	Guamanian:	
Institutionalized:	2	Hawaiian:	C
Suspected Victim of Elder Abuse/Exploitation:	10	Samoan:	
Limited English:	22	Other Asian/Pacific Islander:	3
Rural:	28	Race Unknown/Some Other Race:	10
Greatest Economic Need (Minority):	41	Client Declined to Provide Information:	
Greatest Economic Need (Non-Minority):	12	Total:	101
Greatest Economic Need (Minority Status Unknow	vn): 4	rotai.	101
CLIENT ETHNICITY	-		
Hispanic/Latino:	33		

Fiscal Year: 2009-2010

Quarter: 3

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661.334.4669 Provider Contact Email: dmelton@gbla.org

Provider Contact Name: Danita Melton	Provider Contact Phone: 661.334.4669			Provider Contact Email: <i>dr</i>	
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	20	14	6	0	
A2. Contracts/Warranties:	3	2	1	0	
A3. Other Consumer/Finance:	2	1	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	1	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	9	7	2	0	
D2. Medicare:	1	0	1	0	
D3. Other Health/Community Based Care:	2	1	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	12	8	2	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	4	3	0	
E3. Other Housing:	1	1	0	0	
INCOME MAINTENANCE					
F1. Social Security:	9	6	3	0	
F2. Supplemental Security Income (SSI):	6	5	1	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	2	2	0	0	

Fiscal Year: 2009-2010

Quarter: 3

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661.334.4669 Provider Contact Email: dmelton@gbla.org

INDIVIDUAL RIGHTS 0 0 G1. Immigration/Naturalization: 0 G2. Elder Abuse/Neglect/Exploitation: 10 3 3 3 G3. Other Individual Rights: 1 2 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 2 1 1 5 H2. Advance Health Care Directives (AHCD): 2 3 0 H3. Financial Powers of Attorney: 0 0 0 0 H4. Other Miscellaneous: 4 4 0 TOTAL CASES OPENED IN QUARTER: 99 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 63 30

TOTAL ESTIMATED CASE WORK HOURS SPENT:

412

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached			
01/11/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at collaborative meeting	Kern County Senior Population	6 1.5			
01/31/10	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at collaborative meeting	Kern County Senior Population	25 4			
02/05/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at information booth at Adult School	Kern County Senior Population	100 1.5			
02/08/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at collaborative meeting	Kern County Senior Population	5 1.5			

Fiscal Year: 2009-2010

Quarter: 3

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661.334.4669 Provider Contact Email: dmelton@gbla.org

03/02/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at collaborative meeting	Kern County Senior Population	10	2
03/11/10	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at collaborative meeting	Kern County Senior Population	20	4
03/23/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Casa Hernandez Health Fairs	Kern County Senior Population	13	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20